Senior Consultant

Sunil Tikoo

301/A2, Regency Orion ● Pune ● MH 411045 ● +91-996-084-3537 ● sunil_raj_tikoo@yahoo.com

---

A Motivated Senior Business Analyst with over 11 years of experience in developing products using agile methodologies. A great team player with result-oriented approach towards achieving high aim goals in a constant changing business priority. I have extensive experience in handling complex products/projects across various sub domains of BFSI. I have expert in **Risk Management (Insurance), Banking (Payments/Cards/ Retail/Investment) products**. Along with that I also worked on domains like **Security, Mobility and Enterprise**.

PROFILE SUMMARY

I bring in vast experience software development, Business analysis and product management experience such as,

- Exposure in working with **diverse** international and global multicultural work environment which pans across United States, United Kingdom, South Africa and Australia.

- Experience in bringing **product to market** from a concept

- Extensive experience in actively **managing stakeholder** expectations through constant communication with stakeholders and Engineering teams

- Planning, refining and **prioritizing product backlog** in collaboration with stakeholders

- Experience in always risks and challenges through constant communication to ensure commitment of qualitative and **timely delivery**

- Extensive experience in writing **User stories and Epics** to break down requirements in workable sprints

- Active participation and contribution in **Project planning**, attending daily standups, conducting retrospectives, sprint & release planning and doing product demos (SAFe 4.6/ Agile Scrum)

- Regularly practicing **innovative** workshop techniques to shape up the requirements

- Expertise in handing team of bright individuals in order to achieve greater product results.

- Experience in working with multiple **challenging domains** (Retail/Investment Banking/Payments/Cards/ Risk Management (Insurance)

- Exposure to conducting **user research** to gain the useful product insight and learn from it

- **Mentoring** new team members as a Business Analysts/ Quality Analysts/ Developers for **Agile practices**

- Experience in using **collaboration tools** such as JIRA, Confluence, Version One, Mind maps, Mingle and Real-time board

PROFESSIONAL WORK EXPERIENCE

Senior Consultant | WIPRO TECHNOLOGIES, Pune, MH | Jul 2018 – Present

- Working on the Digital transformation of banking products for various Bank.

- Migration of Legacy bank systems (**BRAC- Branch Accounting**) to cloud journey (**SAP**)

- Conducting the workshops for inception of the product while managing multiple stakeholders.

- Writing the user cases and user stories for the team.

- Grooming and maintaining product backlog with the Business Owner to ensure correct Product direction

- Work with Global Product owner to conduct market research.

- Seeking continuous feedback from the Users (Business Owners) by conducting user feedback

- Breaking down the work in streams and estimating it with the team for on time delivery

- Conducting market research and analysis for the product needs.

- Working with the Group Product Manager for the new set of features to be developed for the product

- Working with the development team for the release plan for the next set of features.

Lead Business System Analyst / Scrum Master | SYNECHRON TECHNOLOGIES, Pune, MH | May 2014 – Jul 2018

- Writing User stories and acceptance criteria to deliver useful feature every time

- Working with Business Owner and Subject matter experts to define the product roadmap

- Keeping constant communication with the project stakeholders and development in order to ensure alignment with the product roadmap

- Keep the development team focused on the product goals to achieve great results

- Conducting Story estimation and creating the project delivery plan

- Maintaining and managing iteration using various agile ceremonies such as sprint planning meeting, Daily Scrum, sprint review meeting, and sprint retrospective meeting

- Showcasing the product demo per iteration and preparing the Burn up, Burn down charts and other project reports

- Formulated and running an effective Brown bag session for Business Analysts for learning and sharing effective BA techniques

Off-Shore QA Coordinator | SPRING COMPUTING, Pune, MH | Apr 2012 – Apr 2014

- Offshore team coordination

- Creating and reviewing the test cases and test execution

- Creating and implementing QA project plan and Test Plan

- Time estimations and Verification of Test Plans

- Publishing/Analyzing KPI operational dashboard, and different matrices on daily/weekly basis
- Actively involved in automation planning for project with multiple technology like, API, Web-based application & Mainframe using in-house Selenium Framework based on POM.
- Writing User Stories, Epics working with Product owner for Backlog grooming.

- Worked on a completely new e-learning product, where I had to work closely with various stakeholders.

- Was involved in helping the presales team by providing high level estimates.

QA Engineer | SEED SOLUTIONS PVT LTD, Pune, MH | Apr 2011 – Apr 2012

- Understanding and identification of automation scenarios

- Generated Scripts in QTP

- Test automaton framework maintenance.

- Integration of test cases with QC.

Test Engineer | Webonise Lab, Pune, MH | Aug 2010 – Feb 2011

- Manual testing (Test cases and Test Scenarios Creation)

- Generated reports

- Performed Verification and validation

CERTIFICATION

- Certified **Scrum Product Owner (CSPO)** from Scrum Alliance

- **Certified Business System Analyst (BSA)** from ECBA (IIBA)

- Certified **Scrum Master (CSM)** from Scrum Alliance

- **ISTQB CTFL** (Certified Tester Foundation Level)

- **DST** (Diploma in Software Testing)

SKILLS

Stakeholder management, Story writing, Backlog grooming, conducting user research, Google analytics, Requirement gathering, agile software development, User experience, Data Analytics (Less than 1 year)

EDUCATION
PUNE UNIVERSITY, PUNE, MH – **MBA (IB)**
Master's in Business Administration (International Business)

PUNE UNIVERSITY, PUNE, MH – **BE (IT)**
Bachelor's in engineering (Information Technology)