**CURRICULUM VITAE**

**Chandana Goud**

H.no- 8-3-228/513/A,

Rahmat Nagar, Yousufguda,

Hyderabad-500045. **Contact** **No:** 8374542213

 **Email:** vazeerchandana@gmail.com

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**CAREER OBJECTIVE:**

Seeking a Manual Tester position to utilize my expertise software testing and quality assurance to ensure the delivery of high-quality products. Leveraging my experience developing test plans, executing test cases and analysing to identify defects and improve product performance.

**Organization: Accenture Pvt Solutions, Hyderabad (July 2019)**

**Role: Process Associate**

**Project: ATG & EATS** - **Software Testing (Android and IOS Mobile Applications)**

**Roles and Responsibilities UberEATS Project (3 Years and 9 months):**

* Acquired knowledge in Software Testing life cycle (STLC), Software Development Life Cycle (SDLC) and strong experience in Mobile Testing of Android, IOS & WEB applications.
* Experience in working API testing using Postman tool.
* Experienced in executing end to end applications that involve different testing types such as Regression, Black-box, White-box testing, Functional Testing and Non-functional Testing.
* Working on Sanity Testing and Regressions within TAT with Quality and Production with no Compliance.
* Executing the Test cases and raising observations to the Bugs team and tracking until the BUG is fixed.
* Helping the team with KT's on Modules/Features and sending MOM’s.
* Meeting the Client requirements within TAT for AD HOC, Compatibility, Betafix, Hotfix & Po testing.
* Involved in release related work Testing on daily Builds to identify risks and raise them for better quality.

**Previous Experience: Hinduja Global Solutions (Oct 2017 - Aug 2018)**

**Designation: Customer Relationship Officer.**

**Roles and Responsibilities:**

* Participate in activities designed to improve Customer satisfaction and improve business performance.
* To meet the standard of the Job in Quality standards, adherence to maintain AHT time.
* Provide troubleshoot assistance to customers by phone/email.
* Buddy up with newbies and help them to achieve their organizational requirements. Conduct Quality audits and review of team’s performance.

**Technical Skills:**

* + Regression and Manual Testing, knowledge in JIRA & Postman tool.
	+ Knowledge in Ms-Office and Excel.

**EDUCATION QUALIFICATION:**

 ▪ SSC from Lotus Lap Public School (2012)

 ▪ Intermediate from Sri Chaitanya Jr.Kalasala (2014)

▪ BSC from Aurora Degree and PG College (2017) & MBA from Einstein PG college (2019)

**PERSONAL PROFILE:**

|  |  |  |
| --- | --- | --- |
| Name | : | **Chandana** |
| Date of Birth | : | 18 Feb 1997 |
| Husband Name | : | Mr. B Chetan Goud |
| Gender | : | Female |
| Nationality | : | Indian |
| Languages Known | : | English,Hindi,Telugu |
|  |  |  |

I hereby declare that the above furnished information is true and correct to the best of my knowledge and belief.

**Chandana Goud.**