P Rahul Vikas

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📍 Bellary, KA 583101

SKILLS

- **Programming Languages**: Core Java, Apex
- **Force.com**: Apex, Visualforce, Salesforce configuration
- **Framework**: Lightning component framework, Force.com, Salesforce Workbench.
- **Web Technologies**: HTML, JavaScript, CSS, XML, jQuery.
- **Operating System**: Windows family.
- **Data base**: SQL Queries, SOSL & SOQL
- **Tools**: Force.com IDE, Apex Data loader, Visual Studio, Eclipse.
- **SFDC Technology**: Apex Classes, Controllers and Extensions, Triggers, SOQL, SOSL.

PROFESSIONAL SUMMARY

Salesforce developer with 3+ years of experience evaluating company processes, developing CRM workflows and adapting applications for business needs. Skill at preparing technical documentation, Creative team player with strong technical and time management skills.

WORK HISTORY

Brownie Point Private Limited - Salesforce Developer
Bangalore, KA • 02/2020 – Current

Project: NexGen CRM UI: To Provide S-Master UI Capability to create new leads and opportunities and map them into the S4 sales team. Provided admin related capabilities to administer product order data

- Delivered front-end and back-end architecture and functionality by translating development requirements.
- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Coordinated with internal business team to identify and support business process requirements and development needs.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Set up and controlled user profiles and access levels for each database segment to protect important data.
- Create and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes
- Created Web-To-Lead and Web-to-case forms.
- Work Closely with Architect or Project Manager and sales team to develop solution in accordance to the system design
- Work directly with Business POC's perform development, testing, implementation and documentation relates to the SalesForce.com Development

Ballari Institute Of Technology and Management
Bellary • 01/2018
B.TECH: Computer Science

Sri Chaitanya pu college
Bellary . 04/2012

Kendriya Vidyalya Bellary
Bellary . 03/2010

- Consulted regularly with internal customers on application development project status, new project proposals and software-related technical issues.
- Involved in creating the Aura components, Lightning Tabs, Fields, Record Types and Page Layouts.

Testyantra Software Solutions Pvt Ltd – **Business Development Executive (Salesforce Administrator)**
Bengaluru, KA • 06/2019 - 02/2020
Project: Building internal app in Salesforce: To Provide S-Master Admin UI Capability to create new leads and opportunities and map them into the S4 sales team. Provided admin related capabilities to administer support master data.

- Develop customizations (new fields, new objects) to Salesforce.com that improve workflows and reporting
- Expected to work as a full-standing member EAS Team and provide frequent input and insight into partner business discussions
- Test business applications and ensure performance is as designed, work with team members to resolve any issues
- Assist with the performance of business analysis in which information about business process and concerns are gathered from key internal business stakeholders
- Work with team members to identify project tasks, estimated work effort and timelines; escalate any changes to project scope
- Providing support for the day-to-day management of Salesforce.com
- Prepared Data dictionary, KT documents, data migration related sheets and also have worked on Apex small Team Projects
- Work closely with sales management to inspect sales process quality and prioritize improvements

Accenture operations - Transaction Process Associate

Bengaluru, KA • 07/2018 - 04/2019
- Increasing the productivity levels through data analysis
- Using internally developed (Salesforce application) to generate quality reports
- Subject matter expert reporting
- Generate dashboard and analysis for the Team leader
- Report productivity, TAT, quality performance to the client

- Improving the quality of data on the Facebook platform by actively reviewing and labeling content like images, articles, videos, and comments.
- Assuring that the advertisements and their content follow the guidelines prescribed by Facebook.
- Encountering fraudulent and malicious posts and actively engaging in taking them down on a proactive as well as reactive basis.
- Remove content that violates Facebook's Community Guidelines; restrict videos (e.g., age-restrict
- content that may not be appropriate for all audiences);
- Moderating Video/post content under Content Policy
- Reviewing Ads before they go live.
- Checking Fraud Ads and restricting the accounts/company page.
- Checking on bugs content reported by users.

Compnova Software Solutions Pvt Ltd – **Associate Software Engineer**

Hospet, KA • 07/2017 - 07/2018

- Designing databases and ensuring their stability, reliability, and performance.
- Design, create, and implement database systems based on the end user's requirements.
- Improve application's performances.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Experience in working as Salesforce Developer includes experience in offshore - onsite model.
- Involved in Administration (configuration changes), Development (Customizations) and Deployment activities of Salesforce.com.
- Involved in writing apex triggers, apex batch jobs, Test methods.
- Prepared Data dictionary, KT documents, data migration related sheets and also have worked on Apex Data Loader for doing various data migration activities.