# Sonali Bose

### Software And Application Tester

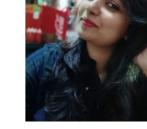


Mumbai, India 421301



https://bold.pro/my/sonali-bose-







7709023946



sonali.131288@gmail.com

Well-coordinated Test Lead driven to improve procedures and team effectiveness. Adept at evaluating products for design compliance, sustainability and user-friendliness. Highly productive and resourceful leader bringing more than 6 years of Software Testing experience.

Methodical Test Lead experienced in software development processes and optimal testing strategies. Helps teams produce exceptional products by offering in-depth quality assurance support. Open and clear communicator with good multitasking skills, organized nature and strong attention to detail.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.



## **Knowledge Base**

- Microsoft Office
- Java
- Microsoft Excel
- Microsoft Word
- Google Drive
- Microsoft PowerPoint
- IIRA
- Microsoft Outlook
- Power BI
- Microsoft Windows
- SQL
- HTML
- MySQL
- XML
- Tableau
- HTTP



**Testing Procedures** 

Research Proficiency

Project Planning

Scheduling

**Quality Assurance Requirements** 

Test Design

**Employee Training** 

Cross-Platform Testing

Test Planning

Regression Testing understanding

Debugging

Background in Agile environments

Test Cases Writing

**Test Cases Execution** 

Requirement Traceability Matrix (RTM)

Root Cause Analysis (RCA)

**Project Leadership** 

Sanity Testing Understanding & Execution

Regression Suite Execution

Test Analysis

Software Testing Process

**JIRA** 

SQL

Test Skill

**Reviewing Test Scenarios** 

**Testing Procedures** 



### 2019-01 - Current Test Lead (Adobe Campaign)

Testentula Technologies (Jonckers), Mumbai

- Having a sound hands-on experience on products like Adobe Journey Optimizer (AJO), Journey Orchestration (JO), Adobe Campaign Classic (ACC), Adobe Campaign Standard (ACS), Adobe Control Panel (ACP), Experience League (EL), GLaaS.
- Skilled at working independently and collaboratively in a team environment.
- Self-motivated, with a strong sense of personal responsibility.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Collaborated with developers and product owners to stay current on product features and intended functionality.

- Applied effective time management techniques to meet tight deadlines.
- Collaborated with product owners to stay current on intended functionality.
- Assisted with day-to-day operations, working efficiently and productively with all team members.
- Managed team of 10+ and provided training as per requirements.
- Proven ability to learn quickly and adapt to new situations.
- Checked configuration files and logs to uncover root causes of problems.
- Worked well in a team setting, providing support and guidance.
- Tested, identified and troubleshot problems with networks.
- Adaptable and proficient in learning new concepts quickly and efficiently.
- Developed comprehensive test plans and workforce breakdown structures for complete systems.
- Optimized test cases to maximize success of manual software testing.
- Directed teams completing regression tests to support successful product development stages.
- Coordinated work with various teams to solve problems and improve efficiency for software testing.
- Worked closely with different departments to develop innovative solutions to functionality issues.
- Defined, created and controlled testing environments for successful software deliverables.
- Recommended changes and corrections to developers for optimal software performance and usability.
- Monitored resolution of bugs, tested fixes and helped developers tackle ongoing problems by providing QA perspective.
- Operated under Agile and Scrum frameworks to complete releases and well-organized sprints.
- Evaluated function, performance and design compliance of every product against design standards and customer needs.
- Adapted procedures to mitigate issues and improve deficiencies.
- Fixed identified issues to improve workflows.
- Identified and tracked software defects and supported developers in resolving problems by completing additional tests.
- Conducted regression testing, analyzed results, and submitted observations to development team.
- Designed testing scenarios for usability testing.
- Participated in available trainings to improve software knowledge.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Passionate about learning and committed to continual improvement.
- Participated in team projects, demonstrating ability to work collaboratively and effectively.
- Resolved problems, improved operations and provided exceptional service.

### 2015-08 - 2018-12 **Project Associate**

Cenveo Publisher Services (KGL), Mumbai

- Planned, executed, and controlled assigned projects, ensuring work performed complied with contractual requirements.
- Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets.

- Partnered with project team members to identify and quickly address problems.
- Produced quality standards, checklists, report templates, and processes.
- Met with manager weekly to provide detailed project report and milestone updates.
- Set up and managed team meetings.
- Managed team of 12 and successfully delivered desired result.
- Developed and trained junior team members by leveraging industry experience to achieve optimal project strategy.
- Monitored project progress, identified risks and took corrective action as needed.
- Verified quality of deliverables and conformance to specifications before submitting to clients.
- Maintained open communication by presenting regular updates on project status to customers.
- Developed and implemented project plans and budgets to ensure successful execution.
- Sourced, vetted and managed vendors needed to accomplish project goals.

#### 2012-06 - 2015-07 **Software Tester**

Crystal Solutions, Mumbai

- Collaborated with QA team to test software quality through manual and automated testing.
- Defined and identified test cases for new application development.
- Provided training and handled team of 6 engineers.
- Assisted team with development of web-based applications in Agile environment.
- Assessed software bugs and compiled findings along with suggested resolutions for development team members.
- Optimized test cases to maximize success of manual software testing.
- Developed efficient technical solutions to resolve wide range of business problems.
- Verified acceptance by developing and implementing automated and manual application features and regression tests.
- Collaborated with QA team to test software quality through manual and automated testing.
- Supported test review, defect control and configuration management within delivery pipeline.
- Teamed on planned tests and time-sensitive ad hoc requests.
- Carried out tests to identify, report and repair bugs and glitches.
- Monitored resolution of bugs, tested fixes and helped developers tackle ongoing problems by providing QA perspective.
- Authored and maintained well-organized, efficient and successful manual test cases for entire team.
- Tested functional and compatibility of new programs or updates in comparison to existing applications.
- Evaluated function, performance and design compliance of every product against design standards and customer needs.



2011-07 - 2012-06



English

Marathi

Hindi



**Automation Testing** 

Automation Test Scripting



I love to hear music. I love to sing everytime and dance sometimes.