

Sonali Bose

Software And Application Tester



Mumbai, India 421301



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Well-coordinated Test Lead driven to improve procedures and team effectiveness. Adept at evaluating products for design compliance, sustainability and user-friendliness. Highly productive and resourceful leader bringing **more than 6 years** of **Software Testing** experience.

Methodical Test Lead experienced in software development processes and optimal testing strategies. Helps teams produce exceptional products by offering **in-depth quality assurance support**. Open and clear communicator with good multitasking skills, organized nature and strong attention to detail.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.



Knowledge Base

- Microsoft Office
- Java
- Microsoft Excel
- Microsoft Word
- Google Drive
- Microsoft PowerPoint
- JIRA
- Microsoft Outlook
- Power BI
- Microsoft Windows
- SQL
- HTML
- MySQL
- XML
- C
- Tableau
- HTTP



Skills

Testing Procedures
Research Proficiency
Project Planning
Scheduling
Quality Assurance Requirements
Test Design
Employee Training
Cross-Platform Testing
Test Planning
Regression Testing understanding
Debugging
Background in Agile environments
Test Cases Writing
Test Cases Execution
Requirement Traceability Matrix (RTM)
Root Cause Analysis (RCA)
Project Leadership
Sanity Testing Understanding & Execution
Regression Suite Execution
Test Analysis
Software Testing Process
JIRA
SQL
Test Skill
Reviewing Test Scenarios
Testing Procedures



Work History

2019-01 - Current

Test Lead (Adobe Campaign)

Testentula Technologies (Jonckers), Mumbai

- Having a sound hands-on experience on products like Adobe Journey Optimizer (AJO), Journey Orchestration (JO), Adobe Campaign Classic (ACC), Adobe Campaign Standard (ACS), Adobe Control Panel (ACP), Experience League (EL), GLaaS.
- Skilled at working independently and collaboratively in a team environment.
- Self-motivated, with a strong sense of personal responsibility.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Collaborated with developers and product owners to stay current on product features and intended functionality.

- Applied effective time management techniques to meet tight deadlines.
- Collaborated with product owners to stay current on intended functionality.
- Assisted with day-to-day operations, working efficiently and productively with all team members.
- Managed team of 10+ and provided training as per requirements.
- Proven ability to learn quickly and adapt to new situations.
- Checked configuration files and logs to uncover root causes of problems.
- Worked well in a team setting, providing support and guidance.
- Tested, identified and troubleshoot problems with networks.
- Adaptable and proficient in learning new concepts quickly and efficiently.
- Developed comprehensive test plans and workforce breakdown structures for complete systems.
- Optimized test cases to maximize success of manual software testing.
- Directed teams completing regression tests to support successful product development stages.
- Coordinated work with various teams to solve problems and improve efficiency for software testing.
- Worked closely with different departments to develop innovative solutions to functionality issues.
- Defined, created and controlled testing environments for successful software deliverables.
- Recommended changes and corrections to developers for optimal software performance and usability.
- Monitored resolution of bugs, tested fixes and helped developers tackle ongoing problems by providing QA perspective.
- Operated under Agile and Scrum frameworks to complete releases and well-organized sprints.
- Evaluated function, performance and design compliance of every product against design standards and customer needs.
- Adapted procedures to mitigate issues and improve deficiencies.
- Fixed identified issues to improve workflows.
- Identified and tracked software defects and supported developers in resolving problems by completing additional tests.
- Conducted regression testing, analyzed results, and submitted observations to development team.
- Designed testing scenarios for usability testing.
- Participated in available trainings to improve software knowledge.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Passionate about learning and committed to continual improvement.
- Participated in team projects, demonstrating ability to work collaboratively and effectively.
- Resolved problems, improved operations and provided exceptional service.

2015-08 - 2018-12

Project Associate

Cenveo Publisher Services (KGL), Mumbai

- Planned, executed, and controlled assigned projects, ensuring work performed complied with contractual requirements.
- Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets.

- Partnered with project team members to identify and quickly address problems.
- Produced quality standards, checklists, report templates, and processes.
- Met with manager weekly to provide detailed project report and milestone updates.
- Set up and managed team meetings.
- Managed team of 12 and successfully delivered desired result.
- Developed and trained junior team members by leveraging industry experience to achieve optimal project strategy.
- Monitored project progress, identified risks and took corrective action as needed.
- Verified quality of deliverables and conformance to specifications before submitting to clients.
- Maintained open communication by presenting regular updates on project status to customers.
- Developed and implemented project plans and budgets to ensure successful execution.
- Sourced, vetted and managed vendors needed to accomplish project goals.

2012-06 - 2015-07

Software Tester

Crystal Solutions, Mumbai

- Collaborated with QA team to test software quality through manual and automated testing.
- Defined and identified test cases for new application development.
- Provided training and handled team of 6 engineers.
- Assisted team with development of web-based applications in Agile environment.
- Assessed software bugs and compiled findings along with suggested resolutions for development team members.
- Optimized test cases to maximize success of manual software testing.
- Developed efficient technical solutions to resolve wide range of business problems.
- Verified acceptance by developing and implementing automated and manual application features and regression tests.
- Collaborated with QA team to test software quality through manual and automated testing.
- Supported test review, defect control and configuration management within delivery pipeline.
- Teamed on planned tests and time-sensitive ad hoc requests.
- Carried out tests to identify, report and repair bugs and glitches.
- Monitored resolution of bugs, tested fixes and helped developers tackle ongoing problems by providing QA perspective.
- Authored and maintained well-organized, efficient and successful manual test cases for entire team.
- Tested functional and compatibility of new programs or updates in comparison to existing applications.
- Evaluated function, performance and design compliance of every product against design standards and customer needs.



Education

2011-07 - 2012-06

Bachelor of Computer Science: Computer Engineering

Mumbai University - Mumbai



Languages

English
Marathi
Hindi



Interests

Automation Testing
Automation Test Scripting



Hobbies

I love to hear music. I love to sing everytime and dance sometimes.