**CURRICULAM VITAE**

MUJAHID ALI E-mail: muja.aly@gmail.com

**PROFESSIONAL EXPERIENCE:**

* Working as a **Senior ERP Global Implementation Consultant** in **Focus Softnet Pvt Ltd, *.***at Hyderabad, India from April 2015 to till date.

 **Job profile:**

Implementation of software as per the SRS which includes the customization of the ERP software as per the client requirement, which includes configuring of the software, designing the new screens, report designing via RD report designer tool, designing of print layouts,tax configuration etc.

In addition, I use to take care of Software Support activities, which is operated from Hyderabad, India, Head Office, which includes giving technical and functional support to branch support executives and implementation executives. Escalating the issues and requirements to testers, which I get from the branches and coordinate, and follow-up with developers and testers in getting the solutions and then delivering to the branches.

Worked as a ERP Support Consultant in **MyClassBoard Educational Software Solutions Private Limited**, at Hyderabad, India from June 2014 to March 2015.

**Job profile:**

Software Support for a Client in kenya, where i use to take care of the training, functional requirements, analysing the issues and requirements before taking to the development team. Testing the completed requirements with different scenarios before delivering to the client. Works as an consultant between the client and the development team for the steady functionality of the software. Co-ordinating with the development team for the new requirements and in resolving the bugs and functional issues.

**Name of client: Equity group Foundation-Kenya.**

* Worked as a **ERP Support Consultant** in **Wings Infonet Ltd*.***at Hyderabad, India From June 2011, to June 2014.

**Job profile:**

 Implementation of software at client place by analysing and studying their business.

Installing of Sql Server 2008R2, .net framework and other supporting software’s in server.

Performing of training sessions to client employees to trained on software.

Undertaking the client requirements and fulfill by coordinating with product manager.

IT Technical and software support to clients via online or by visiting at client place.

Upgrading the software with new release and resources.

Installing webserver and configuring of IIS, Client connectivity between the servers

and clients systems.

Configuring of Static IP in router to connect the client systems on WAN.

* Worked as a ***Senior IT-Helpdesk Executive*** in ***Al-Othaim commercial Company (A chain of Super markets, hyper markets, whole sale stores & Corners)***at Kingdom of Saudi Arabia from 07th june2007 to 4th sep 2010.

**Job profile:**

 Administrating the complete Database on SQL Server.

 Designing of Replication and Methodologies for subscribers in different branches to

 Remotely publish/update the database from main server in Head office. And to make over of failure replications.

 Creating and monitoring of Database Recovery Plans, Database Maintenance plans, Data transformation services, taking the backup of databases and restoring of databases, Monitoring of database spaces and shrink accordingly. Creating the linked servers. Moving of database between the servers. A part from these also updating, maintaining and giving support to the Databases of various commercial applications (In Build) like POS (Point of Sale), BO (Back Office), DSD (Direct Store Delivery) and SMS (Scale Management System).

Also full fillingthe responsibility ofN/W Engg. and System Admin Department (Technical Support) like creating & managing Users and Group Policies, troubleshooting the Network and Hardware problems. Also responsible for taking Weekly Backup of AS-400 (JDA).

* Worked as a ***Jr. Technical support executive (A1***) in ***Beam cable system private limited,***in technical departmentfrom 04-09-2006 to 03-05-2007. Beam cable system private limited isone of the leading Internet service providers of Hyderabad, India.

**Job Profile:-**

 Configuring and Troubleshooting Internet, Hubs, Routers, wireless devices such as VOIP Phone, Routers, Lan card installations, Trouble shooting in LAN good exposure in field of ISP and IT Technical support.

* Worked as a ***System administrator*** in **U*nique computers*** for 2 years from sep 2004 to 01-09-2006.

**Job Profile:-**

Troubleshooting the technical issues, installing different operating systems and software’s. Installing the drivers for computers and other peripheral devices. Troubleshooting the LAN issue and network issues. Maintaining the computers free from virus and other malwares. Assembling of new computers, maintaining the AMC’s, As we use to give the advertisement in the local newspapers for computer services and maintenance.

**ACADEMIC QUALIFICATION:**

* Bachelor of computer application with 72% from Madhu Malancha Degree College, Affiliated to Osmania University, Hyderabad, Andhra Pradesh, India. (April 2001-June 2004).
* Intermediate with 60% from Vidya Vikas Jr.College, Board of Intermediate Education,Andhra Pradesh, India.
* SSC with 60% from Board of Secondary School certificate, Andhra Pradesh, India.

 **TECHNICAL SKILLS:**

* Operating Systems **:** MicroSoft
* Office Suite **:** Ms-Office

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* Databases **:** MS-SQL
* Diplomas **:** Diploma in Hardware and Networking

From **CENTER FOR ELECTRONIC TEST AND** **ENGINEERING** at Ecil x Road. Approved by the Ministry of Information and Technology.

Diploma in Hardware and Networking from ATS Advance technology services.

 Lower type writing (40 w.p.m) in

English.

**PERSONAL DETAILS:**

Name **:** Mujahed Ali

Father Name **:** Shahed Ali

Date of Birth **:** 11/06/1983

Current Location : Hyderabad,India.

Nationality **:** Indian

Marital status **:** Married

 Permanent Address **:** Hyderabad, India.

Languages Known **:** English, Hindi, Urdu, Telugu & Arabic.