## Prajakta Chavan

Email: patilprajakta2509@gmail.com

<u>Contact No.:</u> +918806478528 <u>Current Organization:</u> HCL,Technologies, Pune

### Career Objective:

A rewarding and challenging career that allows me to learn new technologies, to utilize my current skills and knowledge, and use them efficiently towards the growth of the organization.

## Job Profile :

- Currently working as Salesforce Consultant at HCL Technologies, Pune.
- Worked as Salesforce Developer at Telstra, Pune.

### **Experience Summary:**

- Overall 4+ years of experience in Salesforce platform as both Developer and Administrator.
- Has 3+ years of analysis, design, development, solutioning and deployment experience in Salesforce.com platform and enterprise level application
- Has 2+ years of experience in Sales cloud and Community Cloud
- Has 1.5+year experience of lightening development with Aura framework
- Has 1 year experience of LWC development
- Has experience in Lightning web component framework with events, security, lightning data service, Event handling, error handling, lightning messaging services, DOM, Accessibility attributes,
- Has worked on configuration sets like Roles, Profiles, Permission Set, Page layout, Public Groups, Custom Objects, custom tabs, Custom fields, Workflow, Process Builder, flow, validation rules, Email Services, data security and all end-to-end admin activities.
- Has worked on customization like Lightning Component, Custom Button, Visualforce page, Visualforce component, Apex Trigger, Batch Class, scheduled apex ,Test Class, Force.com site, Lightening Design System, Custom Metadata, Custom Settings, Outbound Message
- Having working experience on Apex Integration project using REST API and SOAP API
- Has experience in Salesforce DX using VS Code and GIT as well as GitLab.
- Has worked in both Agile model project.
- Experience working with Cloud sense platform.
- Cloud sense CS401 Certified.
- Salesforce Platform Developer I Certified
- Salesforce Administrator Certified
- Working as salesforce consultant in service cloud.
- Involved in all business meetings and sessions
- Collaborating with end users and business for requirement clarification and working on user request and resolving user's problems.
- Contributing to the team for better solution and coding level issues debugging.
- Keen Learner, Self-driven and Motivated person taking initiatives. Honest, committed and dedicated towards work.



# **Education Oualification:**

| Course                                      | School/college   | Board/university   | Year of<br>Completion | Aggregate |
|---|--|--|-----------------------|-----------|
| MTech (Software<br>Engineering)             | Veermata Jijabai<br>Technological Institute,<br>Mumbai                 | Mumbai University  | 2017                  | 7.77      |
| BE (Computer<br>Science and<br>Engineering) | D.K.T.E. Society's Textile<br>& Engineering Institute,<br>Ichalkaranji | Shivaji University   | 2014                  | 66.40     |
| HSC   | Govindrao Highschool &<br>Jr. college, Ichalkaranji.                   | Maharashtra State<br>Board of Higher<br>Secondary<br>Education | 2010                  | 70.33     |
| SSC   | Shrimant Gangamai Girls<br>High School, Ichalkaranji                   | Maharashtra State<br>Board of Secondary<br>Education           | 2008                  | 88.61     |

### Software Skills:

| • Operating Systems                  | : | Windows XP/7,10                                    |
|--------------------------------------|---|--|
| • Programming Languages & skills     | : |  |
|                                      |   | Salesforce.com CRM(Configuration & Customization   |
|                                      |   | both), Workflow, Process Builder, Validation Rule, |
|                                      |   | Custom Object, Formula Fields, Apex, Apex Trigger, |
|                                      |   | Batch apex, REST API(Integration), Lightning Aura  |
|                                      |   | Framework, Object oriented analysis and            |
|                                      |   | design(OOAD), Lightning Web Component, Cloud       |
|                                      |   | sense  |
| <ul> <li>Modules</li> </ul>          | : | Sales cloud, Service cloud, Community cloud, CPQ   |
| <ul> <li>Database</li> </ul>         | : | SOQL   |
| <ul> <li>Web Technologies</li> </ul> | : | HTML, CSS, JavaScript                              |
| • Tools & Utilities                  | : | MS-Office, Excel, Data loader                      |
| <ul> <li>Deployment Tools</li> </ul> | : | GIT,Bamboo,Copado                                  |
| <ul> <li>Debugging Tools</li> </ul>  | : | Eclipse IDE, Visual Studio                         |
| 2                                    |   |  |

## **Project Profile History:**

## **Project Name:** Consessions(Transport NSW, AUS)

| Client           | Transport NSW                       |
|------------------|-------------------------------------|
| Industry         | Transport                           |
| Methodology      | Agile                               |
| Role             | Salesforce Consultant               |
|                  |                                     |
| Application      | Salesforce                          |
| Duration         | 1 <sup>st</sup> Jan 2022 – Till now |
| Tools/Technology | Salesforce.com                      |

### **Project Name: TELSTRA**

| Client           | Telstra  |
|------------------|--|
| Industry         | Telecom  |
| Methodology      | Agile  |
| Role             | Software Engineer Specialist (Salesforce               |
|                  | Developer)   |
| Application      | Salesforce   |
| Duration         | 9 <sup>th</sup> April 2018 – 30 <sup>th</sup> Nov 2021 |
| Tools/Technology | Salesforce.com   |

#### **Roles and Responsibilities:**

- Worked in Agile model.
- Worked as senior salesforce Developer.
- Worked as lead developer on complex apex requirements, Lightning components, REST Integration and Platform events.
- Involved in developing apex code.
- Primary responsible to resolve any high priority issues or implementation issues
- Committing Code in Repository.
- Actively involved in call with business users across business vertical.
- Experience on working with Cloud sense Orchestration process configurations and customizations.
- Involved in configuring jobs in Bamboo.

### **Personal Details:**

| • | Name                           | : | Prajakta Patil                                  |
|---|--------------------------------|---|---|
| • | Date of birth                  | : | 25/09/1992                                      |
| • | Permanent Address              | : | 17/394/1, Murdunde Mala,<br>Ichalakarnji-416115 |
| • | Nationality<br>Languages Known | : | Indian<br>English, Hindi & Marathi              |
|   |                                |   |   |

### **Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge & belief.

#### **Place : Pune**

#### Prajakta Chava