Rajesh Kumar, Ponmudi

Arlington Heights , IL | +15184958055 | rajeshkumarpon25@gmail.com , https://www.linkedin.com/in/rajesh-kumar-p-327811138/

Professional Profile Objective

To enable and help with transformation of Agile , digital transformation, value based services development from small to large scale Enterprises, complex product development , devOps culture, security and engineering best practices by coaching ,training, leading , learning in the unbounded context of Agile and system thinking to enable business agility with innovation to add/reflect value.

Professional Summary

Leading and supporting the Agile implementation and transformation for large and small scale programs and enabled successful transformation and delivery with overall 15 plus years of information technology development , maintenance and operations with mind agility , mind-fullness and unleashing values , principles and practices to achieve success.

Possesses Agile methodologies experience and related frameworks with 6+ years of experience with a proven track record of helping teams and organizations to achieve high-quality software, on-time and within budget I using Agile Methodologies including Scrum , Extreme Programming , Kanban , Scrumban , Safe 5.0 , LeSS and DAD .

Success with helping teams , organization and business partners to develop complex products with that aligns with the vision and mission of the organization . Business agility is the key to enable competitiveness and support with the vision and validating the product for value-based delivery.

Key Roles and Responsibilities:

➢ Exhibits Lean-Agile leadership – Apply the required Agile principles and adopt the core values. Enable the lead-agile mindset and servant-leader to the organization and the team.
➢ Develop and communicate the program vision and roadmap
➢ Work with System Architect/Engineering to understand Enabler work
➢ Support partners to ensure revenue, customer satisfaction goals and outcomes are met in alignment with the company's overall strategy and goals.
➢ Managing the product throughout the Product Lifecycle, gathering and prioritizing product and customer requirements, defining the product vision, and working closely with agile teams to deliver value
➢ Interact with executive leadership, Scrum Master and Development teams to:
➢ Provide vision, strategy and direction to the Scrum Teams
➢ Develop and maintain the Product Backlog
➢ Create user-stories, epics, cases and themes
➢ Assist the development team when necessary
➢ Ability to prioritize work, meet deadlines, achieve goals, and work under pressure in a dynamic and complex environment
➢ Ability to develop partnerships and collaborate with other business and functional areas
➢ Ability to negotiate, influence, and collaborate to build successful relationships
➢ Ability to work and influence successfully within a matrix environment and build effective business partnerships with all levels of team members
➢ Ability to make timely and independent judgment decisions while working in a fast-paced and results-driven environment
➢ Provide clear communication to technical and non-technical stakeholders, be a team-player, and get creative
➢ Coach the team in agile practices; emphasize on individuals & interactions over process & tools.
➢ Strong technical expertise to enable quick and effective understanding of the technical implications of requests

- ➤ Strong presentation and communication skills, with the ability to confidently articulate the business and user rationale for product service decisions
- ➤ Strong analytical and data interpretation skills with the ability to set, manage and monitor service metrics and key performance indicators
- ➤ Ability to work at both the strategic and tactical levels, from high-level vision, roadmap and service strategy to day-to-day delivery of individual features and stories

Professional Certifications:

- ➤ SAFe - SPC , SA , RTE ,SDP
- ➤ PMI - ACP
- ➤ ICP - ATF , ACC
- ➤ Scrum.org - PSM2 , PSPO1 , PSK , SPS, PAL
- ➤ Scrum Alliance - CSP , CSPO
- ➤ Kanban - Kanban Coach , KMP
- ➤ Sig Sigma – Green Belt
- ➤ Java Sun Certification

Tools/Methods : JIRA Align , Rally, Trello , VersionOne , AgileCraft , AzureDevOps , Big Picture , Empathy map, Invision , Mindmap , Kano model,ATDD , planning poker, Monte-Carlo , MoSCoW prioritization , Extreme Programming , Scrum , Kanban ,Lean , Story Mapping , Impact mapping , Mural , Miro , Product Vision Board, Product Canvas

Professional Experience

1. **INTERMODAL DISPATCH - OCT 2019 – PRESENT**
   Client - Schneider Inc| Domain – Logistics | Work Location –GreenBay, WI, USA
   Role – Agile Consultant
   - ➤ Leading Agile Transformation by contributing , collaborating and communicating across all levels
   - ➤ Collaborate with product manager team to align with scope and product road map expectation
   - ➤ Coach , train, contribute and support the Agile governance group
   - ➤ Guide and setup the transformation path along with the organizational Agile Community of Practise
   - ➤ Plan , Design , execute the Agile transformation road map for products
   - ➤ Applying ATDD practices using Cucumber in Ghergin language.
   - ➤ Provide cross-functional leadership, most notably between engineering teams, sales and marketing, and support.
   - ➤ Communicating the product roadmap and keeping everyone informed of updates.
   - ➤ Engage stakeholders and business owners for the product validation
   - ➤ Maintain a balance of the product backlog with important to economic scale.
   - ➤ Facilitate product empathy map with the stakeholders and business owners

2. **PHARMACY RENEWAL - JULY 2018 – OCT 2019**
   Client - Walgreens | Domain – Healthcare | Work Location –Deerfield , IL, USA
   Role –   Technical Product Owner

   - ➤ Lead the product development process by helping to define business process, quantify feature benefits and success criteria, refine the user experience and provide necessary documentation for assigned products, including wireframes, process maps and functional design/requirements.
   - ➤ Create and Design: Work directly with the founders to go from concept to design with our product features that will drive increased customer adoption and deliver a compelling user experience for our customers.
   - ➤ Develop & own a high impact, growth driven product roadmap for the company that balances long-term growth, short-term opportunities, platform stability, and expansion of product capabilities.
   - ➤ Manage the day-to-day product development lifecycle through the management of sprints and results evaluation.

- ➢ Expand Business Operations: Support the development of product pricing/business models and competitive positioning.
- ➢ Work with our executive leadership team as well as stakeholders in our board to design, build, and deliver an exceptional product to our customers.
- ➢ Enhance Customer Feedback through interaction with our customer advisory board to drive customer engagement, product roadmap, and customer value to help form a strategy on how we can improve our product offerings and overall customer experience.
- ➢ Work with business and product management to communicate the product road map, vision, and strategic value for these initiatives to the development team
- ➢ Test the features build by the team an validate them
- ➢ Clearly document the bugs and work with the team to get them resolved
- ➢ Negotiate priority between consumer-facing features, requests, and technical needs
- ➢ Participate in team demo and retrospective
- ➢ Act as voice of the customers, business owners and product managers
- ➢ Plan for release iteration along with the engineering , DevOps and operations teams.
- ➢ Sign-off on the UX products
- ➢ Collaborate , plan and validate the design of the products.
- ➢ Engage with development team to articulate requirements, project plans, and drive timely execution towards launch
- ➢ Translate functional and technical requirements into useful user stories for the team
- ➢ Clearly articulate acceptable criteria for each user story, own, groom, and prioritize backlog(s)
- ➢ Document and communicate release plan and notes to the stakeholders in a continuous delivery/deployment environment
- ➢ Clearly document, manage, and prioritize defects from multiple sources
- ➢ Pair with software engineers to triage issues and identify the root causes proactively
- ➢ Collaborate with teams in multiple Geos
- ➢ ATDD practices were incorporated successfully
- ➢ Shared knowledge of eXtreme programming to enable developers build product with better quality.
- ➢ Product release verification and validation along with business value is captured and shared.
- ➢ Invite stakeholders and business owners for the product validation ceremonies

3. **TRANSPORTATION CONTROL SYSTEM –APR 2018 – JULY 2018**
   Client - Union Pacific | Domain – Transportation | Work Location – Omaha , NE , USA
   Role – Technical Scrum Master

- ➢ Embraced and embedded Agile Scrum / Kanban principles and acted as technical Scrum Master
- ➢ Participate and Facilitated in Scrum Ceremonies – Backlog refinement , sprint planner , Sprint Review , Demo and retrospective
- ➢ Collaborate with the team on design discussions , requirements agreement , technical discussions agreement and priority for the user stories
- ➢ Remove impediments for the team
- ➢ Release schedule and planning
- ➢ Work with the business analyst and quality analyst to review and get sign-offs on the product mock/built features
- ➢ Communicate on the major achievements of the team
- ➢ Shared the agile index for the teams sprint

4. **CARE COORDINATION SYSTEM –MAY 2017 – APR 2018**
   Client - CQuence Health Group. | Domain – Healthcare | Work Location – Omaha , NE , USA
   Role – Technical Product Owner

- ➢ Partners with Scrum Master in supporting Scrum Framework
- ➢ Shares and decomposes Features into user stories (non-technical)
- ➢ Develop a deep understanding of the customer and product needs
- ➢ Recognized voice of the business to the team
- ➢ Works closely with Product Manager to represent capabilities and features at team level
- ➢ Business requirements are represented in the product backlog
- ➢ Ensures trace-ability between requirements to Features to user stories
- ➢ Review of test cases against user stories acceptance criteria

- Periodically re-prioritize the Product Backlog based on customer feedback, market changes and business priority as communicated by the Product Manager
- Formally accepts the user stories once all acceptance criteria are met and demo-ed
- Actively participates in Product Backlog grooming sessions, retrospectives, defect management and project team's release planning sessions
- Access-able for the team to answer questions, and during Sprint planning sessions, and Daily Scrum
- Owns the continual acceptance criteria for business value story user stories, which is Demo-ed by the team
- Clearly expressing Product Backlog items.
- Ordering the items in the Product Backlog to best achieve goals and missions.
- Optimizing the value of the work the Development Team performs.
- Ensuring that the Product Backlog is visible, transparent, and clear to all, and shows what the Scrum Team will work on next.
- Ensuring the Development Team understands items in the Product Backlog to the level needed.
- Evaluates progress at each iteration. Ensures that stories / functions implemented meet product need at the end of each sprint and that the product is developing in-line with his or her vision.
- Conduct UX workshops with business owners.

5. **ONLINE ITEM FILE – JUN 2014- MAY 2017**
   Client - Wal-Mart Stores Inc. | Domain – Retail | Work Location – Bentonville, US
   Role – Chief Product Owner
   - Integrate in the agile development team to drive successful product delivery and serve as the voice of the customer
   - Collaborate with Product Managers to formulate our product vision, strategy, and roadmap
   - Work closely with Product Managers creating, reviewing, refining epics, features, stories and acceptance criteria to create and maintain a product backlog of maximum value that is aligned with product strategy
   - Organize and refine feature requests, prioritize enhancements with Product Managers, and assist in managing the product roadmap.
   - Own the product backlog, balancing conflicting priorities to determine prioritization
   - Own the release planning and sprint planning processes, including setting release and sprint goals, and successfully delivering on those goals
   - Provide an active role in mitigating risks and issues impacting successful team completion of release and sprint goals
   - Ensuring acceptance criteria are met with current release and conducting sprint reviews from a business/customer perspective.
   - Producing documentation with Product Managers and Marketing to support development, launch, support, services, and sales and marketing initiatives
   - Performing detailed product demonstrations for external and internal audiences to communicate the benefits of the solution
   - Serving as a subject matter expert to assist with sales and support as needed
   - Identify and monitor tech product health metrics (e.g. KPIs, defect trends, compliance and security) to ensure business outcomes.
   - Ensure recommended amount of team capacity is utilized for improving technical product health and driving down technical debt (e.g. integration and deployment of tooling, test automation, etc.).
   - Effective and organized verbal communicator as 90% of this job is facilitating or participating in meetings and most are done via WebEx,
   - Demonstrable ability to negotiate with peers, resources and leadership to effectively prioritize the work
   - The ability to demonstrate a firm understanding of agile to include the terminology as well as the actual process to which the terminology is applied
   - Help the team demo completed work to product stakeholders.
   - Own or contribute to the technical product roadmap.
   - Communicating needs and enabling teams to deliver quality products.
   - Communicate business needs, write definition-of-ready user stories, and incorporate architectural changes recommended by engineering.
   - Maintain groomed backlog for business stakeholder priorities, ensuring the greatest value is delivered soonest.

- ➢ Helping with the Iteration planning
- ➢ Clarifying the user stories and scenario's with the teams
- ➢ Planning for the release iteration and validate after releases.
- ➢ Extreme programming practices with product management , business owners, stakeholders are worked for a better product vision.
- ➢ Share feature ready test cases and work with quality management team for product validation.
- ➢ Actively participate in team retrospectives, finding ways for the team to incrementally improve.

6. **LOWE'S COMPANIES – PCPT AND LOWE'S MOBILITY - DEC 2013 – MAY 2014**
   Client - Lowe's Companies, Inc.| Domain – Retail |Work Location – Chennai, India
   Role - Project Lead / Release Manager
   - ➢ Motivated and lead a team of 5 members.
   - ➢ Conducted peer to peer code and performance reviews
   - ➢ Tracked everyday tasks to completion
   - ➢ Monitoring the performance and deadlines and called out risks when and as necessary
   - ➢ Developed PCPT re-architecture framework with Dojo Scripting framework and Java/J2ee technologies.

7. **SAMBA MOBILE BANKING –OCT 2013 – NOV 2013**
   Client – Samba Groups |Domain – Banking and Financial Services, Mobility | Location – Chennai , India
   Role - Project Lead / Release Manager
   - ➢ Performed role of technical lead and support mentor
   - ➢ Have taken training s on Kony4.0 and Kony 5.0
   - ➢ Have developed UI mobile interfaces for Samba Application using kony product
   - ➢ Performed role as code release manager
   - ➢ Actively supported UAT/Functional and UI testing
   - ➢ Minor bug fixes has been addressed quickly within the deadline.

8. **MANAGE YOUR LOANS – 508 COMPLIANCE PROJECT - AUG 2012 - SEP 2013**
   Client – Sallie Mae| Domain – Banking and Financial Services |Work Location - Fishers, Indiana
   Role – Technical Project Manager
   - ➢ Performed role of Technical coordinator and lead role for this project. Developed front-end code (UI interface) to make the Sallie Mae website 508 compliance.
   - ➢ Requirements gather from client and conduct peer review
   - ➢ Prepare high and low level technical documents
   - ➢ Developed major/minor enhancements to MYL using spring framework.
   - ➢ Perform functional , unit and system testing
   - ➢ Lead a team of 5 members working remotely

9. **PBH – EDI SUPPORT - MAR 2011 TO JUNE 2012**
   Client - PacifiCare Behavioral Health of California | Domain – Healthcare |Work Location – Santa Ana, USA
   Role – Technical Project Lead
   - ➢ Performed technical lead role
   - ➢ Managed a team for 8 members including onsite/offshore
   - ➢ Requirements gathering and preparing design documents
   - ➢ Performing functional ,unit testing and supporting UAT testing
   - ➢ Performed role as release manager
   - ➢ Managed version control
   - ➢ Developed PL/SQL scripting for claims processing
   - ➢ Fixed Facets business logic based on business needs

10. **UHG – DEFINITY OM - 01-JUNE-2007 – 28 FEB 2011**
    Client - Definity Health, a UnitedHealth Group company | Domain – Healthcare | Work Location – Plymouth , MN & Chennai , India
    Role – Technical Team Lead / Release Engineer
    - ➢ Lead a team of 12 members for major web application support and batch process supporting

- ➢ Developed soap based web services for claims status
- ➢ Support real-time ActiveMQ transactions between United and external third party vendors
- ➢ Requirements gathering , customer clarifications , design and development activities performed
- ➢ Performance tuning on monthly health statements
- ➢ Reducing on backlogs and SLA tracking
- ➢ Performed application monitoring , production support activities
- ➢ Release engineer role was performed
- ➢ Mercator 5.0 middleware EDI product was used for file format transformation and data reporting

11. **NEXT GENERATION SERVICE PROVISIONING - (MAY 2005– MAY 2007)**
Client – Orange UK | Domain – Telecommunications |Work Location   - Chennai , India
Role : Release Engineer / Technical Lead

Role – Technical Team Lead / Release Engineer / RCA Lead / Operation Support
- ➢ Developed code using Rational Rose Product
- ➢ Generated UML diagrams and object oriented design approaches
- ➢ Handled 3 major projects independently
- ➢ Developed router based generic cartridge both for sync and async needs
- ➢ Performed L2 and L3 support activities
- ➢ Performed functional , unit testing and support UAT
- ➢ Performance tuning and system stabilization was performed during the RCA lead process.

Education

BACHELORS IN ENGINERRING | 2000 -2004 | BHARATHIDASAN UNIVERSITY, TN, INDIA
 ·Major: Computer Science and Engineering