

# Khwahish Indoria

Jhunjhunu, Rajasthan – 333026

Current Location: Noida

Phone: +91-9680149593

Email: [khwahishindoria@gmail.com](mailto:khwahishindoria@gmail.com)

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## Technical Skills:

- Programming & Scripting: Bash, some C/C++
- Operating Systems: Windows, Linux (Ubuntu, Backbox, Kali, RedHat Enterprise Linux 7)
- Application Server: Apache-Tomcat, JBOSS
- Databases: Oracle, MySQL, EnterpriseDB
- Ticketing tool: BMC Remedy, Redmine
- DevOps Tools: GitHub, Jenkins, Maven, Docker, KubernetesK8
- WebApp Security tools: BurpSuite, Sqlmap
- Penetration testing tools: Wireshark, Nmap, Aircrack-ng, Tcpdump
- Other tools: Nagios, IPTables, F5 BIG-IP Load Balancer

## Training & Certifications:

- RHCSA and RHCE trained by GRASS Institute, Jaipur
- Certificate from ByteCode Cyber Security Pvt. Ltd, New Delhi
  - Ethical hacking and countermeasures
  - Advanced Penetration Testing and Security Analysis
  - Cisco Certified Network Associate (CCNA) training

## Experience:

### **Ericsson India Global Services Pvt Ltd. - Noida Oct. 2019 – Present**

#### **Engineer**

Client: MTN-Zambia

- Leading the Project Delivery to on board customers Zambia, Ghana, Ivory Coast and Swaziland on Ericsson CIS Solution.
- Application and Linux support, troubleshooting mainly focused on JBOSS AS, J2EE Applications and RHEL
- Coordinating activities of Product configuration, troubleshooting, integration, SIT/UAT and bug reporting on Ericsson CIS Solution
- Ensure implementation of agreed SLA within the solution area and adhere to the Ericsson process management
- Generating reports and automated mail through shell script as per business requirement.
- Configuring different 3PP/Vendors with the CIS Solution
- Collaborate with L3 Support and Local Support teams for configuration and testing of the solution
- Working on Ericsson monitoring tool (EtigerNG) to configure set of rules for monitoring the CIS Architecture
- Working with Network/Project team to establish/configure test and production environment with 3PP nodes.

### **TeleMune Software Solutions Pvt Ltd. - Noida July 2017 – Oct. 2019**

#### **VAS Support Engineer**

Client: Digicel, CWC and BTC

- Interacting with the customer to resolve complex technical queries
- Monitoring and configuring Linux servers and corresponding applications. Created bash scripts to automate daily tasks. Configured and managed Apache-Tomcat server and Nagios
- Configured NSG, SIP, Freeswitch for CRBT & IVR calls.
- Assisted the development and DBA teams in handling application and network issues during a database migration project (Oracle to MySQL).
- Created basic SQL queries to fetch data from MySQL and Oracle databases.

## Extra-Curricular Activities:

- Captain of the college soccer team for 2 consecutive years
- Ranked Football Player of the Series in an intra-college sports competition Quasar
- Participated in various state/national level college football tournaments, such as: BITS Open Sports Meet, LNMIIT, and MNIT

- Participated in various LAN gaming events at college level; played CS: Condition Zero, CS: Global Offensive, NFS Most Wanted, CoD: Modern Warfare and CoD: BlackOps

**Academic Qualification:**

- *Rajasthan Technical University* - Bachelor of Technology, Computer Science & Engineering 2016
- *Board of Secondary Education Rajasthan, Ajmer*  
Senior Secondary (12<sup>th</sup>) 2011  
Secondary (10<sup>th</sup>) 2009