

# Rahul Sharma

## Analyst Programmer



Gurugram



rahulsharma6272@gmail.com



+91 8058099950



<https://www.linkedin.com/in/rahul-sharma-aa5a81a6/>

## Education

B.E.(Hons.) Computer Science  
Eng.Govt. Eng. College, Ajmer  
| 2017 |CGPA: 75.82%

Class XII  
Jaipur School | 2012 |  
PCM:76.6%

## Skills

Programming: Tableau, SQL, Shell  
Script, Python ,CPP,C,  
ProC\*,HTML/CSS , Javascript

DataBase: MongoDB, Oracle,DB2,  
ETL, Data Warehouse, MySQL

Technology: Unix, AWS, Autosys,  
Control-M, Machine Learning, Batch  
Processing

Other: MS Office, ServiceNow,  
JIRA,Git

## Strengths

- Team Player - good Management skill.
- Excellent Communication & Inter-personal skills, both with business customers and fellow IT professionals.
- Strong problem-solving skills.
- Methodological organized approach

## Work Experience

Since Feb'21 **Analyst Programmer**

**Fidelity International,Gurugram**

Working in Data and Reporting Platform Services Team and responsible for Incident/Change/Process management related Task and activities .Expert in Batch Handling using Autosys/Control-M jobs. Also worked on Tableau for Daily Reporting and Dashboards Creation. Experienced in Handling MDM and Large Data Sets using SQL and ETL/Data Warehouse along with Informatica.

Apr'20 - Feb'21 **Campaign Technical Support Engineer**

**Adobe,Noida**

Leading the design and implementation of Adobe Campaign (AC) that will deliver on our customer's business, functional, technical and customer experience goals.

Working on implementation teams through the various stages of the project including: Assessment, Requirements, Design, Build, Testing, Reporting/Tracking, Training and Go- Live..

Presenting high level views of AC and its capabilities and designing solutions leveraging standard AC functionality where needed and custom developments and integrations as required by the client.

Delivering requirements gathering workshops, presenting solution overviews and providing benefits analysis of AC features and developments.

Creating simple to complex workflows using the AC campaign creation tools.

Providing expertise and advice to clients on marketing best practices impacting the design and creation of AC (e.g., email marketing, omni-channel marketing, triggered and personalized campaign deliveries, campaign attribution).

Advising clients where additional automation and integration can be set up with Adobe Campaign and the client's operational systems and databases.

Aiding in the overall adoption, operation and expansion of Adobe Campaign at our client sites.

Aug'17 -Mar'20 **System Engineer**

**Tata Consultancy Services Ltd.,Pune**

The project deals with managing Morgan Stanley's Regulatory reporting to DTCC. Directly handles order processing in production between multiple systems and resolve any issues that arise within it. Handles critical batch processing and fix ETL and autosys failure based on logs.

Works on ITIL concepts like Incident management, Change management and Problem management.

Manages Applications, Middleware Plant, Host/DB - Space and performance using Netcool. Manage Production hygiene by segregating Prod,QA,UAT Participate in technical reviews, define/Improve processes on con-figuration management, deployment and resiliency planning for the application.

Works with the Product Management and Software teams to develop the features for the growing Financial Applications and coordinates with sustained team to organize, plan, manage and execute new re-leases.

Issues reported by Business users on data quality are debugged us-ing SQL and fixed accordingly also Designs scripts to automate the production workflow activity and job monitoring using shell and SQL. Works with application developers and DBAs to diagnose and resolve query performance problems and optimize statics in TeraData.

## Internships and Projects

Jun -Aug'16 Internship: Tata Consultancy Services Ltd

Face Detection using Image Processing :Python,Tkinter, OpenCV,SMTP mail Server,HTML

Perform operations on an image like Face detection,face recognition using Python libraries and created desktop application for Surveillance system.

Link :<http://fadeip.wixsite.com/fadeip>

Aug-Nov'16 Redesign College Website

HTML,PHP, JavaScript,MySQL

<http://www.ecajmer.ac.in/MeetTheTeam>

## Achievements

- 2020- In the Moment Award from Adobe
- 2019 - On The Spot Award from TCS
- 2018 - Achieved ITIL Foundation Certification.