 

##### Kalpesh Vyas

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| **Objective** |  |  |
| To seek the challenging position in Software industry that needs innovation, creativity, dedication and enable me to continue to work in a challenging and fast paced environment, leveraging my current knowledgeandfostering creativity with many learning opportunities | | |

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| **Summary** |  |  |
| * **More than 13** **years** of competitive experience in IT industry **Salesforce** and Microsoft Technology(Web and Windows application) * **8.5 years** of experience on Consulting, Designing, Development, Admin, Data Migration and Support phases of **SFDC**. * **2.5 years of** Salesforce Architect experience**.** * **6X Salesforce certified and 1 Copado certificate.** * Team Management experience from Technical side. * Proving Technical solution in Configuration and customization for business needs. * Presently associated with **L&T Infotech** as a **Solution Architect**. * Strong technical and analytical skills in **Apex, Visualforce, HTML, SOQL**, **JavaScript, Jquery and Lightning component development.** * Good knowledge of Salesforce recommended best practice around design and development. * Developed user roles and profiles, security settings, access settings etc. (User Profiles, Role Hierarchy, Sharing Rules and Security). * Created and managed custom objects, fields, formulas, validation rules, custom workflow, Process Builder. * Experience integrating Salesforce.com with other applications via real-time, batch, sync / async. * Worked in **Lightning** **Community Site** including one small module. * Developed report folders, dashboards, etc. to improve system usability. * Different migration activities performed through apex data loader. * Writing effective SOQL and SOSL queries * Worked extensively on **Service Cloud** features like Email to Case, Entitlement Management, Assignment Rules and Escalation Rules etc. * Good working knowledge on **Sales cloud**. * Worked on all kind of deployment strategies like Change Set, ANT, Eclipse. * Good understanding of authentication with OAuth and connected apps * Confidently work off existing code or fix bugs from existing code * Good knowledge of **Jquery and Javascript** client scripts. * Experience with Agile Project Management Methodology * Good Working knowledge **Integration** using SOAP and REST. * Very well exposed to change management and release management activities. Having knowledge of DevOps (CI/CD) processes. * Innovative professional with proven ability to identify, analyze, and solve problems to increase customer satisfaction. * Knowledge of Marketing Cloud, Salesforce CPQ, Financial Services cloud, Field Service Lightning and Einstein Analytics * Done POCs on MuleSoft ESB**.** * Done RFPs for 4 Opportunities and Won 2 projects. * Recognized 4 times Employee of the Quarters awards by different employers and appreciated many times from client. | | |

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| **Technical Skills** | |  |  |
| **Technologies** | **Salesforce**  Microsoft Technologies (ASP.NET, ADO.NET, C#.NET) | | |
| **Languages** | **Apex**, **Visualforce**, C#, VB.NET, SQL | | |
| **Databases** | **SOQL**, SQL Server, MySQL | | |
| **Framework** | **Salesforce**, Visual Studio 1.1 to 4.0 | | |
| **Tools** | **Eclipse, Data Loader, ANT,** IIS 6.0/ 7.0, TFS 2010, Microsoft Visual Studio 2005/ 2008/2010, MS – VSS, Infragistics. | | |

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| **Work Experience** |  |  |
| * Working as a **Solution Architect** in **L&T Infotech**, Pune from Feb 2019. * Worked as **Principal Consultant** in **Lirik India, Gurgaon** from Aug 2017 to Jan 2019. * Worked as **Sr Consultant** in **Cignex Datamatics, Gurgaon**. * Worked as **Sr IT-System Engineer** in **Cadence Design Systems, Noida** from Mar 2016 – Dec- 2016 * Worked as **Technolgy Analyst** in **Metacube Software Pvt Ltd, Jaipur** from Mar 2012 – Mar 2016 major time to Offshore for **Cadence Design Systems.** * Worked as **Sr. Software Engineer** in **Landis+Gyr, Noida** from July 2010 – Mar 2012. * Worked as **System Analyst** in **Sonata Software Ltd, Bangalore** from July 2007-June 2010. | | |

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| **Education** | |  | | |  |
| **Degree** | **Year** | | **Board/University** | Percentage | |
| MCA | 2006 | | **Rajasthan University, Jaipur** | **77.8%** | |
| B. Sc. (Mathematics) | 2003 | | **MLS University, Udaipur** | **64.23%** | |
| 12th (PCM) | 2000 | | **Board of Rajasthan, Ajmer** | **60%** | |
| 10th | 1998 | | **Board of Rajasthan, Ajmer** | **78.91 %** | |

**Professional Experience**

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| **Pandora** |  |  |
| **Environment** | Force.com | |
| **Technology** | Apex, Ringlead, D&B optimizer, Unique Entry, Lightning | |
| **Role** | Solution Architect | |
| **Team Size/ Duration** | 8 / Jan 2020 – Present | |
| **Responsibilities** | Requirement Gathering, Solution designing, Effort estimation, POCs, Presentations for solutions and Finalizing the requirements. | |
| **Description:**  Data cleansing and Data Governance projects for Account, Contact and Leads. Worked closely with Data team internally and Client to understand the requirements, freezing the boundaries, cleansing their business old/obsolete data and setting up the process for future governance model. | | |

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| **Berkley** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Lightning Components | |
| **Role** | Project Solution Support and Technical assistance | |
| **Team Size/ Duration** | 5 / Sep 2018 – Present | |
| **Responsibilities** | Requirement Gathering, Lightning components Development, Designing, Marketing cloud integration. | |
| **Description:**  Helping in Support 12 Salesforce Orgs for Sales and Marketing cloud and their existing system integration with SQL server as well as lightning migrations. CSV reader and XML Parser engine creation for 2 Orgs. | | |

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| **Volkswagen** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Lightning Components | |
| **Role** | Project Solution Designing and Technical assistance | |
| **Team Size/ Duration** | 3 / 2019 – 6/ 2019 | |
| **Responsibilities** | Requirement Gathering, Lightning components Development, Designing. | |
| **Description:**  Created and guided team to implement a lightning App for custom Forecast implementation for dealers and their Sales Manager based on region and objectives. | | |

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| **Lift Brands** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Lightning Components | |
| **Role** | Independent Project handler | |
| **Team Size/ Duration** | 1 / Sep 2018 – Jan 2019 | |
| **Responsibilities** | Requirement Gathering, Lightning components Development, Designing. | |
| **Description:**  Maintain their Docusign related stuffs and Providing sales support along with new flows implementation. | | |

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| **WD** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Visualforce pages, Lightning components, Community Cloud, Lightning Flows, Record Pages | |
| **Role** | Independent Module Lead | |
| **Team Size/ Duration** | 7 / Aug 2017 – Jan 2019 | |
| **Responsibilities** | Requirement Gathering, Lightning components Development, Designing. | |
| **Description:**  Western Digital Corporation (commonly referred to as Western Digital and often abbreviated as WDC or WD) is an American [computer data storage](https://en.wikipedia.org/wiki/Computer_data_storage) company and one of the largest computer [hard disk drive](https://en.wikipedia.org/wiki/Hard_disk_drive) manufacturers in the world, along with its main competitor [Seagate Technology](https://en.wikipedia.org/wiki/Seagate_Technology).  I worked on one part of their enterprise application which had Qualification and Customer Issues modules. Also worked some customization on customer community.  Worked on SOAP integration in Return Material Authorization Module with many of the lightning components development.  Working on Community Cloud as well, implementing lightning components over it as well. | | |

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| **serviceNow** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, Rest API | |
| **Role** | Developer and Module Lead | |
| **Team Size/ Duration** | 4 / Apr 2017 – June 2017 | |
| **Responsibilities** | Consuming Service of Service Now and creating a package to provide a salesforce version for internal services | |
| **Description:**  ServiceNow itself is a CRM for filing customer tickets, it was a independent project to deliver as an package so that Salesforce can have integration with service now as an internal system. | | |

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| **iControl CRM** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Visualforce pages, Data loader, Workato, Talend | |
| **Role** | Developer and Module Lead | |
| **Team Size/ Duration** | 4 / Jan 2017 – June 2017 | |
| **Responsibilities** | Requirement Gathering, Migrate Zoho CRM and Zoho Desk to Salesforce, Integration of JIRA and Salesforce with Workato, Integration of SQL server and Salesforce with Talend and DBAmp | |
| **Description:**  IControl is finance based company, Wanted to migrate from their existing Zoho CRM and Zoho Desk system to Salesforce.  Also wanted to integrate their 2 systems Harmony and JIRA to salesforce.  So involved in all the activities and created process into salesforce from their existing system Zoho.  It covered Sales and Service cloud area of Salesforce. Mapped their CRM to Sales and Desk to Service cloud including Case assignment, Case escalation, Email-to-Case, Lead assignments, Lead conversion, Merging of Sales objects. Also worked on Lightning standard feature. Created Reports and Dashboards as well. On boarded Users and Other data objects. | | |

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| **Cadence Design System In house Projects** |  |  |
| **Environment** | Force.com | |
| **Technology** | Salesforce. Apex language, SOQL, Visualforce pages, Data loader, JavaScript, JQuery | |
| **Role** | Developer and Module Lead | |
| **Team Size/ Duration** | 15-20 / November 2012 – Dec 2016 | |
| **Domain** | Custom Support, Community Sites, Sales | |
| **Responsibilities** | Production support and Enhancements of Customer Support Module, Development of one of module of Community Site with help of small team, Monitor release progress, daily work, mails.  Also work as full time developer with all phases including client interaction, meetings. | |
| **Description:**  Cadence Design Systems, Inc is an American electronic design automation software and engineering services company.  Managing its inhouse IT management with different enterprise applications.  I am working as a one of lead role in Customer Support module. Managing a small team of 3-5 people, Also working as full time developer, Although Initially I joined this project as a developer only.  We analyze, identify the cause and find the resolution of all the issues as part of our daily work. Customer creates daily basis tickets to look into which are based on admin level settings, migrations and some functional errors occurring due to code defects.  We convert the defects to JIRAs to be kept for upcoming releases.  Every releases have some enhancements as well as those defects to be resolved.  My current role in team is apart from developer is to Distribute work among team members, monitor progress of their work and guide them wherever requires.  Knowledge of all key concepts of Salesforce: Sharing settings, Profile management. Layouts, Reports, Services, Schedulers, Custom components, VF pages, triggers, classes etc.  The functionality worked :  Handle Email to Case, Manual Cases, and Case from other Interface,  Case assignment, Surveys.  Creation of Queued task and Task and their assignments.  Entitlement management based on Contacts region.  Article Management related to Cases  Order License management for Community Site.  Key Achievements:  Custom Account merge solutions  Performance improvement of varies areas of Projects. | | |

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| **Devry** | |  |  |
| **Environment** | Force.com | | |
| **Technology/ Database** | Salesforce. Apex language, SOQL, Visualforce pages, JQuery | | |
| **Role** | Developer | | |
| **Team Size/ Duration** | 3/ April 2012 – October 2014 | | |
| **Domain** | School Management | | |
| **Responsibilities** | UI Designing, Coding, Unit testing, Deployment, Bug Fixing | | |
| **Description:**  DeVry University is a division of DeVry Education Group, a for-profit higher education organization that is also the parent organization for Keller Graduate School of Management.  In this project I got the exposure of Salesforce, worked specially on Visualforce pages, Controller Classes and Jquery.  Till the time I worked in this project it was mainly on student registration process.  Forms filling process, Question banks filling, ratings and feedbacks. | | | |

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| **Mobile Reader and Planner** | |  |  |
| **Environment** | Windows 7, VSS 2010, VS 2008 (going to VS 2010) | | |
| **Technology/ Database** | C#, Infragistics, NHibernate, SQL Server 2008, Oracle | | |
| **Role** | Developer | | |
| **Team Size/ Duration** | 4/ July 2010 – Mar 2012 | | |
| **Domain** | Energy | | |
| **Responsibilities** | UI Designing, Coding, Unit testing, Client Interaction, Deployment, Bug Fixing | | |
| **Description:**  Landis+Gyr is a small complete metering solution provider company, which manufactures meter also provide the application solution for the meters and smart grid. Our project is all about an application which helps various utilities, to assist in gathering reading from advance meters through a radio and keep all the information in database for further use and analysis.  “Mobile Reader” is all about a reader that gather the readings from meters in his Mobile vehicle.  This application runs in the laptop of the reader that connected with a radio gets the reading from Meters, insert into database and provide UI interface to perform searching, grouping and manual reading options to the application.  If because of any reason ‘Reader’ did not get the reading through radio properly, he keep a handheld device with him to assist to get reading from meter manually and then connect that handheld to laptop and again trough this application, put the readings into database.  There is also a ‘Planner Application’, that helps to manage different mobile reader to distributes their routes. | | | |

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| **Wavetec** | |  |  |
| **Client** | Wavetec, USA | | |
| **Environment** | Windows Server 2003/ IIS 7.0 | | |
| **Technology/ Database** | ASP.Net 2.0, C#, JavaScript, Ajax, SQL Server 2005 | | |
| **Role** | Developer | | |
| **Team Size/ Duration** | 4/ Sept 2008 – June 2010 | | |
| **Domain** | Healthcare | | |
| **Responsibilities** | UI Designing, Coding, Unit testing, Client Interaction, Deployment, Bug Fixing | | |
| **Description**:  WaveTec Vision is a small company with a big idea – and the ability and the team to achieve it.  Its proprietary intraoperative aberrometer system ORange, will transform and advance the emerging convergence of refractive and cataract surgery.  For demanding patients - and the skilled surgeons who serve them - ORange delivers the potential for optimal results.  Sonata has developed the website project for Wavetec vision. This project facilitates all the practices and their facilities. There are two kind of user wavetec user and practice users.  So there are two kinds of login we are having for both.  Wavetec users have different roles like : Admin, Financial, Clinical etc.  These roles are differentiated according to their authorization for the site.  Practice user just access the practice they belongs to these are also having different roles like ‘PAM ‘ and ‘AM’.  In each practice there are facilities(at least one).  Each practice has some users, accounts, patients, surgeons etc.  There are ‘Reports’ functionality also for the patient groups.  There are services that runs in timely fashion to generate reports and invoices.  These sites facilities to create, update and delete the Lenses, Users, Patients, Surgeons, Accounts etc according to the user’s role. | | | |

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| **Trade Pre- acquisition (TDB4.X)** | |  |  |
| **Client** | Hachette Livre, UK | | |
| **Environment** | Windows Server 2003, IIS 6.0 | | |
| **Database** | ASP.NET 1.1 using C# , JavaScript, SQL Server 2000 | | |
| **Role** | Developer and Tester | | |
| **Team Size/ Duration** | 7/ Oct 2007 – June 2008 | | |
| **Responsibilities** | Coding, Bug Fixing, Unit Testing | | |
| **Description**:  Pre-acquisition (Project Evaluation) requirements for Hachette Children Books (Children)  At present Hachette Children’s use several Excel workbooks for project evaluation.  By having project evaluation calculated outside of the application all Hachette Children currently do IN TDB3 is enter the Edition and impression specifications manually.  *Future processes in TDB4*  The advantage of designing the system to allow Hachette Children’s to conduct project evaluation will be that data can flow directly into the editorial and production modules of TDB4 with no manual intervention once a Project’s costs have been agreed. This has a modules like,  • Sales and Returns  • Royalties  • Finance  • Production cost  • Title and Project Cost Sheet | | | |

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| **Hobbies:** |  |  |
| Drawing & Painting, Playing Table Tennis, Playing Song Notations on Keyboard/Guitar, Astrology, Hindi Poetry. | | |

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| **Personal Information:** | |  |  |
| **Name** | **Kalpesh Vyas** | | |
| **Date Of Birth** | 26 Oct, 1984 | | |
| **Marital Status** | Married | | |
| **Alternate Email** | [kalpesh.vyas26@gmail.com](mailto:kalpesh.vyas26@gmail.com) | | |
| **Present Address** | Royal Court, Thergaon, Pimpri Chinchwad, Pune | | |
| **Permanent Address** | Brahmpuri, Ghanerao, Dist. Pali, Rajasthan. | | |