



## Professional Summary

- A passionate and skilled professional with hands-on working experience of 7.5 years on various Salesforce related technologies.
- Experience using apex, visual force, JavaScript, trigger, batch apex, scheduler, flows, aura, lightning web components, integration as a part of customization using programmatic approach.
- Experience using salesforce provided workflows, approval process, process builder, email templates and such other features as a part of point & click customization approach.
- Good understanding of managed package, salesforce reporting tool, lightning components, salesforce1mobile application development platform, Sales cloud, service cloud.
- Good understanding of salesforce security model.
- Demonstrating developed functionality to business users.
- Interacting with business users.
- Preparing project documents at different stages of product development lifecycle.
- Analyzing business requirements and designing solutions to meet the same.
- Using Cloud Sense, a managed package, to develop rules, product definitions, product configuration and actions to enable configuring product prices and specifications in CS.
- Worked on Solution console, JSON Schema, Cloud Sense JavaScript
- Worked on Cloud Sense Orchestrator.
- Automating Product configuration in Cloud sense using Cloud sense APIs.
- Well versed in Agile application development methodology.
- Excellent communication and interpersonal skills, a self-starter, a quick learner and a team player.

## Work Experience

### Project 1: Telstra B2B

Company: **Telstra corporation limited**  
Duration: May 2018 to Present  
Role: Salesforce and CloudSense Lead  
Designation: Senior Software Engineer  
Description: This is CPQ project of Telstra (Australian telecom) for B2 B customers. The CPQ used is Cloudsense CPQ. It includes implementation using Salesforce Lightning and Cloud Sense customizations. This is integrated with various downstream system like service now, sigma, Amdocs.

### Responsibilities:

- Responsible for developing number of functionalities such as **Aura component, lightning Web Component, Lightning Data table and CloudSense related customization** which includes JavaScript static resources, product modelling in cloud sense
- Responsible for developing Apex Class, Triggers, Test class, Batch Class, Queueable Class, Future Methods, scheduled apex, platform events, process builders, approval processes etc.
- Worked on SOAP and REST API Integrations.
- Responsible for customizing custom fields, custom setting, custom metadata, profiles and permissions.
- Responsible for production support activity.
- Worked on Copado tool for deployments.
- Responsible for giving design for certain cloud sense requirement.
- Responsible for product modelling in cloud sense with the help of sigma and salesforce integration.
- Responsible for creating cloudsense related customization using javascript static resources.
- Worked on cases and service cloud along with cloud sense.

- Requirement Analysis
- Participation in solution designing meetings.
- Direct interactions with end users and demonstration of work.

#### **Software/Tools used**

- Force.com platform
- Jira
- Bitbucket
- Visual studio
- Copado
- CloudSense
- Data loader
- Workbench
- Eclipse
- GitHub

#### **Project 2: Credit Portal**

Company: Tata Consultancy Services

Duration: June 2016 – May 2018

Role: Salesforce Developer

Designation: Software Engineer

Description: Customer data from different databases is pulled and stored in salesforce database. This project is for managing and scoring customers on the basis of their credit profile and credit score. It is an additional functionality in sales process.

#### **Responsibilities**

- Requirement analysis
- Develop batch jobs, scheduled jobs, work flow rules and triggers
- Configure managed package
- Application Administration
- Direct interaction with clients to gather the requirements and give them the best possible solution.

#### **Software/Tools used**

- Force.com platform
- Rally
- Data loader
- Workbench
- Eclipse
- GitHub

#### **Project 3: Apttus CPQ**

Company: Tata Consultancy Services

Duration: June 2016 – May 2018

Role: Salesforce Developer

Designation: System Engineer

Description: This is salesforce Apttus based CPQ project for sales process. It is agile project with a team of approximately 50 people. This application uses Apttus managed package and in addition to their own logic to implement CPQ.

#### **Responsibilities**

- Develop apex classes, visual force pages, triggers, email templates, workflows, approval processes as per the requirement.
- Application administration
- Deployment using eclipse IDE
- Data load in sandboxes

**Software/Tools used**

- Force.com platform
- Rally
- Data loader
- Workbench

**Appreciations & Certifications**

- Recognized and appreciated with Telstra Excellence award
- Copado Admin Certification.
- Q2C 401 CloudSense Certificate.

**Educational Details**

Degree/ Course	Institute / College /School	University / Board	Year of Passing	% of Marks/Grade
B.E.(Computer Science)	Technocrats Institute of Technology Bhopal	RGPV Bhopal	MAY 2015	8.3 CGPA
XII	Maharishi Centre for Educational Excellence	CBSE	JUN 2011	81
X	Maharishi Centre for Educational Excellence	CBSE	JUN 2009	87

**Technical Skills**

- Operating System : Windows Family.
- Programming Languages : Apex, SOQL, JavaScript
- Tools :Workbench, Salesforce.com., Visual studio, Microsoft excel, git
- CPQs :Cloud Sense
- Project Methodology :Agile

