



Vijayakumara M N

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Summary

A Salesforce Developer with 7 years of experience in various application designs and development in various capacities. Experience in Designing and Implementing Salesforce Solutions and Web Applications based on MVC. Well versed with configuration and customization of Salesforce.

Professional Summary

- Extensively worked on Salesforce classic and Lightning Experience. Visual force Pages, Lightning Components, Lightning data service, Apex classes, subjects, Workflow, Approval Process, Lightning global, quick actions and events etc.
- Experience on Apex development in creating Objects, Triggers, standard Controllers, Custom Controllers and Controller Extensions.
- Implemented various advanced fields like pick list, Custom Formula Fields, Field Dependencies, Validation Rules, sharing rules and outbound messages.
- Experience working on data model and SOQL, SOSL, DML statements, subjects and Governor Limits.
- Designed and deployed Custom tabs, User Interface, Page Layouts, Process builder and Auto-Response Rules for automating business logic.
- Experience in working with Lightning component, Global actions, Quick actions, making components as actions, flexipage, salesforce1 navigation etc.
- Experience in community cloud, sales cloud and service cloud and service console.
- Worked on Agile methodology.

Technical Skills

Salesforce Technologies	Lightning Experience, Apex, visual force, Lightning component, SOSL, SOQL.
Salesforce Tools	Eclipse, Force.com, Data Loader and Developer console.
Web Technologies	HTML, JavaScript, CSS, XML.
Databases	MS SQL Server, MS Access, Oracle Applications.
Operating Systems	Windows 7/8/10, Linux (Ubuntu, Centos 7, Red Hat).
Integration	AppExchange application, Google Drive, Heroku and using rest service integrated with third party vendors.



Work Experiences:

Company: IBM Bangalore (July 2021-till date)

Client: Barclays UK.

Role: Salesforce Developer

Project Description: Barclays is a British multinational universal bank, headquartered in London. Barclays operates as two divisions, Barclays UK and Barclays International. Barclays UK retail banking operations uses salesforce channel to provide mortgage to individuals, they can submit application to purchasers of real property to raise funds to buy real estate, or by existing property owners to raise funds for any purpose.

Responsibilities:

- Involved in identifying, planning user story, deployment activities, and all project related activities.
- Worked on Aura and Lightning web components.
- Integrated Salesforce with third party applications.
- Worked on salesforce customization and configuration.
- Experience in Development, Administration, Configuration and Proficient knowledge of Governor limits.

Company: Cognizant Technology – Bangalore (Sep 2018-July 2021)

Client: Humana Inc, US.

Role: Salesforce Developer

Project Description: Humana is one of the largest American health insurance company that offers coordinated health care through health maintenance organizations, preferred provider organizations, point-of-service plans, and administrative services products. Humana is using salesforce to help deliver a more connected, personalized healthcare experience and offering a single central view of each member's complete clinical history for its members.

Responsibilities:

- Involved in all project related activities.
- Involved in deployment activities, Ant and Copado deployment.
- Integrated Salesforce with third party applications using REST services.
- Worked on Apex classes, Batch class, Visualforce pages, Lightning web components etc.

Client: Gard Insurance, Norway

Role: Salesforce Developer

Project Description: Gard is the largest Protection and Indemnity insurer. Its clients include shipowners and operators, shipyards, and companies involved in the upstream oil and gas markets. Gard uses salesforce MyGard channel to manage the claims, vessels, users and objects requests. By using MyGard broker, client, External service provider can register their objects, covers and submit a new claim for insurance.

Responsibilities:

- Involved in all project related activities.
- Created the global actions to access the objects from anywhere in salesforce1 app.
- Implemented the classic non-supported action/links in lightning experience using lightning component navigations.
- Worked on compact layout, global layout, global layout publisher, flexipage and lightning



components action, Salesforce Lightning Design System

Company: DXC.Technology (Formerly known as Hewlett Packard Enterprise) - Bangalore (Jan 2016-Sep 2018).

Client: General Motor Finance, Germany.

Role: Salesforce Developer

Project Description: GMF is using salesforce for their sales-channel. There are two types of sales channels in their product, Dealer and Dealer group. From generating lead to order salesforce manages all the data of customer.

Responsibilities:

- Developed Apex classes, triggers, custom controllers, controller extensions, Scheduling Apex class, test methods, Visual force pages for various functional needs and implemented the business logic as per the requirements.
- Designed and deployed Custom tabs, Custom Objects, Components, Visual Force Pages, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
- Experience in building the security model for the organization using Roles, Profiles, Field Level Security, Field Accessibility, Organization Wide Default Settings, Permission Sets, and Sharing Settings.

Client: United Airlines. US

Role: Developer

Project Description: United Airlines is a major US airline, operates an extensive international and domestic network. Implemented Service cloud through which account manager's access client information. Case management hastens the resolution of problems experienced by accounts and allow UA to better coordinate with joint business partners.

Responsibilities:

- Involved in gathering requirements from the business and implementing those in Salesforce.com.
- Created multiple custom objects, custom fields, relationship between two objects, page layouts and record types.
- Worked on validation Rules, workflow rules and approval processes.

Academic Background

B.E. in Computer Science from Rashtreeya Vidyalaya (R.V) college of Engineering Bangalore, Karnataka.

Declaration: I hereby declare that all the information provided are true to the best of knowledge.

Date:

Place: Bangalore

Vijayakumara M N
Signature