**Naveen Kandula**

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* Over 8 years of experience in Designing, Administration, Implementation and support of Windows and Virtualization technologies (Citrix and VMware)
* Implemented **Citrix Virtual Apps and Desktops (XenApp and XenDesktop), Provisioning Services**, **StoreFront, App Layering, ADC** and **ADM** solutions.
* Migrated **XenApp** and **XenDesktop** from **6.5 to 7.6, 7.12, 7.15 LTSR CU2** and **CU3**.
* Upgraded **Storefront** and configured with **ADC.**
* Good Exposure on **Citrix** **Application Layering**
* Maintaining and creating different Citrix Application layers - **App layer, OS layer, Platform layer and Base layer.**
* **ADM** Configuration and upgrade from **10.6 to 11.1** and **12.1**
* **Citrix SME** for windows 10 Migration.
* Replaced Hardware appliance **MPX 5500** with **8905.**
* **ADC upgrade** from **11.5 to 12.0 and 12.1**
* SSF Offloading and **cert upgrade.**
* Citrix Disclaimer updated using **ADC EULA.**
* Configured **High Availability** and **Load balancing**
* Create\update **StoreFront Banner** using **ReWrite action and policy**
* Migrated users from old **Nuntanix AFS** to new file share.
* Load balanced Director Servers for Single sign on **(SSO).**
* Good understanding on **VmWare vCenter, Active Directory AD** and **Gpo’s.**
* Profound knowledge of **citrix Database servers (SQL – Principal, mirror and witness)**
* Good understanding on Batch and PowerShell scripting.
* Created, managed, administration and maintenance of virtual servers and clients.
* Working closely with the Infra Architecture and Technology Engineering teams to ensure robustness, scalability, and global applicability of solutions
* Involved in all levels (L1, L2 and L3) Support for the production Environments
* Managing, maintaining and administering organization-wide Infrastructure.
* Proactively Monitoring System Performance and capacity management
* Working technical knowledge of Active Directory, Citrix, and PC operating systems including Windows Server 2008R2, Windows Server 2012,2016 and Windows 7/10

**Citrix Engineer**

**New York Life, Clinton, NJ May 2018 – Till date**

**RESPONSIBILITIES:**

* Managing multiple technologies in farm include Citrix Virtual Apps and Desktops, App Layering, ADM and ADC.
* Citrix SME for windows 10 Migration, App layering and PVS Life cycle Management
* Citrix upgrade from 7.6 to 7.15 LTSR CU2 and CU3
* ADM Configuration and upgrade from 10.6 to 11.1 and 12.1
* ADC SSL cert update and upgrade from 11.5 to 12.0 and 12.1
* Configured High Availability and Load balancing
* Create\update StoreFront Banner using ReWrite action and policy
* Developed script to migrate users to new Nutanix AFS share.
* Developed script to migrate users profile’s from 2008 R2 to windows 10.
* Load balanced Director Servers for SSO.
* Replaced MPX 5500 with 8905
* ADC Patch applied to remediate Vulnerability.
* Forensic cleanup applied to ADC, post vulnerability remediation.
* Applied different citrix policies – Watermark, session idle and disconnection, etc.
* Designing how applications and systems should work from a technical perspective, and quickly identifies and resolves design flaws early in design life cycle.
* Work closely with Application teams and business owners to provide assistance, support, and trouble shooting
* Troubleshoot the Environmental Issues with Desktops.
* L2 and L3 Support for the production Environments
* Citrix Receiver deployments across enterprises with varying end-user requirements in multiple devices

**Citrix Engineer**

**BNY Mellon, Pittsburgh, PA June 17 – May 2018**

**RESPONSIBILITIES:**

* Supporting 40,000+ Virtual desktops
* Taking care of Citrix PVS/MCS Life cycle Management
* Working as Citrix L3 SME and resolving the tickets generated
* Creating Templates from VM’s, deploy VM’s from templates and allocate resources
* Migrating XenDesktop from 7.6 to 7.15
* Virtualizing desktop applications for use in a VDI environment through VMware Thin App and App Volumes
* Designing how applications and systems should work from a technical perspective, and quickly identifies and resolves design flaws early in design life cycle.
* Experience with Citrix rollout and receiver connectivity.
* Citrix Receiver deployments across enterprises with varying end-user requirements in multiple devices
* Implemented and configured Provisioning Services in multi-site environments.
* Executed performance-tuning tasks on the connected systems to improve the performance of the Systems.
* Part of Pre-Sales calls with customers and providing detail insight about the product technology.
* Monitoring systems performance issues and addresses problems in a prompt and efficient manner

**Citrix VDI Consultant**

**VA – Veterans Affairs, Remote Feb 16 – June 17**

**RESPONSIBILITIES:**

* Supporting 30,000+ Virtual desktops
* Virtualizing desktop applications for use in a VDI environment through VMware Thin App and App Volumes
* Creating Citrix Policies and applying.
* Publishing of Different types of applications.
* Implemented and configured Provisioning Services.
* Creation of Site, Collection, Store and Creation of vDisk.
* Creating Catalogs and desktop Groups in XenDesktop.
* Handling replication issues in Active Directory.
* Creating users, Groups & assigning roles based on Requirements.
* Virtualization of servers under Windows Server 2012 Hyper-V and VMware vSphere 5.x & 6.x
* Assessment of environment, prior to migration.
* Document the migration plan.
* Configure Citrix XenDesktop infrastructure policies
* Provide subject matter expertise and industry accepted practices for configurations and settings for virtual images
* Install and configure tools for delivery groups, provision and de-provision virtual desktops and applications in support of the migration schedule
* Performing the capacity planning
* Antivirus management using Symantec System center across globe.
* Experience with Citrix rollout and receiver connectivity.

**Citrix Admin**

**Eisai, Woodcliff lake, NJ Oct 14 -Feb 16**

**RESPONSIBILITIES:**

* Installing and Configuring Citrix XenApp and Xen Desktop servers.
* Supporting 2,000+ Virtual desktops
* Supporting XenApp 6.5 and XenDesktop 5 Environments.
* Planning for migrating the existing infra to 7.x solution.
* Deployment of custom applications/builds
* Patching/Updating the existing applications
* Upgrading Customer Environments to latest versions
* Troubleshooting the application issues/errors
* Root cause analysis and Problem/Change Management

**Senior Systems Engineer**

**Majoris, Bangalore India Feb 12 – Oct 14**

**RESPONSIBILITIES:**

* Built, test and deployed Citrix XenApp PoC labs for each virtualization technologies (Microsoft Hyper-V, VMware ESX Server and Citrix XenServer).
* Consolidated, built, test, deployed and P2V of Citrix XenApp 4.5 (Win2003) and XenApp 5.0 (Win2008) VMware ESX VM on HP ProLiant servers.
* Deployed Citrix XenDesktop 5 PoC to evaluate the benefits, performance and scalability of Windows 7 hosted virtual desktops.
* Performing data analysis using Edgesight, Lakeview Business Analytics and internal tools.
* Performing Virtual environment analysis using Plate-Spin, Quest convertor
* Setting up and troubleshooting features like HA/FT/DRS for the Virtual Machines for business continuity