

1-TA-9 SECTOR-5 HIRAN MAGRI
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KAPIL TILWANI

PROFESSIONAL SUMMARY

Highly seasoned and accomplished Salesforce Developer with 5+ years of experience. Adept at explaining highly complex data systems to a wide variety of audiences. Proven multitasker independent worker and team player.

SKILLS

- Extensive experience with the Salesforce.com development life cycle, application design patterns, integration patterns and deployment planning.
- Experienced working in Cross - functional teams, identifying business requirements and supporting sales/marketing efforts.
- Experience with Salesforce Einstein Vision and Einstein Language(Einstein Intent, Einstein Sentiment).
- Experience with Second generation Packaging and Salesforce-dx.
- Strong Knowledge in AppExchange Applications for integrating with Third Party Applications.
- Experience of working on Live Agent, Omni-Channel and Snap-ins.
- Worked on SSO implementation with Salesforce Communities.
- Experience on Salesforce Service Cloud to Commerce Cloud(Demandware) connector.
- Developed Lightning Component Framework and also built Lightning component using aura framework.
- Experience in integrating external web systems with salesforce using REST and SOAP web services.
- Expertise in VisualForce, APEX, Database, APEX Triggers and Testing. Designed Visual Force pages and Lightning components to build custom user interfaces for mobile and web apps.
- Upgraded Apps from Salesforce Classic to Lightning Experience to develop the rich user interface and better interaction of pages. Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.

EXPERIENCE

Changi Consulting, Gurgaon – *Senior Salesforce Developer*

SEP 2017 – PRESENT

- Initiate new methodologies, practices. Understand Customer requirements and offer end-to-end inputs on the technical architecture and overall design of the project.
- Ensure quality of design and code delivered by the Team. Participation in Design and Code reviews.
- Accommodate change requests with the best possible architecture / design.

Helpshift Technologies, Pune – *Salesforce Developer*

SEP 2016 – SEP 2017

- Worked and Designed the architecture of AppExchange product which act as a bridge between Helpshift Mobile CRM and Salesforce.

Appirio India Cloud, Jaipur – *Salesforce Consultant*

MAY 2014 – SEP 2016

- Estimation, feasibility checks, Timely delivering, Quality checks, code improvements, guiding juniors and assigning tasks.
- Coordinate design and implementation of applications, collaborating with the engineering team and client directly to ensure on-time completion of project deliverables.
- Provide technical help to the team members to expedite the project delivery.
- Includes researching over the upcoming technologies, to study its feasibility with the new projects and other aspects.
- Also providing help in choosing better approach of implementation as well as predicting the long lasting solutions for problems to avoid future complications.

CERTIFICATION

- Salesforce Certified Integration Architecture Designer.
- Salesforce Certified Platform Developer 1.
- Salesforce Certified Platform Developer 2.
- Salesforce Certified Sales Cloud Consultant.
- Salesforce Certified Service Cloud Consultant.
- Salesforce Certified CPQ Specialist.
- Salesforce Certified Field Service Lightning.
- Salesforce Certified App Builder.
- Salesforce Certified Administrator(ADM 201).
- Salesforce Certified Force.com Developer(DEV 401).

EDUCATION

The LNMIIT, Jaipur – *B-Tech*

AUG 2010 – MAY 2014, Jaipur