

Mansi Mandhare

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PROFESSIONAL SUMMARY:

- Salesforce experience in configuration and customization of on-demand applications on force.com platform using apex, visual force, lightning Framework & REST Integration.
- Good Knowledge in **Configuration and Customization** of Salesforce.com.
- Experience in designing **Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and, Record Types**.
- Good experience in **Object Relationships**.
- Involved in the automated business process by using **Workflow Rules** and **Approval Process** for automated email alerts, field updates, and assigns tasks as per the application requirement.
- Experience in creating **reports and dashboards** as per the client's requirement.
- Experience in configuring **users, profiles, roles** and **permissions** towards business requirements.
- Implemented **security and sharing rules** at object, field, and record level for different users different levels of organization. Implemented Web services 3rd Party **Connected Apps, REST APIs** through **OAuth, SAML**.
- Good knowledge of understanding **Organization-Wide-Defaults (OWD)**.
- Good experience in **Apex Data Loader**.
- Good Working Knowledge in **SOQL & SOSL**.
- Experienced in the use of **Standard and Custom Controllers** of Visualforce in development of custom Salesforce pages as required by business requirements.
- Knowledge in writing **Test classes, Triggers, Apex classes and Visualforce Pages, lightning components**
- Created Lightning Apps using Lightning **Design System, App Builder** and **Lightning Components**.
- Proficient knowledge of **Governor limits**. Experienced in the optimization of existing code in according to the governor limits.

EDUCATION:

- B. E (IT) from RTMNU University of Nagpur in 2020.

Technical Skills:

Operating system	Windows family, Unix
Programming Languages	Apex, Core Java
Web technologies	Visual Force, HTML, JavaScript
Database	Oracle, SOQL, SOSL
Salesforce CRM	Sales force CRM, Lightning, Apex Classes/Controllers, Apex Triggers, Visual force Pages/Components, Batch Apex, Schedule Apex, Workflows & Approvals, reports, Dashboards, Integration, REST, SOAP.
Salesforce CRM Tools	Apex Data Loader, Force.com IDE

Work EXPERIENCE

- Doing Internship in salesforce, Pune from Aug 2020 to Till Date.

Project: Hospital Management System

Environment: Salesforce.com configuration, Apex Data loader, Apex, Visualforce.

Role : Salesforce Admin/Developer

DESCRIPTION:

I worked as a Salesforce administrator doing production support activities. This system provides Patient Administration, Billing and Pharmacy Management functions for the hospital. The major functions of Patient Administration module included Allocating Registrations, Recording Personal Details, Handling Hospital Admissions, Assigning Insurance Details, and Recording Transfers within the hospital and Creation of Discharge Summary. The Billing module allowed Billing and receivables, looked into multiple modes of Payment and Rates Definition for Services.

RESPONSIBILITIES:

- Worked as team member and performed the roles of Salesforce.com Administrator in the organization.
- Developed custom objects, workflows, Data management.
- Involved in Setting up Users, roles, profiles and Security settings.
- Designed and developed various functional needs in the application.
- Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields.
- Customized page layouts for Contacts and Accounts depending upon client requirement.

Project : Leave Management System

Environment: Salesforce.com configuration, Apex Data loader, Apex, Visualforce.

Role : Salesforce Admin/Developer

DESCRIPTION:

Leave management system (LMS) comprises of the measures taken by employees in an organization, to request for time away from work. The management uses leave management system to grant or deny leaves based on organizational policies. When leaves were manually administered, the complexity gave rise to a lot of errors and resulted in being expensive. LMS software ensures minimal error and simplifies the process. Uses of leave management system:

An ideal leave management system is designed with simplicity and has a leave policy module that allows the HR to set policies and rules for each type of leave, namely, privilege leave, casual leave, sick leave, maternity/paternity leave and compensatory offs and help the user define.

RESPONSIBILITIES:

- Employee leaves relevant to their grade
- Employee Annual quota/ eligibility of leaves
- Employee Monthly leaves
- Validation of leaves