## **Kamaldeep Singh**

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# **Professional Summary:**

- 5 years of experience as a Software Developer with 3 years of Salesforce.com CRM design, development and 2 years of Asp.net web application development.
- Strong Salesforce CRM Sales/Service cloud and Force.com platform, experience in designing, solutioning and development.
- Proficient with Salesforce customizations using Apex Classes (Custom, Extension, List controllers), Triggers, Visual force pages, Components and processing large data using Apex Batch classes.
- Strong front-end development experience using Visual force pages, components, Html, CSS and front-end validation using JavaScript, jQuery and CSS for rich look and feel.
- Experience with Force.com Query language using SOQL, SOSL and DML using Database methods and handling transaction expectations.
- Profound experience in integrating Salesforce with Web/ERP systems by developing custom
  Apex Restful web service classes and outbound calls to external systems.
- Experience using **Aura Framework** for developing UI using Aura tags in Lightning components and rollout to Lightning experience.
- Experience in design and developing test framework for unit testing of Apex Classes, Triggers, and Batch and Schedule classes in the organization.
- Strong administration experience in designing data Security using Sharing Model (OWD, sharing rules), Role Hierarchy, Permission sets.
- Experience in designing Custom Relationships, Validation rules, Page layouts, Workflow, Approval process.
- Experience in customizing standard objects like Accounts, Contacts, Opportunities, Cases, and Leads.

### **TECHNICAL SKILLS:**

**CRM TOOLS:** Salesforce.com

**SALESFORCE TECHNOLOGIES:** Salesforce CRM, Salesforce Admin, Apex Classes, Test Classes, SOQL, SOSL, Visualforce, Triggers, Custom Objects, Web services, Validation Rules, Workflows, Dashboards, Reports, Sandbox development and Testing.

LANGUAGES: SQL, Apex, C#, SOQL, SOSL.

WEB TECHNOLOGIES: Web Services, HTML, Java Script, JQuery.

**Version Control Tools: TFS, JIRA** 

Web services: SOAP, WSDL, XML, JSON, REST

## **Professional Work Experience:**

- Currently associated with **Zensar Technologies** as Senior Salesforce Software Developer.
- Previously worked with Genisys Group Pvt Ltd as Software Developer.

#### **Qualifications:**

- MCA from Punjab Technical University, Punjab.
- BCA from Punjabi University Patiala, Punjab.

# Project 1#:

Project Title : Unitrends

**Technology** : Apex class, Visualforce, Triggers, Custom Objects, Web services, Validation Rules,

Work Flows, Dashboards, Reports, HTML, AJAX, JavaScript, Collections, JQuery, Lightning.

### **Project Details:**

Unitrends produces a number of physical appliances ranging from small desktop backup appliances to large rack-mounted backup appliances. Unitrends also produces virtual appliances for VMware and Hyper-V marketed as Unitrends Backup.

Unitrends deals with Cloud + Disaster Recovery, Backup Appliances + Software Scalable all-in-one appliances to make backup, retention, and disaster protection effortless. Security + Compliance Save time and stress with internal threat monitoring it are based on the sales cloud. Unitrends use salesforce classic Framework to handle products. We have created many Visualforce pages, VF components, Apex classes, and triggers.

## **Responsibilities:**

- Performed the role of Salesforce Developer in the Organization.
- Involved in creating and customizing Email template and configuring them to the email alert within the workflow rule for a standard/custom object.
- Strong and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff.
- Created Reports and Dashboards as per the customer requirements.
- Worked on Record Types, Validation Rules, Triggers and Page Layouts.

## Project 2 #:

**Project Title** : International Rewards Information System (IRIS)

**Technology**: Apex class, Visualforce, Triggers, Custom Objects, Web services, Validation Rules,

Work Flows, Dashboards, Reports HTML, Collections, Lightning Aura Components.

#### **Project Details:**

IRIS is an enhanced version of the old system RAS. To provide a centralized place to manage all country rewards catalogs for different nature of items like e-voucher, voucher & merchandise with multiple currencies and languages. Rewards and loyalty business consists of a collection of rewards

offered to multiple clients under different programs.

It is on based on the **lightning Aura** framework. It provides a user-friendly experience. Manage user details/access and multiple roles mapped to the users. IRIS have many different modules like DMC Management, Client Management, Sub Program catalogs management and Communication management. IRIS is consumed many **Rest** Api's.

# **Responsibilities:**

- Used more than 55% of Apex for development.
- Used SOQL and SOSL for Data manipulation needs of the application using platform Database
  Objects
- Integrated Salesforce.com with external systems like using SOAP API and REST API
- Developed various Apex Classes, Triggers, Controller classes and methods.
- Responsible for setting up Rest integrations.
- Verified that the corresponding defect fixes perform correctly and ensure that any other features impacted by the code.

#### **Personal Details:**

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(Kamaldeep Singh)