**CURRICULUM VITAE**

**BALMUKAND KAILASHCHANDRA NUVAL**

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**PROFESSIONAL EXPERIENCE:** Total work experience of 7.7+ years’ and 5.5 Years in Healthcare Domain as Scrum Master/Business Analyst/Integration Specialist.

1. **Project Manager/Business Analyst/Scrum Master-** S&P Global., <https://www.spglobal.com/en/>

Ahmedabad [31st Dec To till Date]

**Projects & Responsibilities:**

* S&P Global is Finance based IT company and I am working as Scrum Master Since last 2 Years.
* Work with PO to prepare Product backlog.
* Work with team and PO to prepare Sprint backlog.
* Arranging Grooming meeting with team and PO to understand Sprint backlog.
* Arranging Planning meeting with Team to plan for sprint task allocation.
* Arranging Daily Stand up meeting with team to get update or if any blockers.
* Arranging backlog refinement meeting with team and PO.
* Arranging Spring review meeting with team and PO to showcase Progress or Demo of product.
* Arranging Retrospective meeting with Team and PO to discuss what went well and what we should improve and what we should keep continue.

1. **MS Systems Analyst,** Allscripts India (Pvt) Ltd., [www.allscripts.com](http://www.allscripts.com)

Baroda [Aug 2014 to 27th Dec 2018]

**Projects & Responsibilities:**

* Allscripts is working for Acute projects. I am working as an Interface developer for Integration Team, OS Global Services. Other responsibilities would be monitoring, maintaining, testing, troubleshooting and supporting interface.
* **Communicating with Client and understand client’s requirements and work with internal team to deliver projects on time.**
* **Following agile methods to deliver projects works.**
* Created, tested and managed multiple HL7 interfaces using eLink interface engine.
* **Understand business requirement from vendor and clarify requirement doubts**.
* Execute extensive testing and detail documentation of the interface as well as providing support of the interface.
* Involved in continued interface regression testing with lab or SCM for validating patient data.
* Setup and support for Allscripts SCM interfaces, Labs interfaces, as well as, HL7 Patient Demographic, Appointment and Charge interface.
* **Participate in problem resolution with the team members and other personnel while working closely with support structures (helpdesk, operations) to ensure correct resolution of user issues.**

**My Role:**

* Design workflow and provide proposed architecture to client.
* Leading Team who are working with me on project and maintain SLA.
* Creating Weekly/Monthly reports and reporting to manager with updated Status.
* Working in eLink team, who supports and develops interface for Acute clients.
* Working as HL7 Interface developer using interface engines like eLink.
* Worked on HIE project for Sound Shore client:

(HIE) for health information networks and integrated healthcare delivery systems) – Created interfaces for communication between SCM and HIE.

* Other projects worked are Lab/Rad Orders/Results, ICD 10, Mondev(Monitoring Device) NDC Cross walk, Syndromic, Reportable Labs, Immunization Projects.
* Supporting & resolving all the interface related issues for Acute clients.
* Applications & tools used Allscripts SCM,eLink.

1. **Software Specialist,** eClinicalWorks (India Private Limited), [www.eclincalworks.com](http://www.eclincalworks.com)

Ahmedabad [July 2013 to Aug 2014]

**Projects & Responsibilities:**

* eClinicalWorks have their own Interface engine and I worked as an Interface developer. Worked on various labs for Orders/Results like (Athena, LabCorp, Quest..).
* Worked in HIE team as HIE interface developer and built HIE interface from EMR to HIE(Repository) and it requires good knowledge of XML and HL7.
* Provided service upgrades, message rejection on ISS trouble shooting and integration with electronic health record.
* Followed-through on incident management system via eManager ticketing system.
* Involved in troubleshooting HL7 messaging exchange failures upload/download issues, FTP server, physician registry application and database, and integration/messaging engines, security incidents and security breaches on network and servers, EMR and hospital connectivity issues.
* Member of the “Key Player” corporate transition team contributing ideas for a smooth acquisition training, technical, development and client services.

**My Role:**

* Worked as EMR (Electronic Medical Record) Interface Developer/support engineer.
  + Worked as an Interface Developer on eLink interface engine.
* Applications & tools used ECW EMR, ECW eClinicalMobile, ECW Patient Portal, ECW eMessenger, ECW eHX, ECW P2P.

**EXPERTISE:**

* eLink, ISS (Interface Sub System) and Mirth – Design, Develop, Support and maintain interfaces, integrating between different applications using API.
* HL7, XML,HL7 FHIR
* Application development using C# .net, Python, OData.
* **SQL 2008/2012 Server Microsoft Certified in T-SQL**
* **Certified Scrum Master**

**EDUCATIONAL QUALIFICATION:**

* Master of Computer Application (Computer Application & Information Technology) with 7.1 CGPI, 2013, ICFAI University Tripura.
* Bachelor of Commerce with 55%, 2008, R C Collage of Commerce Gujarat University, Ahmedabad, Gujarat

**PERSONAL PROFILE:**

Full Name: Balmukand Nuval

Date birth: 27th August, 1988