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A Dynamic professional with 6 years of IT experience in Sales, Service cloud and Forecasts as an Administrator, Developer and Deployment in Salesforce.com.

CORE COMPETENCIES

- Having extensive knowledge in implementing, customizing and maintaining Salesforce solutions.
- Experience in SALESFORCE, Visual Force, Apex, Trigger and trigger framework, Configuration, Code optimization, aura components, LWC, Batch Classes, Custom Metadata, Salesforce Community.
- Experience in SFDC Development in implementing Apex classes, Triggers, Visual Force, Force.com IDE, SOQL and SOSL.
- Experience in Agile methodologies, scrum practices and different phases of SDLC.
- Experienced in GIT(Vcs) and handled multiple production deployments and dataloads.
- Experienced in web technologies like HTML, JavaScript.
- Worked on Integrating salesforce with Mulesoft, Twilio and FedEx.
- Experience in requirement gathering and analysis, technically architect the solution and implementation.
- Designing web-services, integrating with external systems, exception handling and retry mechanisms.
- Creating custom components from scratch (using aura and LWC).
- Developing Lightning pages for Salesforce communities.

EDUCATIOIN SUMMARY

□ B.tech in 2016 from VIT University, Vellore. C.G.P.A – 8.53

EXPERIENCE SUMMARY

Working as Consultant in Deloitte from July 2020 to tilldate.
Worked as Business technology Consultant in CLOUDACTION TECHNOLOGY SERVICES PRIVATE LIMITED from October 2018 to July 2020.
Worked as a Software Developer in Accenture Service Pvt Ltd, Chennai from November 2016 to September 2018.

IT FORTE

CRM Application : Salesforce.com
Technologies : Apex, Visual Force, UNIX, Lightning, Metadata, Integration, aura, LWC, Javascript, HTML.
Tool : Apex Data Loader, Force.com IDE tool, Git Bash, Source Tree, GitHubDesktop, Salesforce Inspector, Workbench, ANT, Maven's mate, VS Code.

PROJECT #9: Contract(K2 Patnering.com)

Period : March 2022 to Till date,
Environment : Force.com
Technologies : Salesforce
Description : External community for end Users,

ROLES & RESPONSIBILITIES:

Created a community for medical practitioners.
Integrations between Salesforce and Financial applications.
Created wizards and Applications using LWC.

PROJECT #8: Deloitte

Period : June 2019 to March 2022,
Environment : Force.com
Technologies : Salesforce
Description : External community for end Users

ROLES & RESPONSIBILITIES:

Successfully created the community for medicine practitioners.
Creation of custom screens for end users.
Implementation of google captcha.
Maintaining the userflow.
Technical Design of the overall project.
Entire salesforce community is built from scratch.

Components are built using LWC and aura framework, implementing custom events and Google captcha.

PROJECT #7: StorageCraft

Period : December 2019 to June 2019,
Environment : Force.com
Technologies : Salesforce
Description : Global Search Functionality

ROLES & RESPONSIBILITIES:

Successfully Implemented the Global search Functionality in PartnerZone Lightning community.

Global search created generically to extend the search functionality to new object and fields as we required

Security is also implemented to search results

PROJECT #6: StorageCraft

Period : October 2019 to December 2019
Environment : Force.com
Technologies : Salesforce
Description : FEDEX Integration

ROLES & RESPONSIBILITIES:

Successfully Integrated with FEDEX through SOAP Integration.

Implemented creation of Shipping Labels from FEDEX while sending parameters from Client.

Automated the manual Shipping process cutting the downtime almost 75%.

Developed batch classes and scheduled classes to automate Integration.

Created a community page using aura components for custom search functionality among selective objects.

PROJECT #5: BMC Forecasting

Period : April 2019 to December 2019
Environment : Force.com
Technologies : Salesforce
Description : BMC Internal Project(Forecasting)

ROLES & RESPONSIBILITIES:

Thorough observation and Analysis of salesforce Collaborative Forecasting.
Achieved all the salesforce Functionalities as well as new Client requirement like new filters on product families, manager override, Dynamic Currency conversion through Lightning components.
Implemented Dynamic functionality of Columns in Treegrid (created four level JSON structure to display the data in treegrid format).

PROJECT #4: BMC CPQ

Period : November 2018 to April 2019.
Environment : Force.com
Technologies : Salesforce
Description : BMC Internal Project(CPQ and CLM)

ROLES & RESPONSIBILITIES:

Redesigning existing functionality to implement new requirement(new business flow) to get a quick response.
Developed Test classes.
Implemented new functionality to automate test run and code coverage Report without manual reporting.
Converted Javascript buttons to Lightning buttons.

PROJECT #3: Calpion

Period : September 2018 to October 2018.
Environment : Force.com
Technologies : Salesforce
Description : Truckstop and Anodyne

ROLES & RESPONSIBILITIES:

Developed Smart import similar to Data-loader with dynamic functionality.
Extensively used Java-script in Visual force pages .
Good knowledge in using CSS and Java-script.
Created work-flow rules for email alerts.
Custom Validations through Java-script.
Used the sandbox for testing and migrated the code to the deployment instance after testing.
Exposed sites using Remote sites.

PROJECT #2: Gilead

Period : March 2018 to September 2018
Environment : Force.com
Technologies : Salesforce
Description : Gilead Sciences, Inc. is actively advancing pharmaceuticals to address unmet medical needs for patients living with life-threatening diseases globally.

ROLES & RESPONSIBILITIES:

Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic
Used the sandbox for testing and migrated the code to the deployment instance after testing.
Implemented Profiles, Roles, Users, Object Permissions, Field level permissions, Page Layouts, Record Types of the application
Working as a developer and involved in estimations, development for new releases.
Involved in Configuration and customization and manage the other team members.
Used workbench to perform post refresh activities.
Modified fields metadata and picklist values, Custom sort order using Workbench

PROJECT #1: ABB

Period : December 2016 to March 2018.
Environment : Force.com
Technologies : Salesforce
Description : Accenture has focused on streamlining customer service operations for the past five years. This project mainly focuses on using salesforce to track new deals into Accenture. Here architect users can track deals information whichever he got assigned.

ROLES & RESPONSIBILITIES:

My role is to support, maintain, develop the Salesforce application and also make enhancements.
Working as Salesforce Admin and managing the team.
Integrated the Web Services for extracting the data from external systems to display in the pages of salesforce.com.
Worked with standard Salesforce.com objects like Accounts, Contacts, Leads, Cases and Opportunities.
Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visualforce pages to develop custom business logic
Used the sandbox for testing and migrated the code to the deployment instance after testing

Implemented Profiles, Roles, Users, Object Permissions, Field level permissions, Page Layouts, Record Types of the application

Working as a developer and involved in estimations, development for new releases.

Involved in Configuration and customization and manage the other team members.

Implementing of Apex Classes, Triggers, Visualforce pages.

Creation of Workflow Rules, Process Builders.

Responsible for doing customization like creation of Objects, Relationships, Record Types, Page Layouts, Custom Settings, Validation Rules, Email Templates, Workflow Rules and Approval process.

Conducting brownbag sessions with in the team.

Place: Hyderabad

Gowtham-Chalamcharla.