NITIKA SHARMA

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EXECUTIVE SUMMARY

- ISTQB certified IT professional with 6 years of diverse onsite and offsite experience including 3+ years of experience in Workday, SAP HR, Mobile and web testing.
- Presently working as Lead Engineer – Quality Assurance at Guardian India Operations Ltd, India, overseeing overall Workday Support and Implementation Testing adhering to QA best practices.
- Hands-on experience in Workday navigation and business processes, SAP HR infotype level details.
- Proven ability to work for end-to-end Testing Cycle at client location independently, in a team and in a fast pace environment.
- Having strong Workday functional knowledge in Core HR module
- Experience in full system development lifecycle from Requirement Gathering, Testing in SIT, supporting UAT and post Go-live support.
- Worked in various team models like Waterfall, Lean Agile and Agile.
- Currently working in an Agile team and is SAFe for Teams Certified
- Traveled to onsite location(s) to support UAT, work closely with teammates/HR/Business and to provide technical and functional support.
- Lead a team involved in different modules of testing of Core HR such as Hire, Rehire, Change Job, Organization Management, Personal Details and Termination in Workday Quality Assurance.

TECHNOLOGY STACK

Certifications	ISTQB Foundation Level Certified SAFe for Teams
Domain	Life Insurance Company of America, Oil & Gas, Canadian Financial Services
Tools	Workday, SAP GUI(Logon), JIRA, ALM v12.0, Perfecto (for mobile testing), Sharepoint, Taleo, KBG, MS Office

PROFESSIONAL SUMMARY

Company : Guardian India Operations Ltd
Location : Gurgaon, India
Designation : Lead Engineer – Quality Assurance
Industry : Life Insurance Company of America, based in Manhattan which is one of the largest mutual life insurance companies in the world
Duration : June 2020 – Till Date

Oversee Workday Module, currently Leading a team involved in different business processes of testing such as HCM, Benefits, Compensation, Time and Absence, Payroll, and various 3rd party Integrations like Taleo, KBG, Kronos interfaced with Workday.

- Agile certified for SAFe for Teams, and extensively involved Test Planning of the Features, stories sprints, PI planning and Iteration planning.
- Involved in Testing end to end systems including the various integrations and 3rd party applications.
- Collaborating with Stakeholders for building the Workday Testing Set-up in the Organization.
- Testing for various modules of workday HCM, Benefits, Compensation, Time and Absence, Payroll.
- Planning the task/sprint for the team and supporting peers to overcome the impediments.
- Making sure the deliverables are on-time.

- ➢ Keeping a check on happiness index within the team for a healthy as well as growing working environment.
- ➢ Setting up the Automation Framework to improve the productivity, and learning of the team.
- ➢ Understand the business, requirements and changes involved in support model.

Company : Accenture Solution (Bangalore) Pvt Ltd
Location : Bengaluru, India
Designation : Senior Software Engineer - QA
Industry : British-Dutch multinational oil and gas company, which is one of the oil and gas "supermajors" and the fifth-largest company in the world
Duration : Jan 2018 – June 2020

Oversee HR Transformation to Workday at the client location in Bangalore. Lead a team involved in different modules of testing of Core HR such as Hire, Rehire, Change Job, Organization Management, Personal Details and Termination in Workday.

- ➢ Functional knowledge of Core HR Modules – Hire, Rehire, Job Change, Termination, OM and Personal Details
- ➢ Expertise with Workday Business Process execution in Core HR module. Knowledge of SAP HR, infotypes mapping with Workday processes, executing programs, searching data in tables. Gained Business knowledge of HR processes in different regions across the globe.
- ➢ Provided onshore and offshore support to the Business for process and functional queries during the Business Quality Check period. Provided support for HR Workday to the Business and the technical team.
- ➢ Executes and creates test scripts for system, integration and/or user acceptance testing and documents technical test results (Technical).
- ➢ Working in client facing role, possess excellent organizational and presentation skills. Focused and over and above delivery of assigned projects.

Company : Accenture Solutions Pvt Ltd
Location : Gurugram, India
Designation : Software Test Analyst/ Associate Software Engineer
Industry : Canadian financial services company, one of the largest life insurance companies in the world; it is also one of the oldest, with a history spanning back to 1865
Duration : September 2014 – December 2017

Application delivered were both Web and Mobile based. Exposure to Salesforce Dashboards, Opportunities and Reports

- ➢ Extensive hands-on experience in Requirement Analysis, Testing Planning, Test Case Creation, Environment Checks, Test Execution, Attending Defect Huddles, Test Closure/Sign offs activities.
- ➢ Reduced the turnaround time of Change requests testing by stream-lining the process and identifying the POC for each process.
- ➢ End to End testing of Costing Models, Reports, Graphs, opportunities, dashboard etc.
- ➢ Tools such as ALM 11.0, Perfecto, SharePoint, Chrome Emulator in this project.
- ➢ Managed client reporting though weekly reporting of Matrix and WSR.
- ➢ Worked in direct client facing role, which involves handling client calls for reporting, triage, and walkthroughs.

EDUCATIONAL SUMMARY

Highest Degree – Bachelor Of Technology (B.Tech)
Discipline – Information Technology
University – Maharshi Dayanand University, India
Passing Year – 4 years full time, May 2014