

Abhishek Joshi
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PROFESSIONAL SUMMARY

- Having **2.6 years** of Experience in Salesforce Development for various clients.
- Experienced in working using Agile Development and Deployment.
- Played a key role in performing activities like analysing the Requirement and finalizing Implementation Strategy and demonstrating to Client.
- Flexible and versatile to adapt to any new environment and work on any project.
- Great analytical skills, Comprehensive problem-solving abilities, good verbal and written communication skills, willingness to learn, team facilitator, goal oriented, a team player.

SALESFORCE SKILLS

- Designed and developed **Lightning Component, VF Pages & Triggers** using Salesforce Coding Standards to fulfil business requirements.
- Skilled in **Lightning Visual Flows** to create and update records, to send Chatter posts and Email alerts.
- Experienced in **Validation rules, Process Builders, Profiles, Permission sets, Record types, Page Layouts, Import wizard, Reports and Dashboards**.
- Working knowledge of **Batch Apex, Scheduled Jobs** and **SOQL queries**.
- Proficient in standard **Objects** like Accounts, Contacts, Cases and creating Salesforce **Users, Roles, Sharing Rules** and implementing **Field Level Security**.
- Completed Super badges of **Process Automation Specialist & Lightning Experience Reports & Dashboards Specialist**.

SALESFORCE CERTIFICATIONS

1. Acquired **Salesforce Certified Administrator (SCA) Certification** in July 2018.
2. Acquired **Salesforce Certified Platform Developer - I Certification** in March 2019.
3. Acquired **Salesforce Certified Service Cloud Consultant Certification** in August 2019.
4. Acquired **Salesforce Certified Platform App Builder Certification** in January 2020.

ORGANIZATIONAL EXPERIENCE

- **Current Company:** TATA CONSULTANCY SERVICES (TCS)
Designation: System Engineer (SE)
Joining Date: 12th Mar 2018

WORK EXPERIENCE

1. OES Case Management Project

Client Name: British Petroleum (UK)

Duration: April 2020 – till date

Role: Salesforce Developer / Solution Architect

Team Size: 15

Project Description: This Project requirement was to create Custom Case Management Application for OES System integrated with Palantir Tool through MuleSoft.

My Role & Responsibilities:

- Analysing the requirement in ADO board, finalizing an Implementation Strategy for User stories and get it approved.
- Created Objects, FlexiPages, Permission Sets, Validation Rules, Process builders, Public Groups and Sharing Rules.
- Developed **Lightning Components, Triggers and VF Pages**.
- Do Unit testing and send it to testing Team. Also, to do peer testing for the Team.
- **Created Generic Bulk Actions Tool using Lightning Component that is used across Project.**
- Had fortnightly Show & Tell Sessions with client and implemented the feedbacks.

2. HRM - SET

Client Name: British Petroleum (Sunbury, UK)

Duration: October 2019 – April 2020

Role: Business Analyst / Salesforce Developer

Team Size: 3

Project Description: This Project requirement was to work on Production Issues which End Users are facing by keeping a close look on cases created in Production and to develop the Enhancement.

My Role & Responsibilities:

- Draft JIRA story for enhancement, Get the Approval from PO and Leadership.
- Develop the User Stories according to approved Implementation Strategy.
- Created Fields, Validation Rules, Process Builder and Triggers.
- Created Permission Sets and Sharing Rules.
- Taken the meetings and driven the Issues to Product Owner and Leadership in BP on timely basis.

3. EQW Project

Client Name: British Petroleum (UK)

Duration: April 2019 - September 2019

Role: Salesforce Developer / Solution Architect / Business Analyst

Team Size: 3

Project Description: This Project requirement was to replicate the Old EQW Application developed in SharePoint into Salesforce.

My Role & Responsibilities:

- Analysing the requirement in SharePoint App, prepare FRD and finalizing an Implementation Strategy for User stories.
- Single-handedly developed full logical Base of Application by developing 25 complex Visual Flows, 2 Process Builders and 3 Lightning Components.
- Created Objects, Fields, Record Types, Validation Rules.
- Created Profiles, Permission Sets, Queues, Public Groups and Sharing Rules.
- Given fortnightly Demo to client and gathered the changes asked and implemented them.

4. BP – AUS

Client Name: British Petroleum (Australia)

Duration: January 2019 – April 2019

Role: Salesforce Developer

Team Size: 4

Project Description: This Data Migration Project requirement was to create all Customer data in Salesforce. Data was around 1.3 million records from 5 Source System, find duplicates and give a clear set of records to BP.

My Role & Responsibilities:

- Creating JIRA stories by breaking down Epics.
- Develop the User Stories according to finalized Implementation Strategy.
- Created Objects, Validation Rules, Permission Sets and Sharing Rules.
- Created Apex for writing fuzzy logic to mark duplicate records.

5. Nokia – CRM

Client Name: Nokia Corporation (Finland)

Duration: June 2018 - January 2019

Role: Salesforce Developer

Team Size: 25

Project Description: Nokia was changing their CRM from CIBIL to Salesforce. The Project requirement was to build complete CRM from Scratch for Nokia Employees.

My Role & Responsibilities:

- Develop the User Stories according to finalized Implementation Strategy.
- Developed Process Builders, Flows and Triggers.
- Created Objects, Fields, Record Types, Validation Rules and Permission Sets.
- Created Profiles and.
- Created Batch Apex for Complex Email Escalation functionality for different Time sets and for different Teams. And also prepared and presented Demo for this requirement to Client Team and Product Owner.

EDUCATIONAL SUMMARY

- Completed Bachelors in **Electrical Engineering** from **Atmiya Institute of Technology and Science, Rajkot** in 2017 with **CPI 7.77**.
- **H.S.C.** from **Gujarat State Board** with **66.92%**.
- **S.S.C.** from **Gujarat State Board** with **84.60%**.

ACHIEVEMENTS

- Won **1st Rank** in Robotic Event **“Robo Soccer”** in Techno planet 2016 at **RKU, Rajkot**.
- Secured **2nd Rank** in Robotic Event **“Robo Soccer”** in Tech Utkarsh 2016 at **AITs, Rajkot**.
- **Runners Up** in Robotic Event **“Robo Soccer”** in Brizingr 2015 at **GEC, Rajkot**.

PERSONAL PROFILE

- **Full Name** : Abhishek Chandrakantbhai Joshi
- **Date of birth** : 06 Aug 1996
- **Nationality** : Indian
- **Languages Known** : English, Hindi, Gujarati
- **Hobbies** : Listening Music, Watching Cricket, Travelling

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Place:

Abhishek Joshi