

# Rahul Jain

SFDC Developer

## WORK EXPERIENCE

### NEXXOFT Infotel ltd

Salesforce Administrator & Developer

Hyderabad, Telangana

07/2020-04-2023

- Total 3+ years of Experience in the IT industry as a Software engineer.
- 3+ years of experience in Salesforce.com, CRM platform as a Developer.
- 1.6 years of recent experience in Lightning Web Component for Hybrid mobile Apps.
- 2+ years of working experience with declarative Automation tool FLOW and Apex Trigger.
- Excellent knowledge in configuring data in production org, and code deployments in Orgs.
- Experience in using the GIT repository to push the code daily basis.
- Used Data loader for data management in the force.com platform.
- Good knowledge about managed and unmanaged packages.
- Extensive Experience in Apex Development in creating objects, Triggers, Apex classes, Standard/custom Controller, Schedule Apex & Batch Apex.
- Experience working on the data model, SOQL, SOSL, and DML statements, sObjects, and Governor limits.
- Experience creating custom objects and integrating existing web apps with Salesforce using REST API and SOAP web services.
- Working knowledge of Jenkins, CI/CD development .
- Good understanding of XML, HTML, JavaScript, JSON, CSS.
- Experienced with AWS cloud platform and its features which includes EC2, S3, ROUTE53,VPC, AMI, SNS, SQS and Networking.
- Having experience in integration between Salesforce and AWS through REST framework and Amazon AppFlow.
- A well-organized, goal-oriented, highly motivated effective team member with Excellent analytical, troubleshooting, and problem-solving skills.

## CONTACT

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## SKILLS

- Mobile App Development
- Sales Cloud & Community Cloud
- Service Cloud(Basics)
- AWS Services
- LWC, Apex, SOQL, SOSL, Aura
- Workbench
- Server-side and Client-side Controller
- REST API, SOAP API

## EDUCATION

**University:** RGVP University  
**College:** LNCT Bhopal  
**Year:** 2012-2016  
**Branch:** Electronic & Communication

## CERTIFICATIONS

Platform Developer 1(PD1)

## PROJECTS

Title: Belcorp Sales

11/2022

Role: Sr. Developer

Description:

The project has been developing to track the business achievements of each sales person in the firm. Every quarter sales persons have to fill their business achievements. This form will be submitted for approval to their respective managers. This application track the sales record of every sales employee in organization.

Responsibilities:

- As per Client requirements create custom objects and create page sections.
- Worked with field & page layout customization for the standard objects like Account, Contact, Leads, Task.
- Handling security model and setting up field level access of each custom objects created based on the user's role.
- Using custom Labels for multilingual applications as per client requirements.
- Created connected app and customized custom metadata.
- Working on Triggers, Flows and Approval Process to automate the process.
- Using REST & SOAP APIs to connect external system by middlewares.
- Using REST framework to connect with AWS.

Project: Wealth Dynamic T&M  
Role: Junior Developer & Administrator  
Client: Wealth Dynamics  
Responsibilities:

07/2022

- Interactions with the client on a daily basis and analyzing the requirements.
- Documentation for all the major functionalities implemented.
- Worked for Email template development for different criteria.
- Worked on Lightning component development to generate data, based on different criteria.
- Created roles, profiles, users, sharing rules as per requirement.
- Created Flows, process builder, validation rules and Write Triggers for automate the process.
- By using REST framework make a connection to external system and update the data.

Role: Junior Developer & Administrator  
Client: Confidential (USA client)  
About Client:

10/2021

The project is used to manage the booking for a USA based client who wanted to manage all the fitness events that they are hosting across the various states and cities in USA as part of healthy life style. The customer wanted to have a community(UI) where any person who wanted to attend the event can see all the upcoming and past event. If the person wants to attend the event he/she can register for the event.

The project is using Sales Cloud and Community Cloud, Sales cloud to store all the information about event, event organizer, event speaker and event attendees including the Location of the events.

Whereas community cloud is used for the front-end where customers can view and register for the events.

We are working on Community Cloud now.

Responsibilities:

- Interactions with the client on a daily basis and analyzing the requirements.
- Good experience in writing SOQL, SOSL queries in apex classes and customizing queries to improve performance and to avoid governor limits.
- Experience in using JSON and Apex classes to send and receive data to and from external systems for processing.
- Worked on various SFDC standard objects like Reports, Dashboards.
- Created Lightning Mobile App using LWC.
- Worked on server side controllers and client side controllers.
- Provide login access to guest users via LinkedIn or Google.
- Using REST framework to connect with Payment Gateway.
- Expertise working on Salesforce lightning components, Java Scripts.
- On working this project using Salesforce Sales Cloud and Community Cloud.

Role: Administrator  
Client: Confidential  
About Client:

02/2021

The client is a huge organization in Canada that has many activities related to health care. They have 1000s of clients and volunteers to run their activities around the world. For this mass process, they regularly conduct corporate seminars throughout the world and for that, they are using one mini project of Salesforce. This project has information like seminar details, speaker details and various processes they followed. They mostly conduct 100s of seminar per month in the world. The project was created for employees of the organization to enter these data and maintain the details.

Responsibilities:

- Involved in SFDC application setup and customization to match the functional needs of the company.
- Worked as a Salesforce admin support governing user account creation, personal information setup, password reset, Roles & Profile creation, User group creation, updating company profile, and Network access setup.
- Create custom applications, tabs, objects, and fields with custom functionality to efficiently meet business requirements.
- Created Reports, Dashboards, and processes to continuously monitor data quality and integrity and assist users with report design and management.
- Updated Validation rules and Flows.
- created Record types for different use cases to use Page Layout to visibility from User expectations.
- Maintained user role, security, profile, and record types whenever necessary.
- Create custom settings and custom metadata for confidential information related to organization.