

NISHANT WAVHAL

6x Salesforce Certified Developer | Salesforce and Mulesoft Consultant

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PROFILE SNAPSHOT

- Results-oriented Professional possessing 7+ years of experience in Salesforce CRM (Sales and Service cloud), Salesforce Platform, Salesforce CPQ, Experience Cloud
- Proven competency as a Module Lead in Requirement Gathering, Solution Designing and Documentation, Architecture, Application Enhancement, Analytical skills, and Maintenance Development using SAFE practices.
- Expertise in Project Technical Documentation, Resource Skilling, and Presenting to Stakeholders, Release Management
- Facilitated Migration and Merger Project for Enterprise Salesforce in a single cloud
- Achieved Service Excellence, and recognized with WOW Award for delivering results beyond expectation within a short timeline and for Collaboration across teams
- Excellent team lead - guiding and motivating teams of professionals towards maximum productivity

AREAS OF EXPERTISE

Salesforce Sales and Service Cloud ♦ Salesforce Platform ♦ Mulesoft ♦ Salesforce CPQ ♦ Salesforce Experience Cloud Salesforce ♦ Apex ♦ SOQL ♦ SOSL ♦ Salesforce Administration ♦ Salesforce Flow Builder ♦ Salesforce Sharing and Visibility (Security model) ♦ Salesforce REST Services ♦ Lightning Aura Framework ♦ Lightning Web Component ♦ Visualforce ♦ Apex Data loader ♦ Workbench ♦ Salesforce Process Builder ♦ Javascript ♦ HTML ♦ CSS ♦ Salesforce.com Governor limits ♦ Lightning ♦ Code review

Tools: GitHub ♦ Bitbucket ♦ Visual Studio Code ♦ Azure DevOps ♦ Jira Agile ♦ Confluence

KEY COMPETENCIES

- ✓ Strong background in design and Implementation of enterprise systems as part of a complete software product lifecycle
- ✓ Possess a keen eye for detail with the proven effectiveness of work and multitask in competitive, team-oriented, and fast-paced environments
- ✓ Extensive knowledge on Salesforce integration patterns, best practices and capabilities including APIs, security, authentication.
- ✓ Knowledge of what Agile development practices and a sprint delivery model
- ✓ A confident spokesperson with the ability to connect with people of diverse backgrounds and levels of authority

CAREER HISTORY

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| Volkswagen Group Services (Salesforce-Mulesoft Consultant, Berlin, Germany) | Nov 2022 –Present |
| <ul style="list-style-type: none">• CRM Project- Feature User Cases include Licencing, Identity Kit, Case Management involving different Brand OEM Solutions and NSC Markets. Salesforce Integration and MuleSoft understanding of System Layer, Process Layer and Experience Layer API, transforming them to Business needs Data Mapping to Systems, Understanding of Different System and there functioning developing Use Cases. Understanding Non-Functional Requirements• Salesforce CPQ Quote-to Cash -Salesforce Bundle, Configuration Option, Pricing, Contract, Salesforce Flows, Lightning components, APIs, and Apex code. | |
| TomTom (Senior Salesforce Application Engineer, Pune, India) | Jan 2021 – Oct 2022 |
| <ul style="list-style-type: none">• Workflow and Process Builder Migration to Salesforce Flow Builder.• Product Board Integration with Salesforce, Data Sync functionality for data use in Salesforce Sales Cloud and App Cloud.• Salesforce Sales Cloud Product Management and Pricebook Management Enhancements | |
| Wipro India Ltd (Senior Project Engineer (Salesforce Cloud), Pune, India) | Nov 2019 – Jan 2021 |
| <ul style="list-style-type: none">• Unified Digital Identity (Akamai OpenID Connect Protocol): Implementation of High-Level Configuration and Customization through Authorized Provider in Salesforce used for Login (Authentication through Akamai OpenID Connect) in Product Tester Platform Community Site (Experience Cloud)• Experience Cloud B2C(Business to Consumer) and PRM (Partne Relationship Managgment) Setup from Licenece Management to Enhancements. | |
| Symantec (Salesforce Cloud Application Specialist, Pune, India) | Jan 2016 – Oct 2019 |
| <ul style="list-style-type: none">• Enterprise Support VA: Facilitated development of (Microsoft Cognitive Services) LUIS, QnA, and Salesforce REST services for Microsoft Bot Framework a cloud-based framework for Chatbots• Symantec Next Generation Console, Salesforce Service cloud Channel implementations. Email-to Case, Experience cloud, Messaging integration ex. Bomgar, Web Forms. | |

CERTIFICATIONS

- Salesforce CPQ
- Salesforce Platform Developer 1
- Salesforce Platform Developer 2
- Salesforce Administrator
- Salesforce Service Cloud
- Salesforce App Builder