
PROFILE SUMMAR

Total Work Experience:

2.6 years

Mobile:

+91 – 9986996993

E-mail:

Bharath.hr55@gmail.com

Date of Birth:

17th Mar 1991

Qualification:

Master's in Business Administration from Alliance University, Bangalore

Master of Technology from Vellore Institute of Technology, Vellore

Bachelor of Engineering from Vemana Institute of Technology Engineering College, Bangalore

Languages Known:

Kannada, English, Hindi, Tamil and Telugu

Target Position & Industry:

Lead Process Associate in a professionally managed organization. Open for onsite opportunity.

OBJECTIVE:

Intend to structure my growth in pace with ever changing corporate environment. Make my learning curve to move in linear fashion along with growth of my functional skills coupled with overall personality development in order to face the challenging time ahead.

HIGHLIGHTS OF EXPERIENCE:

- Have 2 years of experience as Process Associate.
- Clear understanding of **Operations Management** and **Process Analyst**.
- Have good knowledge on **SQL**.
- Actively involved in **PAN India Report Generation** like close Monitoring of Daily Gross and net Bookings as well as Inventory.
- Expertise in identifying **Defects** and help to fix the defect by **Discussing** with the Team in Salesforce Tool.
- Seeking a position in E-Commerce/Manufacturing/Software Technology. Assertive self-starter with extensive knowledge of process optimization and excellent work ethics
- Excellent knowledge of operations theories and strategies and ability to apply this knowledge in work scenarios.
- Demonstrated ability of time management by completing projects and research studies on time.
- Outstanding ability to develop and maintain long term relationships with clients.

PROFESSIONAL EXPERIENCE:

- ♦ Working as Process Associate in **Nestaway Technologies Pvt. Ltd**, Bangalore, from FEB 10th 2018 to - Till date.

TECHNICAL PROFILE:

Skill Type / Area of Objectives	Skills
Operations Knowledge	TQM, Logistics and Supply chain Management, Lean, Production Planning, Inventory Management, Digital Electronics.
Tools Used	Salesforce, Excel
Database	SQL, DBMS concepts
Areas of Interest	Global Supply Chain, E-Commerce, Manufacturing and Software Technology

STRENGTHS:

- ◆ Takes up any responsibility when situation demands.
- ◆ Driven to make a positive impact on a project in any role.
- ◆ Successful in a team environment or working independently.
- ◆ Fully committed to the tasks.
- ◆ A quick learner and a willing listener with an open optimistic outlook.
- ◆ Good interest in improving myself and learn new things.
- ◆ Proven communication and interpersonal skills with ability to interact with clients, teammates, developers and domain members.
- ◆ Result-oriented, an effective communicator with good presentation skills.
- ◆ Willing to work hard and close with lead/ manager to achieve targets and goals.
- ◆ Good at Time, Task and Pressure Management.

PROJECT DETAILS

Project #1:

Project Name: Customer Review and Feedback Analysis.

Tool: Salesforce

Language Used: Salesforce Classic

Project Description: To Improve the Customer Satisfaction and ensure the Owners of the property is met on time with visit scheduled.

Roles and Responsibilities

- ◆ Identification of scenarios that can be Implemented.
- ◆ Involved in identifying the suitable framework.
- ◆ Part of weekly status meetings with Inside Calling Team.

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Curriculum Vitae
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Project #2:

Project Name: Handling Cancellations.

Role: Project Owner.

Project Description

To Handle Bookings Cancellations of the Tenant's who Booked the Property

Roles and Responsibilities

- ◆ Requirements review.
- ◆ Quality Audit Reports weekly Basis.
- ◆ Driving Internal Team Meetings to Know the Status and The Percentage of Improvement with a Kaizen Process.
- ◆ Defect logging and tracking until the closure.

ACHIEVEMENTS AND CERTIFICATIONS:

- ◆ Received **Spot Award** from Project manager for Reducing the Cancellations Percentage.
- ◆ Working as a Sole Owner for Reports Generations to City Heads Across PAN India using Salesforce.

DECLARATION:

I **Bharath HR**, hereby confirm that the information provided by me is true to the best of my knowledge and belief.

Place: Bangalore

(Bharath HR)