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PROFESSIONAL SUMMARY:

A Certified Salesforce professional with a passion for all things salesforce. With over 3+ years of experience in IT industry in Administration and Development in Salesforce.com. which includes Salesforce CRM, Configuration, Development, Deployment and system design and managing Reports, Dashboards for Business Analysis and advanced features like Lightning platform.

- Involved on salesforce configuration, communities and classic to lightning migration, lightning component, lightning design system. Good Knowledge on Software Development Life Cycle (SDLC), Agile and Scrum Methodologies.
- Best practices of understanding coding standards, Deployment, Apex, Visualforce, Salesforce Integration, Aura Components and Security Implimentation.
- Extensive experience using Sales Force Administration (SFA), **Profiles, Creating Roles, Page Layouts,** Salesforce **Customization**, **Security Access, Users, email services**. **Org-Wide Default, Sharing rules, Workflows, Approval Process, Reports/Graphs and Dashboards**.
- Strong Experience in Developing client specific solutions using **Apex Classes**, **Triggers**, **Controllers**, Controller Extensions, Components, **Test Methods**.
- Implemented Security and **Sharing rules** at object, field, and record level for different users at different levels of organization.
- Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Designed **Visualforce pages** with custom controllers and controller extensions to build custom user interfaces for mobile and web apps
- Configured the Assignment Rules, Auto-Response Rules and Escalation Rule etc.
- Created Custom Objects and outlined lookup and master-detail relationships and Junction objects
 to implement many-to-many relationships on objects and Roll-up Summary fields to aggregate data
 from child records on the parent
- Performed Batch and Schedule Jobs, Apex Custom Controller Extension, List Controller classes for various functionalities.
- Used SOQL and SOSL Queries within Governor Limits for data fetching and manipulation needs of the application. Also, wrote Test Cases and obtained 100% code coverage.
- Having good knowledge on Salesforce Integration using REST API.
- Effective employment of **Apex Data Loader**, **ANT** Migration Tool, **Import Wizard**, and Data Manipulation Language for Data Migration and Management in bulk.
- Extensive experience with various Salesforce deployment methodologies including **Change Sets**.
- Extensive Experience of **Agile Scrum Methodology** of software engineering processes.
- Excellent team player, quick learner with good communication skills and trouble- shooting capabilities, Enthusiastic in learning and upgrading technical skills.

PROFESSIONAL EXPERIENCE:

Working as Salesforce Developer with **TCS** From Feb 2020 to Till Date.

CERTIFICATIONS:

Platform Developer I Certified:

Salesforce Certified Platform Developer I

Certification Number: 2525825

EDUCATIONAL DETAILS:

• B. Tech (ECE) from CMR College Of Engineering& Technology in 2019 with 7.5 CGPA.

PROFESSIONAL SKILS:

Salesforce.com CRM : Sales cloud, User management, Data management,

Automation, Visualforce pages,

Apex (Classes& Trigger's), SOQL, SOSL,

Controllers, Extensions, Aura component Framework, Lightning Web Components.

Salesforce.com Tools: Apex Data Loader, Import Wizard, ANT migration tool.

: Apex and Visualforce, HTML, SOQL, Javascript and Languages

Lightning Framework(Aura & LWC)

Tools : Service Now, Eclipse, Ant, Data Loader.

Databases/Platform : salesforce.com

Project Management

Methodologies: Agile/Scrum

Other Skills:

Analytical thinking, planning

Strong verbal and personal communication skills.

Accuracy and Attention to details

Organization and prioritization skills

Problem analysis, use of judgment and ability to solve problems efficiently.

PROFESSIONAL PROJECTS:

PROJECT - 2

Project Name : Avaya Client : Avaya Inc

Role : Salesforce Developer.

Team Size

: Salesforce.com, Force.com. Environment

: Mar 2021 - Till Date. Duration

DESCRIPTION:

Avaya is an American multinational technology company headquartered in Santa Clara, California, that specializes in business communications, specifically unified communications (UC), contact center (CC), and services. Avaya Inc is recently launched community for their partner users. As a part of community creation for partners we created a partner central community and deployed to the production.

ROLES & RESPONSIBILITIES

- Developed Reusable salesforce Lightning Aura Components.
- Build Custom Lightning App Home pages, App pages and Record pages.
- Utilized Salesforce Lightning Design Systems(SLDS) and standard web-based Technologies.
- Have Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Classes and Apex Triggers.
- Developed various Lightning Components using Lightning App Builder, Lightning Process Builder and Lightning Design System.
- Using CSS implementing the pages as Clint requirement. Developed pages with attracting outlook.
- Creating REST API for POST of data from Salesforce to external system and Reading the respose back with HTTP namespace.
- Creating Test Classes and execution of Test Class to test Classes and Triggers for logic authentication and code coverage
- Created workflow rules and defined related Tasks, Time Triggered Tasks, Email Alerts, Field Updates to implement business logic.
- Creating of Post Processing Action of sending Email Notification in Finish methods of Batch Apex.
- Created Email templates, Approval processes, Page layouts and defined Approval Actions on them to automate the processes.
- Developed Apex Classes and Apex Triggers for various functional needs in the application.
- Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
- Deploy using Change sets for the sandbox to sandbox environments. Implemented the salesforce.com applications using Agile Scrum Methodology.

Environment: Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox, Eclipse IDE Plug-in.

PROJECT - 1

Project Name : HP e- portals

Client : HP e- portals

Team Size : 11

Role : Admin & Developer

Duration : Feb 2020 to Mar-2021.

Environment : Salesforce.com, Force.com.

DESCRIPTION:

HP E-portal is a consumer portal which laid on Sales cloud for CRM application to all retail customer transactions. The application contains Business Brokers sell Businesses and the potential prospects/customers/buyers views about the products and buy the products and the seller can provide a product for sale. The application allows the agents, outlets to day to-day operations and tracks all their activities.

ROLES & RESPONSIBILITIES:

- Designed, developed and deployed Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages, Validation Rules, workflow rules, time triggered tasks, email alerts to suit to the needs of the application.
- Set up Marketing Campaigns, Campaign Hierarchies, Lead Queries, Assignment rules, Web-to-Lead and Auto-Response rules.
- Configured Campaign Management, Campaign Influence and Lead Conversion.
- Debug Apex scripts using Debug Logs and System Log Console to catch Exceptions and execute Governors and Limits.
- Deployed App using change set.
- Add methods that can be called from Visualforce pages to Controller Extensions.
- Created Custom Visualforce components and attributes to override the look and feel of standard Visualforce components.
- Implemented Visualforce pages with public-facing websites by using Force.com Sites.
- Used Visualforce Templates and Placeholders to encapsulate page elements to be reused across several Visualforce pages.
- Used Picklists, Dependent Picklists, Record Types to enforce data quality.
- Used Tab permissions, Record Type permissions and Field Level Security to implement Component-based security.