**AKASH NIGAM**

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**Oracle Cloud Certified Professional, Oracle Apps Techno Functional Consultant in EBS Financials/SCM, Application Development Specialist - Team Lead, seeking opportunities in Implementation, Development or Support projects, Solution Designing & Business Analysis**

**PROFILE SUMMARY**

* Over 14 years of experience in **Software Development, Training & Mentoring,** **Implementation & Support** in Oracle Applications R12/11i
* Oracle **Cloud Certified** in Oracle Receivables Implementation Specialist 2018
* **Techno-Functional** consultant in **Oracle Financials - SCM modules**, **P2P, O2C** process
* **Configuring setups** and mapping client processes in Oracle Apps modules
* Implemented and Supported Oracle Product Information Management (PIM) module for STC – Saudi Telecom Client in Saudi Arabia
* Designing and developing **PL/SQL** packages, stored procedures, tables, views, and functions, implementing best practices to maintain optimal performance
* Developing & maintaining **RICE components** - Oracle Reports, Forms, Interfaces, Conversions, Extensions
* Extensively worked on various development tools like Oracle Report Builder, Form Builder, **Workflow** builder, XML Publisher, PLSQL Developer, TOAD, MYSQL, **OAF J-Developer**, Core FTP
* Keen analyst with excellence in gathering and understanding requirements, followed by translation into functional specifications as well as provisioning of suitable solutions
* Oversaw unit and system tests and assisted users with acceptance testing
* Expertise in dealing with clients across different markets like **Saudi Arabia**, US, Canada, UK, Ireland, Belgium and Netherlands
* Expertise in On-Shore & Off-Shore model, handling support tickets, reporting & team management.
* An effective communicator with excellent relationship management skills and strong analytical, leadership, decision making, problem solving, planning & organizational capabilities
* Spearheading entire gamut of operations like documentation using **AIMS methodology** like AS-IS, TO-BE, BR100, MD50, MD70 and leading module for Financials in supporting D&B client across different markets
* **Training and mentoring** developers and client users for creating valuable assets for the company
* Supervising the **quality aspect** of development which involves reviewing code for quality and adhering to establish standard practices, maintaining Issue Resolution Documents (IRDs)
* Extensively worked on R12 support projects, handling **incidents/defects/enhancement**/**change request** issues related to processes, technical components set-up configurations for Finance & SCM modules
* Operating with cross-functional teams & third party tools/system/interfaces like **MarkView**, external Banks files processing

**(Projects given in annexure)**

**KEY SKILLS**

~ Functional Expertise in Oracle Financials ~Developing RICE Components ~ Data Migration Software Engineering ~ Functional Consulting ~ Oracle PL/SQL Development ~ Workflows& AME ~ D2K Forms & OAF ~ Personalization & Custom.pll ~ Training & Development

~ Unit & SystemTesting ~ Quality & Documentation ~ Functional Expertise in Oracle SCM

**WORK EXPERIENCE**

**Since Mar’20 till date with Rimini Street, in Hyderabad as Oracle EBS Techno Functional Consultant**

**Jul’17 – Feb’20 with Accenture, in Hyderabad as Team Lead – Application Development Specialist L-9**

**Dec’13 – Jul’17 with Computer Sciences Corporation, in Indore as Professional 2: Application Designer**

**Mar’11 – Oct’13 with Tata Consultancy Services Ltd., Saudi Arabia as A.S.T**

**Jun’10 – Feb’11 with Oracle India Pvt. Ltd., Bangalore as Software Engineer**

**Jul’05 – May’10 with Tata Consultancy Services Ltd., Ahmedabad/Gurgaon as I .T . Analyst**

 **ACHIEVEMENTS**

* Certificate of Recognition for quick adaption to the new role & efficiently leading the O2C month end tasks in Jun’19
* Awarded for hard work and dedication in ‘Awards and Recognition’ held in Accenture Aug’18
* SPOT Award by the Project Manager for exceptional work & client’s appreciations in CSC Feb’16
* Customer Appreciation Certificate, Saudi Telecom Company (STC) in TCS- Saudi Arabia (2013)
* Consistency in Excellence Team Award, GCS Oracle – India (2010)
* Man of the Match in the Inter-project Cricket Tournament in TCS-Saudi Arabia 2009-2010
* Ethical value and Inner Strength Medallion during graduation in M.A.N.I.T on 26th January 2004
* Bronze Medal in Karate in FY1996

**EDUCATION**

**2005** **B.Tech.** (Information Technology) from Maulana Azad National Institute of Technology, Bhopal with 74%

**2001** **12th** from Scholar’s Home Public School, MP State –Board, Bhopal with 84%

**1999** **10th** from Scholar’s Home Public School, MP State –Board, Bhopal with 72%

**PERSONAL DETAILS**

Date of Birth: 4th June 1983

Languages Known: Hindi and English

Permanent Residence: Hyderabad (Telangana) - India

Hobbies: Yoga and Meditation, Listening Music, Reading, Cooking, Travelling

Marital Status: Married

 **Certifications**

* Oracle **Cloud Certified** in Oracle Receivables Implementation Specialist 2018
* Certificate of training in Oracle Finance Functional, Oracle Application Framework, Oracle SCM, & XML Publisher

**Annexure**

**Project Client: Rimini Street**

**Period:** Since Mar’20 to Till Date **Location:** Hyderabad – India (Offshore)

**Role:** Oracle EBS Techno Functional Consultant

**Responsibilities:**

* Understanding requirement/issues, performing root cause analysis, solution designing, code fixes & deployment
* Working in PACT team, gathering requirement from users, patch creation & release activities
* Managing cases raised in Salesforce and coordinate with the end users, developers & PSEs to resolve their issues

**Project Client: Schlumberger Limited**

**Period:** Since Jan’18 to Feb’20 **Location:** Hyderabad – India (Offshore)

**Role:** Team Lead for SCM modules

**Responsibilities:**

* Working as Team Lead for Order to Cash process, including Oracle SCM modules like Inventory, Order Management & Account Receivables
* Handling month end support activities, including reporting and reconciling issues
* Managing incidents/defects/enhancements/change requests raised from the Remedy and coordinate with the end users & SMEs to resolve their issues

**Project Client: Enbridge Inc– USA / Canada**

**Period:**Since Jul’17 to Dec’18 **Location:** Hyderabad – India (Offshore)

**Role:** Functional Consultant & Team Lead for Financial modules

**Responsibilities:**

* Worked as Techno Functional Lead for Oracle Financial modules – AP & AR
* Managed tickets, incidents/defects/enhancements/change requests raised from the Service
* Managing meetings & knowledge transition from the business users across various modules

**Project Client:Dun and Bradstreet – USA**

**Period:**Since Dec’13 to Jul’17 **Location:**Indore (M.P) – India (Offshore)

**Description:** Oracle Financial /SCM Modules Support

**Role:**Techno-Functional Consultant & Support Analyst for AP, AR & OM

**Responsibilities:**

* Worked as Techno-Functional Lead for Payables, **Order Management** & Receivables for different markets like US, Canada, UK, Ireland, Belgium and Netherlands
* Design & maintenance of the **SCM interfaces involved in importing orders, customers & invoices** from various third party sources using APIs & standard Oracle programs

**Project Client:Saudi Telecom Company – Riyadh (KSA)**

**Period:** Sep’12 to Oct’13 **Location:**Riyadh – Saudi Arabia (Client site)

**Role:** Product Techno Functional Consultant

**Responsibilities:**

* Implemented and supported **PIM module** as a Product Consultant
* Development of **inbound / outbound interfaces for importing items** in the system
* Custom reports & forms for meeting client requirement & Set-up configuration deployment in production

**Project Client:Ministry of Education – Riyadh (KSA)**

**Period:** May’11 to May’12 **Location:**Riyadh – Saudi Arabia (Client site)

**Role:** Techno-Functional Consultant

**Responsibilities:**

* Resolved process related issue resolution for HRMS, Payables, General Ledger and Receivables
* Managed development and maintenance of technical components for Finance modules during implementation and post go-live support

**Project Client:Global Customers across the globe**

**Period:** Jun’10 to Feb’11 **Location:**Bangalore – India

**Role:** Techno-Functional Consultant / Software Engineer

**Responsibilities:**

* Worked as Support Analyst in Receivables Module
* Provided customer services with exceptional service award nominations
* Administered issue resolution related to transaction, receipt, autoinvoice, autoaccounting, lockbox document sequence, reports and system set-ups

**Project Client:Madhya Pradesh State Electricity Board, Bhopal (M.P)**

**Period:** Oct’09 to May’10 **Location:**Bhopal (M.P) - India (Client site)

**Role:** Techno-Functional Consultant / Technical Lead

**Responsibilities:**

* Provided backup support as a function for Oracle Payables
* Developed conversion scripts for Payables Invoice Migration, Supplier and Bank Migration, HRMS Data Conversion, Reports and Forms Development Activities
* Managed specific system administration activities like user / responsibility creation, request groups / sets creation and migration of concurrent programs, executables, DFFs, menus and lookups to production instance using loader (ldt) files

**Project Client:Ministry of Finance, Riyadh (Saudi Arabia)**

**Period:** Sep’07 to Sep’09 **Location:**Riyadh – Saudi Arabia (Client site)

**Role:** Techno-Functional Consultant

**Responsibilities:**

* Developed open interfaces for auto invoice, payables invoice migration, supplier and bank migration, reports and forms, managed data migration activities
* Liable for preparing technical specs, analyzing functional specs, development and maintenance of code
* Managed specific system administration activities like user / responsibility creation, request groups / sets creation and migration of concurrent programs, executables, DFFs, menus and lookups to production instance using loader (ldt) files

**Project Client:EATON**

**Period:** Dec’06 to Aug’07 **Location:**Gurgaon - India

**Role:** Technical Developer - Team Member

**Responsibilities:**

* Discussed the technical way of development with onsite and offshore team lead
* Developed Open Interfaces for **Item import, autoinvoice, reports** and managed **data migration activities**

**Project Client:Dhara Vegetable Oil and Foods Company Ltd, Anand – Gujarat**

**Period:**Dec’05 to Nov’06 **Location:** Anand (Gujrat) - India (Client site)

**Role:** Technical Developer - Team Member

**Responsibilities:**

* Developed custom reports for varrious modules
* Managed migration of master data and open transactions, while going live, through APIs and Open Interfaces