



Sainath reddy. B

Salesforce Developer and Administrator/Java Developer/Support engineer

Certification: Salesforce PD1 certified.

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Skill Set

Salesforce developer
Salesforce
Administrator/CRM
Java developer/Support
engineer

Salesforce/Java skills

APEX, SOQL, SOSL, VISUALFORCE,
AURA, Lightning web
Component(LWC), Java/J2ee, Spring,
Hibernate, Core java.

Cloud Skills

Sales Cloud
ServiceCloud

Managerial skills

Team Building, Decision
Making, Scrum
methodology, Agile
Projects experience,
contributed to Product
Release
management, Support
engineer.

Education

Qualification:
Master of computer
applications(2009-2012) in Avanthi
eng college (Osmania university -
Hyderabad)

Profile Summary

- Having 9+ years of IT experience in Application development and support engineer
- Having 5+ relevant years of experience in Salesforce Application Development/ in sales and service cloud and good knowledge in Lightning web component(LWC).
- Having 3+ years relevant exposure in Java/J2ee, Spring, Hibernate and as a production engineer.
- Having 2+ years relevant exposure as a support engineer in Java/salesforce applications.
- Involved in development of projects using Scrum, Agile,. Currently working on a project for Alight Client as Salesforce.com Developer / Consultant.
- Proficient in setup and customizing apps on salesforce.com, perform hands on customizations using Apex, lightning, integrating salesforce applications with other platforms
- Experience on Apex development using Triggers, Apex Classes, Standard Controllers, Custom Controllers and REST API callouts.
- Experience in Salesforce configuration and out of the box tools like Org-wide defaults, Sharing rules, validation rules, workflow rules, approval processes, Flows, reports, dashboards and so on.
- Proficient in data migration using Data Loader, Workbench and Data Loader.io
- Expertise in deploying various components between different environments using change sets and dev ops
- Good at documentation on User requirements and writing Technical Impact documents (LLD and HLD) and presenting them in Poker Plans.
- Proficient at Client interactions and proven experience in demonstrating the User Story changes to the clients.

Work Experience

- ❖ Currently Associated with Ecolab Digital center(EDC) as a Tech Lead since from 13th Feb 2023 to till now
- ❖ Worked with Capgemini as a salesforce developer since from 17th Sep 2021 to Feb 10th 2023
- ❖ Worked with Cognizant Technology Solutions as salesforce/java developer/Support engineer between 2016 Sep – 9th Sep 2021 in Bangalore, Karnataka.
- ❖ Worked in Virtusa-Polaris as a java developer/Support engineer between 2014-2016 in Chennai, Tamilnadu

Skill Sets:

Functional Area	
Primary /Secondary Skill	Salesforce Developer/Java developer/Support engineer.
Languages/Frameworks	APEX, Aura,SOQL, SOSL and DML, Visual force, Java/J2ee, Spring, Hibernate, SQL/Unix.
Web Technologies	Lightening web components(LWC), JavaScript, HTML, JSP
Salesforce tech and tools	Apex Classes, Apex Triggers, Visualforce, AURA Components, Batch jobs, Apex code coverage, performing deployments, debugging using logs,Azure devops
Design methodologies	Agile

Projects Completed (starting with Latest):

SFDCProject# 1

Company: Ecolab(Feb 2023-till date)

Project Name: Ecolab sales and service

Role: Salesforce Developer

Team Size: 5

Project Description:

The project is basically related to Ecolab own products like dispensers,chemical,fertilizers and various other machineries related to healthcare, hospitality and industry and these products will be marketed by the sales reps.

Also offers services, technology and systems that specialize in treatment, purification, cleaning and hygiene of water in a wide variety of applications

The company's food safety services provide consulting to restaurants, hospitals, food retailers and food and beverage manufacturing facilities. It is also a supplier of chemistries used by beef and poultry processors to reduce pathogens, such as E. coli and salmonella in uncooked beef and poultry.

Responsibilities:

- ❖ Worked on scrum Methodology.
- ❖ Developing Apexclasses, Aura and various configuration changes.
- ❖ Involved in QA/UAT/prod bugs triage calls.
- ❖ Developed various screens using Lightning webcomponents as per bugs, requirements.
- ❖ Created workflow rules and email templates.
- ❖ Involved in various releases and part of feature collaboration and planning calls for high level requirements with business.
- ❖ Created custom buttons and page layouts for complex business requirements.
- ❖ Created validation rules, cross object formula, lookup rules, workflows and approval processes to implement business logic.
- ❖ Deployments from Sandbox to sandbox and sandbox to production using Azure devops.

SFDCProject# 2

Company: Capgemini (Sep 2021-Feb 2023)

Project Name: Classic

Role: Salesforce Developer

Team Size: 10

Client: Standard chartered bank

Project Description:

The project is basically related to Insurance Policy. The main aim of this project is to provide High Rated Customer Service to customers in regards to their policies. This is a financial project named as SURRENDER. Here the customer calls the CSR's for different queries like closing the policy, Name Change and Payment Method. In SURRENDER, we login with customerID, Name, Registered Mobile Number or Policy number to personalize data of the particular customer.

In Surrender, we mainly deal with cancelling the policy(Surrender) of the particular customer. We have two different methods to cancel the policy i.e., Paper SURRENDER and Call SURRENDER. In Paper, we request customers to provide their mailing address for sending the policy documents to review/sign and return back. In Call, the customer is asked to provide bank details and then policy gets surrendered.

Contribution:

- ❖ Worked on scrum Methodology.
- ❖ Developing Apexclasses and Triggers.
- ❖ Worked on Lightning components.
- ❖ Designed and Developed different LWC screens as per user requirements.
- ❖ Created workflow rules and email templates.
- ❖ Created custom buttons and page layouts for complex business requirements.
- ❖ Created validation rules, cross object formula, lookup rules, workflows and approval processes to implement business logic.
- ❖ Code Migration from Sandbox to sandbox and sandbox to production using Azure devops.

SFDCProject# 3

Company: Cognizant technology solutions:(Aug 2018 to Sep 2021)

Project Name: Complaint Management System

Role: Salesforce developer/Support

Team Size: 8

Client: Credit-suisse

Project Description:

This project was internal related to Life Science stream mainly deals with Field Service Management using managed package. This has integrations with multiple ERP systems like Trackwise, SAP Tempo Plus, NEXT ERP , Oracle , etc

Contribution:

- ❖ Implemented the requirements on Force.com platform using developer console.
- ❖ Developed Aura Components in Salesforce Lightning.
- ❖ Developed Lightning Applications with Lightning App Builder and Lightning Components.
- ❖ Designed, and developed Apex Classes, extensions and Apex Triggers for various functional needs in the application
- ❖ Developed Batch apex and Schedule Apex to update bulk records.
- ❖ Worked with various salesforce.com Standard objects and custom objects like Case,
 - Account, Contact, User, Addresses.
- ❖ Created custom Objects and fields as per need.
- ❖ Created Data Validation rules and Formulas as per business requirement.
- ❖ Customized Page layouts for Standard/Custom objects and assigned Record Types.
- ❖ Used JavaScript functions and action components as per business requirement
- ❖ Worked on profiles, permission sets and organization wide defaults to provide permissions based on requirements to Team Leads and Managers.
- ❖ Worked on Test classes to cover code coverage as per salesforce standards.

Java Project# 4

Company: Cognizant tech solutions(Sep 2016 to Aug 2019)

Project Name: Timeseries reference data(TSRD)

Role: Java Developer/ Support

Team Size: 5

Client: Mercury

Project Description:

TSRD(Time series reference data) is a part of market risk and acquires the raw data from different source systems such as MDS, R&A, Mortgage IT, Laser, Bloomberg, Fame agent, SOFA and TSRD system will cleanse the data via workflows which means the pricing data will be cleansed with the validation rules setup in TSRD application and data will be available for downstreams for Var(value at risk) calculation, time series will be published via web consoles to the business users and same will be used as parameters to run the reports. TDS web consoles contains resolution rules which contains xml logic to map with downstreams and data will be sent back to the operations if the calculations were not satisfied by the downstreams and will be corrected by operations and re-publish the versions.

Contribution:

- ❖ Involved in various phases in development and design of the application.
- ❖ Handling project starting from the Design Specification, HLUC, LLUC, Technical specification, Coding, and Unit Testing .
- ❖ Involved in agile methodology and scrum meeting calls everyday for the work progression.
- ❖ Used Restful web services for developing client services to communicate in between all other micro services within the project and along with other service providers.
- ❖ Developing the business logic using core java concepts.
- ❖ Communicating with business users with respect to incidents raised for the application.
- ❖ Workflow monitoring from different source systems and investigation for the failures and raising Jira for the prod issues for the fix.

Java Project# 5

Company: Virtusa-Polaris (Sep 2014 to Aug 2016)

Project Name: Citi Direct

Role: java developer/Support

Team Size: 5

Client: Citibank

Project Description:

The Internet based corporate banking application Citi direct allows the corporate customers to handle cash management properly. The imports, payments, exports modules of the Citi direct application facilitates

And he customers to initiate/execute the transactions and export the statement the data in industry specific formats like SWIFTMT940, SAPMT 940, ISO XML, CAMt0.5X.001.002, BAI2, EDIFACT, FINSTA, CREMUL and DEBMUL. The Citi Straight through reconciliation(STR) initiative of exports is a major program for improvements of Citi bank customers reporting customers globally

Contribution:

- ❖ Involved in estimation, planning and requirement analysis and identifying the components for change
- ❖ Interacted with clients daily status call for requirements clarifications and confirmations.
- ❖ Defect fixing
- ❖ Involved in hibernate mapping files and configuration files.
- ❖ Involved in Spring IOC mapping
- ❖ Generating metadata xml to test with soap UI
- ❖ Involved in client communications and in Preparing the understanding document.