

Raghavendra, Ambekar



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PROFESSIONAL CONSPECTUS:

- Having total 11.6 years of IT Dev/Lead experience and for last 4+ years having experience as scrum master and managing Salesforce cloud CRM and MySQL (Insurance product based) projects.
- Agile: Certified scrum master. Worked in Agile – Scrum and Kanban process.
- Experienced in running projects which uses CI/CD methodologies.
- Tracked team performance on timely basis by providing feedback and the delay in the work. This fetched good results and made the team to work towards the sprint goal with collaboration
- Plans and schedule project deliverables, goals, milestones.
- Proficient in implementing best practices, leadership strategies and employee motivation to boost productivity and job performance.
- Have performed role of Scrum Master for several projects, Very good Knowledge of SAFe.
- Performed as Product Owner (PO) for 6 months.
- Facilitated Agile games, Sprint review, Sprint retrospective, Daily scrum calls, Product backlog refinement with PO and development team and implemented different techniques in estimation and sprint retro.
- Gained 8M \$ project in 2019 as client got excellent confidence on me and my team Functional, Technical knowledge and delivery in pre-sales area.
- Certified in INS-21 certification (Related to USA insurance industry).
- Good experience in Microsoft project planning application.
- Gathering requirements and plan project lifecycle deployment.
- Strong business knowledge in Insurance, Reinsurance and Banking industry.

TECHNICAL SUMMARY:

Packages/Products	Salesforce.com (Sales cloud), Vlocity, Java script, Mainframes
Language/query languages:	SQL, SOQL, SOSL, JQL, JCL, COBOL, DB2, MSSQL
Tools/Utilities used:	JIRA, MPP, AutoRabit(Devops tool), Confluence, ServiceNow, Endeavor, Debug tool, Sharepoint

AWARDS:

- Got spot award in 2018 for handling with zero issues and got appreciation from client.
- Got “Unsung Hero” award in 2015 for outstanding performance in project and taking additional responsibilities additional to regular work in client account level.

- Got “Team spot” award in 2014 for value-add (automate the test cycle execution tool). This automation tool reduces 30% of individual person effort.
- Got “Team spot” award in 2011 for running entire monthly process manually without any issues, due to production data loaded incorrectly.

WORK HISTORY:

Period : November-12-2019 to till date
Company : Sapiens, Bangalore.
Role : Project Manager
Domain : P&C Insurance
Client : Allianz

ROLES & RESPONSIBILITIES :

- Working on P&C(Property and Casualty) product as development team Project Manager and scrum master.
- Handling offshore product development and supporting team with size of 18 people.
- Monitored contracts and service level agreements to identify potential risks and implement mitigation actions to protect development process from unforeseen delays and costs.
- Responsible for Incident Management and SLA adherence across implementations.
- Highly enthusiastic and able to make decisions independently with a minimum of supervision.
- Interacting directly with client and co-ordinate with onshore and offshore work sharing.
- Project metrics preparation and reporting.
- Monitor and report on progress of the project to all stakeholders.
- Set priorities and resolve conflicts across multiple projects and functional teams.
- In parallel handling DBO (Data Back Office) team whose size is 8 members.

Period : October-16-2016 to November-11-2019
Company : Deloitte, Bangalore.
Role : Scrum Master and Agile Project Management
Domain : Health care
Client : Anthem

ROLES & RESPONSIBILITIES :

- Worked as scrum master in the project for two scrum teams of 16 resources. Handling Scrum-of-Scrums.
- Responsible for facilitating daily scrum, sprint planning, backlog grooming, and team retrospective meetings.
- Works with the product owner, SMEs to understand the requirements and create the Epics and Stories.
- Co-ordinate with BA's and technical team during POC (proof of concept preparation) for new projects.
- Managing end-to-end project delivery including building the project team, schedule assignments, Review and report project status, manage project risks and ensure successful delivery.
- Resource planning and capacity planning for current and upcoming projects.
- Submission of project management plan; timelines commitment to client and Tracking the project status.
- Track project performance on a regular basis to analyze the successful completion of short-term and long-term goals.

- Preparing weekly & monthly status report and share with leadership and clients.
- Working with Internal and clients QA team to make sure project following industry standards.
- Additional aspects also involved handling interviewing, onboarding of resources and resource planning and allocation, performance reviews.

PREVIOUS COMPANY WORK DETAILS:

Period : Sep-08-2014 to Oct-14-2016
Company : Infosys, Electronic city, Bangalore.
Designation : Technology Lead
Domain : Banking

DESCRIPTION:

RBS (ROYAL BANK OF SCOTLAND) is the world leading bank in UK. Currently working in Debit card managing system. This Bank serves over 30 million customers in the United Kingdom, Europe, the Middle East, The Americas and Asia.

ROLES & RESPONSIBILITIES :

- Responsible for complete Functional specification documents and Application support documents.
- Plan the risks and communicate them frequently.
- Analyzing the requirements of the work requests, performing impact analysis and RCA for issues.
- Coordinating with client.
- Helping manager to provide data for dashboard entry and weekly reports.
- Day to day task allocation, providing Technical guidance to team members, task review & release.
- Preparing Infrastructure design documents.
- Coordinate with other teams like UNIX, MQ services, FALCON and infrastructure team.

Period : Nov-08-2010 to Aug-29-2014
Company : Mindtree Ltd, Global village, Mysore road, Bangalore.
Designation : Software Engineer
Domain : Property and causality Insurance
Client : AIG (American Insurance Group)

DESCRIPTION:

AIG is a world leading property-casualty and general insurance organization serving more than 40 million clients in over 160 countries and jurisdictions. With a 90-year history, one of the industry's most extensive ranges of products and services, deep claims expertise and excellent financial strength, Chartis enables its commercial and personal insurance clients alike to manage virtually any risk with confidence.

ROLES & RESPONSIBILITIES:

- Involved in SDLC all stages.
- Involved in handling the Development / Enhancement / Maintenance work requests.
- Analyzing the requirements of the work requests & performing impact analysis.
- Preparation of Detail design (BRD, FSD), Test plan, Test case & Test results.
- Responsible for complete Unit testing (UT), System testing, Integration testing, UAT (User Acceptance Testing) and End to end testing.
- Responsible for coding the elements using COBOL, JCL, DB2 and QMF.

- Deploying the elements into UAT, creating the Endeavor package to move element to production.
- Coordinating with DBA to create and/or change DB2 tables.
- Involving CA-7 job automation scheduling.
- Involved in user Report creation based on user's requirement.
- Solve complex engineering problems of own technology area and able to do RCA.

Period : Feb-02-2009 to Oct-26-2010
Company : ACS,Xerox, Bangalore.
Role : Developer
Designation : Software Engineer
Client : HRS

ROLES & RESPONSIBILITIES :

- Fulfilled the role of software developer which included coding, self-testing, and requirement analysis.
- Conducted regression testing, analyzed results and submitted observations to development team.
- Worked with project managers, developers, quality assurance and customers to resolve technical issues.

EDUCATIONAL DETAILS:

Education	Subject	University/Board of education	Year passed	Percentage
MCA	Computers	Jawaharlal Nehru Technological University	2005-2008	81%
B.Sc	Maths, Physics, Electronics	Sri Krishna Devaraya University	2002-2005	86%
Intermediate	Maths Physics Chemistry	Board of intermediate education.	2000-2002	76%
SSC		Board of Secondary School of Education	2000	66%

PERSONAL DETAILS:

Name:	Raghavendra Rao Ambekar
Date Of Birth:	23-02-1985
Gender:	Male
Current address:	741, 11th cross, BTM Layout, 2nd Stage, Bangalore, PIN: 560076
Nationality:	Indian
Languages:	English, Hindi, Marathi and Telugu

DECLARATION:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date :
Place :

(A. Raghavendra Rao)