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Certification: [Google Drive](#)

Professional Summary:

- **2+ years** of experience in IT industry, with entire experience in Intelligent Automation focusing on Robotic Process Automation (**RPA**) , Artificial intelligence (**AI**) and Low code automations platform services (**LCAPS**) technologies which together empower rapid end-to-end business process automation and accelerate digital transformation.
- Business knowledge of Finance domain
- Working in a collaborative environment with projects development teams, Business Analysts, Solution Analyst and Process Analyst Experience on product development lifecycle which includes requirement gathering, designing implementation, testing and deployment.
- Excellent analytical and critical thinking skills using technology to develop effective Automation solutions and experience on module designing, Code Reviews.
- The ability to learn quickly and progress rapidly from theoretical exercises to real world delivery and mentoring tasks.
- Worked on user acceptance testing, requirement gathering, documentation, release management application hosting
- Worked on preparation and reviewing of Automation process documents (PDD, FRQ, SDD, ODI, OID, UATP)
- Technical expertise in Software Development Life Cycle (waterfall) as well as agile methodology on requirement analysis, development, Unit testing, troubleshooting, implementation and Go Live.

IT Experience:

Organization	Designations	Experience
Fiserv	Senior Associate, Statistical Analysis	21 st January 2019 - Present

Certification and Training:

Blue Prism Accredited Developer (AD01)	Blue Prism Developer covering Object Layer Design, Work Queues and Handling Guide. Blue Prism Guide and Practice (2019)
UiPath	UiPath RPA Developer Advanced Certification (2020)
Trained under Reveal Group for Blue Prism	Certified Blue Prism RPA Delivery and Gold capability partners with Blue Prism (2019)
Other (AI, Chatbot, Programming Languages, Blue Prism, UiPath, Power Platforms)	Google Drive links for reference (2019 - 2021)

IT Skills:

Automation Technologies	: Blue Prism, UiPath
Languages	: Python, Java, VB.net
Web Framework	: Django, Flask
Database	: MS SQL, MS Access
Version Control	: Bitbucket (GIT), Team foundation server (TFS), Subversion (SVN)
Operating System	: Linux flavored, Windows Server 2003 & 2008 R2, Windows (7, 8 & 10)
Domains worked in	: Finance, Banking
AI tools	: Anaconda, PyCharm, Spyder, AI Platform (Picasso),
Other tools and technologies	: MS Visio, Microsoft office suit, IBM-Watson, SaltStack, MySQL Workbench, Power Platform tools (Power Apps, Power Automate, Power BI), HTML 5, CSS, JavaScript, XML

Education:

Year	Qualification	Institution/University	Percentage
2018	B.E – Computer	STE's, Smt. Kashibai Navale College of Engineering, Savitribai Phule Pune University (SPPU)	74.72%
2014	HSC	MIT Jr. College, Pune	73.23%
2012	SSC	MIT School, Pune	83.45%

Job & Responsibilities:

- Developed the technical aspects of automation of business processes within a version-controlled Process Development Lifecycle (SDLC) incorporating Responsible, Accountable, Consulted, and Informed (RACI), repeatable Task List and Template Document Set.
- Assessing functional and technical feasibility of new processes that need to be automated.
- Takeover Process Definition Document (PDD) and Functional Requirement Questionnaire (FRQ) from Process Analyst.
- Develop the process automation solution design in accordance with standard process automation design principles and conventions.
- Support the testing phases, including creation & documentation of test procedures and scenarios for the pre-UAT phases.
- Ensures quality and consistency across all in-scope process designs.
- Assists the Control Room Operator (CRO) role in effective management of Production Environments.
- Create knowledge documents where relevant Undertake Proof of concept (PICs) of new scenarios.
- Supporting the Operations Teams during the User acceptance testing (UAT and deployment phases).
- Supporting existing processes and implementing change requirements as part of a structured change control process.
- Understanding of workflow-based logic and the ability to both understand a business process from a workflow diagram and to conceptualize it as an automated solution.
- The ability to explain your thought process to other team members and mentor individuals within development aid delivery disciplines.
- Experience negotiating the scope of solutions with stakeholders, demonstrated experience liaising with stakeholders to elicit requirements.

Projects Undertaken:

1) Project Title: UVM Patching Portal	Tool/Technology: Django, MySQL Workbench, NGNIX Server, Bitbucket, SaltStack
Team Size: 9	Role: Team Lead
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 16
Project Details: UVM Patching Portal's offering is to take infrastructure OS patching to a fully automated process that includes schedule maintenance, exception approvals, real-time status lookup, UVM compliance reports. integration to SaltStack Enterprise and sharing the authoritative patch schedules	

2) Project Title: Change Management	Tool/Technology: ServiceNow
Team Size: 2	Role: Team Lead
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 45
Project Details: Automate Service Now - Change Management life cycle, starting from change request creation to entire workflow management in collaboration with ServicePoint team, along-with auto generated notifications and alerts. Also, to achieve a continuous communication between patching portal for status update and notification via Service Now APIs (pre-built or out of box).	

3) Project Title: HR and Leave policy Chatbot	Tool/Technology: IBM Watson Cognitive Chatbot
Team Size: 5	Role: Team Lead
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 60
Project Details: Implementing the service chatbot in area of HR and leave policies to ease the heavy traffic handling for each Fiserv responses. We choose IBM Watson Cognitive chatbot for solutions the problem because of its ease of implementation, good supports and extended used of AI involved.	

4) Project Title: OCR/ICR Engine – Mark words	Tool/Technology: Machine Learning, Deep Learning, Python, Anaconda, PyCharm
Team Size: 9	Role: Team Lead
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 102
Project Details: Developed inhouse OCR/ICR engine for reading values from printed or handwritten image or documents from different business unit across Fiserv and a part of end to end automation solution. We used Python, Machine Learning and Deep Learning technique for achieving the outcome. For OCR we used and trained google tesseract with accuracy of 90% and for ICR accuracy of 65%.	

5) Project Title: - Digital Mortgage Experience - MVP	Tool/Technology: Out system
Team Size: 4	Role: Lead Developer
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 20+
Project Details: A Team from 'Business Innovation Group' designed 'Digital Mortgage Experience' to solve the market problem of reducing the transaction abandonment and loan cycle time for the lenders. BIG team partnered with FGS Intelligent Automation experts to build a rapid prototype, leveraging Outsystem – a Low Code Application Platform (LCAP)	

6) Project Title: - Test data Generation tool	Tool/Technology: Python
Team Size: 2	Role: Lead Developer
Client: Fiserv Inc & Fiserv Global Services	FTE Save: 200+
Project Details: Developed inhouse test data generation tool using python for creating the test data (static or dynamic) for testing folks for fasten the testing work. With this Test data Generation tool rapid test data creation was possible saving lots of efforts and time of tester in creating dummy test data.	

7) Project Title: - Dashboard reporting -VersionOne	Tool/Technology: Power BI, Power Apps
Team Size: 2	Role: Modeler
Client: Fiserv Inc – Bank Solution	FTE Save: 0.5
Project Details: The project was creating Power BI reports from the data extracted from Version One tools for further analytics and discussion taking strategies. Extraction of the data from excel and storing the value in SharePoint list and then creating the dynamic reports using Power BI. In addition, we provided enhancement feature of filters and inputs from Power Apps as a front end.	

8) Project Title: - PEX	Tool/Technology: Python, Machine learning
Team Size: 2	Role: Lead Developer
Client: Fiserv Inc – Output Solution	FTE Save: 6
Project Details: This process automation scope includes comparing input files (PCL & PDF format) with output files (AFP format) w.r.t Data comparison, Font and alignment comparison and template verification on Output (logo, footer, at the back). With python libraries we were able to achieve extracting and comparing the solution output files.	

9) Project Title: - Director CDD Risk Values to FCRM	Tool/Technology: Blue Prism
Team Size: 5	Role: Lead Modeler
Client: First Foundation Bank	FTE Save: 2
Project Details: The purpose of Director CDD Risk Values to FCRM process is to automate Commercial Clients' Risk Code to update and reflect latest rating evaluation, the information is stored in Director and updated in FCRM. The User signs on to Director once a day and runs a custom query for risk review, select the customers where the Risk rating in blank, extract the new risk rating for the customer; then log in to FCRM and update the Customer CDD rating. Finally, on Director, update the Risk column on the inquiry completed.	

10) Project Title: - SBA Loans – PPP process	Tool/Technology: Blue Prism
Team Size: 5	Role: Lead Modeler
Client: Fiserv Inc – Card Services	FTE Save: 60
Project Details: Bank Solution clients are looking for automation solutions to get assistance with Loan portfolio related maintenance to actively finalizing consumer, small business, and commercial loan program adjustment and related policy changes. Due to COVID 19 there were huge cases that come into and automating them for process was design optimum solution.	

11) Project Title: - Walk-in Exception process	Tool/Technology: Blue Prism
Team Size: 1	Role: Modeler
Client: Fiserv Inc – Bank Solutions	FTE Save: 2.5
Project Details: The process of Walk-in Exception process receives excel spreadsheet detailing Contracted adjustment and Non-Contracted Adjustments requests, categories requests based on ‘Problem Details’ field. Perform adjustments (modify account, amount, or payment method) or cancellations in Informix (via PuTTY). Add new case in PeopleSoft against the requests trace number and record the ‘case number’ in the Excel report. Mark request completed in the Excel report and return report to the Business Unit	

12) Project Title: - Master Data – Material Create process	Tool/Technology: Blue Prism
Team Size: 1	Role: Modeler
Client: Fiserv Inc – Finance	FTE Save: 0.5
Project Details: The purpose of Material Create process is to requests are received as emails with either Smart Form links in email body for single request, or an Excel attachment for multiple Material Create requests. The information is extracted from the Smart Form or Excel attachment for each request. The information is validated to contain all mandatory fields. Material Number is validated in the SAP to ensure no record duplication.	

13) Project Title: - Shared Service Billing – Data Feed process	Tool/Technology: Blue Prism
Team Size: 1	Role: Modeler
Client: Fiserv Inc – Finance	FTE Save: 0.5
Project Details: The Cards & Digital Billing Team receive about 87 different EPOC data files that need to be billed every month. These files are retrieved from 3 different sources, including a Virtual Machine, emails, and ServicePoint. These files are opened, manipulating the data to have the files ready for upload to the EPOC system. The files are then transferred to the virtual machine hosting the EPOC system and then imported by the EPOC application.	

14) Project Title: - Central Accounting – Payroll Reconciliation	Tool/Technology: Blue Prism
Team Size: 1	Role: Modeler
Client: Fiserv Inc – Finance	FTE Save: 0.7
Project Details: The purpose of the payroll recons process is to reconcile all the amounts in each of the company code worksheet within the payroll recons working file before it is uploaded to SAP – BPC for review and approval	

15) Project Title: - Central Accounting – Payroll JE Uploads	Tool/Technology: Blue Prism
Team Size: 1	Role: Modeler
Client: Fiserv Inc – Finance	FTE Save: 0.1
Project Details: Payroll JE Uploads process is to download the necessary Journal Entity data for the current accounting period, validate that the company code profit centers and other JE data are correct and then post the JE to SAP	

Declaration: I undersigned, here by vouch for the authenticity of the above information, as furnished by me to be true and correct, to the best of my knowledge and belief, till date – **Yash Jawale**