***Curriculum - Vitae***

**Abhishek kolekar**

3/102 ,Shivaji nagar

Juhu-Versova link Rd

Andheri(W) Mumbai

Pincode-400053

**Career Objective**

To work in challenging and dynamic environment which gives me an opportunity to serve my best and make my own identity by learning and experiencing all that comes across in a day to day life by giving most dedicated efforts.

**Key Skills**

Highly motivated and strong work ethics, effective leader strong analytic and communication skills with positive approach and innovative ideas and have an invaluable strength essential to qualify performance on job.

**EDUCATIONAL QUALIFICATION**

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| --- | --- | --- | --- |
| YEAR OF PASSING | EXAMINATION | INSTITUTE | PERCENTAGE |
| 2007 | SSC | S.C.D Barfiwala high school(Maharashtra board) | 79.84 |
| 2009 | HSC | Bhavan’s Colllege Andheri (w) (Maharashtra board) | 58.17 |
| 2012 | B.Sc.IT | Bhavans Colllege Andheri (w)(Mumbai University) | 50.27 |

**Academic Project Work**

Title : Computer Shop Managemnt

Technologies Used : HTML, Java script, Java, Oracle

Server : Tomcat 5.0

Operating System : Windows 7

**Project Description**

Computer Shop management is a desktop application, it organizes the inventory.It has 2 interfaces, One is Admin interface, provides features like Adding / Editing / Deleting Vendors, Products, User management and generating Reports. Another interface is User Interface, provides features like Products menu, searching for products, buying products etc…

**Knowledge**

-Content management system : Wordpress

-Certified Cpanel and WHM administrator.

-Linux (Shell scripting) and Python knowledge

-Good understanding of CI/CD Pipeline

-Configuration management tools-Ansible,Puppet

-Knowledge of Elasticsearch, Logstash, and Kibana(ELK)

-Docker and Kubernetes

-Good understanding of DNS,HTTPS, SSH, FTP, SMTP

-Knowledge of AWS EC2, RDS,ELB, EBD, S3, VPC, Glacier, IAM, CloudWatch, KMS.

-LAMP knowledge (Linux,Apache,MySQL,PHP)

-Good understanding of NGINX,Apache, PHP, MySQL, HTML, CSS, JavaScript, DNS, CDN, and caching

-Knowledge of VPN,load balancing and firewalls

-Knowledge of Git version control,

-Windows OS

-Databases MySQL,MS SQL server,

-Good Knowledge on Software Development Life Cycle and Software Test Life Cycle.

-Business and functional requirement gathering

-Creating SRS,BRD and RTM

 -Knowledge on Various SDLC Models, Test Levels, Test Types and Test design Techniques.

-Software testing-Manual testing

-Knowledge on All phases of Software Test Process includes Test Planning, Test Design, Test Execution and Test Closure.

 -Agile and Scrum methodology

-Knowledge on Generating Test Scenarios, Write Test Cases, and Collect Test Data.

-Knowledge on Executing Test Batches and Analyzing Test Result.

-Knowledge on Defect Reporting, Defect Tracking and complete Defect Life cycle.

-Knowledge of user acceptance testing

**Tools worked on**

-JIRA

-Confluence

-Salesforce

**Experience**

-Running a coaching center-June2011-Sept2017

-Worked as a Software Specialist at Eclinical works from Jan 2018-Sept 2018

- Web solutions specialist at Endurance International group joined in January-2019-June 2020

-Currently working as a Linux specialist at A2 hosting.

**Previous responsibilities**

-100% application uptime.

-To work on assigned ticket/cases/tasks as a part of EHX Support of eClinicalWorks Software within the set timelines while coordinating with different teams involved.

-Troubleshooting issues related to Java,Linux,Tomcat and SQL

-Testing the new applications and their features before it goes live.

-Work with Development/QA/SME to troubleshoot issues reported by client or internal teams, document resolution for future reference.

-Perform testing on Internal environments and report any issues, so that it is fixed before the said version is rolled out to larger clients

-To perform analysis, identify recurring issues, identify root cause and resolve cases for assigned ticket/task on eClinicalWorks Cloud hosted or Clients environment.

-To perform testing on latest release of EHX Version to build skill set, document new feature for reference or training purpose and identify bugs if any.

**Current responsibilities**

-Installation and configuration of NGINX,Apache,Tomcat,SSL

-Troubleshooting issues on Linux environment

-Troubleshooting website and web application issues and maintain their uptime.

-Server monitoring using Nagios

-Configuring MSSQL,IIS,web hosting services ASP, .NET, Plesk, FTP, MSSQL, DNS, RDP

-DNS configuration ,email configuration and troubleshooting

-Backup and restoration on servers.

-Troubleshooting issues related to SSL certificates,Sitelock,Codeguard,etc

-Email issues troubleshooting and configuration.

-Troubleshooting domains issues

-Troubleshooting issues related to Cpanel/WHM/Plesk on Linux platform.

-Troubleshooting issues regarding to Wordpress,Shopify,Woocommerce and other CMS

-Understanding the issue and escalating it to the concerned team if required.

-Understanding customer requirements about website and servers

-API testing - Json,XML using Postman

-Payment gateway integration such as Paypal,Payu,etc

-Website maintenance in situation of downtime and making it up to the earliest.

-Customer facing role.

-Confirming to SLA to resolve issue on websites and hosting servers such as shared servers,cloud servers,VPS and dedicated servers

-Adhering to KPI in terms of quality metrics

-Testing & analysis of all products & services

- Identifying any bugs/issues in the system and assisting in their resolution

-Recording, tracking and reporting problem activity

- Building strategies to improve efficiency, profitability and quality of service

- Reviewing existing product/feature documentation; publish documentation in

internal knowledge bases

-Coordinating with the concerned stakeholders such as account managers, product development team,server admins,etc

**Strength**

-Hardworking

-Target Oriented

-Tech savvy

-Quick Learner

-Team Facilitator

**Computer skills**

-MS Excel, MS office, MS Powerpoint

**Interests**

-Hanging Around with friends

-Travelling

**Personal profile**

-Date of birth - 12th August 1991

-Phone -9967558889

-Email ID – kolekar.abhishek001@gmail.com

 **Extra curricular activities**

-Volunteer at O2 THE FEST BHAVANS COLLEGE (2011)

I hereby affirm that the above information is true to the best of my knowledge

DATE:

PLACE: MUMBAI