
ACCOMPLISHMENTS

- 14+ years of Overall IT experience across domains in Scrum Master, Functional Consulting, Agile project Management, Project Implementation and with focus on Roadmap, Value Stream Mapping, Software craftsmanship and COE.
- Provided role-based training for members on Agile Methodology / frameworks like Scrum, Kanban, XP and SAFe.
- Certified Scrum Master with 7 years of Scrum Master Experience, looking to demonstrate my experience in addressing development delays, cost overruns, and improving collaboration and communication within the teams to optimize their performance.
- Transitioned three programs to Agile across Organizations , launched and operated three SAFe ARTs and facilitated 8 PI planning meetings; resulting in 30% improvement on Time to Market
- Assisted Product Management team in program backlog creation, refinement and prioritization (WSJF,COD ,MOSCOW) in program roadmap
- Coached teams in growing the culture of continual improvement and problem solving; resulting in 15% productivity improvement and 40% quality improvement

KEY COMPETENCIES

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| • Agile Project Management | • Product Ownership | • Value Stream Mapping (VSM) |
| • Business Agility | • Continuous Improvement | • PI Planning and ART |
| • Mentoring & Coaching | • Stakeholder Engagement | |
| • Agile Transformation | • Value Driven Delivery | |

Domain: Enterprise Asset Management, Order Management System & Supply Chain Management Process.

Agile Framework: Scrum, Kanban, Lean, Essential SAFe, Nexus Framework and Spotify.

Tools Used: EAM Products (IBM Maximo, Ramco Aviation Suite), HP Quality Center, BMC Remedy, JIRA, Confluence.

CERTIFICATIONS

- Certified Professional Scrum Master (PSM1) by Scrum.Org
- Certified International Scrum Product Owner (ISPO) by International Scrum Assembly
- Certified Agile Coach (ICP-ACC) by IC Agile.

PROFESSIONAL EXPERIENCE

Associate Consultant, Tata Consultancy Limited, Chennai - Aug 2019 – Present

Delivery Lead & Lead Scrum Master – Offshore

- Ensures delivery of project goals, managing project needs and critical dependencies with hands-on approach.
- Worked with Product Owners with prioritization techniques (COD, WSJF and MOSCOW) and prepare release roadmap based on attainable targets for the product MVP and keep delivering value.
- Worked with support Team in implementing Kanban Dashboard using principles such as Visualize flow, Enhance flow & Limit Work in Progress which has reduced cycle time by 70% there by reducing Bottle necks.
- Guided the Development teams on how to use Agile/Scrum practices with a focus on delivering value to customers.

- Facilitate Release and Sprint events and ensure customer requirements are captured, prioritized, communicated, and properly sized by the team. Identify and remove impediments to team success, and ensure teams have everything needed to build and deliver value to the customer.
- Achieved 60% increase in production deployment, and 80% of feature usage by users through implementation of Agile (Scrum, Kanban), DevOps practices for product team.
- Prepared detailed project schedule & Monitor project scope, schedule, quality, resource requirements, financials, risk, SLAs on a periodic basis & performed corrective measures
- Document and share team learning's from the project, seek information and leverage knowledge from other projects in order to drive higher efficiency and effectiveness and also to preserve organization knowledge

Senior Consultant, Infosys Limited, Chennai - March 2011 – Jul 2019

Agile Scrum Master - Onshore & Offshore

- Actively collaborating with the Product Owner to apply effective practices to manage and refine the product backlog every sprint.
- Facilitated Scrum events as needed to help the Team to improve their ways of working in a purposeful manner.
- Practice various software delivery frameworks like SCRUM, Kanban, and XP
- Recognize opportunity to introduce Continuous Delivery
- Trained team members, leadership on "Basics of Scrum" to kick start using agile practices. Trained 100+ Associates in classroom setup on Basic Agile (Scrum, Kanban, and SAFe) practices.
- Worked with support teams to implement Kanban system to optimize and visualize flow.

Business Analyst, Ramco Systems Limited, Chennai - May 2006 – Feb 2011

Business Analyst – Onshore & Offshore

- Championing Requirements Elicitation, process mapping, develop process flows, solution definition & gap analysis during Solutioning phase.
- Steering development of Customizations, Change Management process & Knowledge transfer to offshore team during Engineering Phase.
- Training of User Champions, End Users, Co-ordinate for successful completion and Sign off of User Acceptance Testing
- Preparing system test scripts and testing of the developed customizations.

ACHIEVEMENTS

- Conducted 50+ Workshops delivered to 500+ team members on Basic Agile (Scrum, Kanban, and SAFe) practices.
- Defined Agile Process for the organization which is being followed across portfolios
- Mentored Scrum Masters, Product Owners, Kanban Leads to develop future Agile Change Leaders
- Conducted Agile Readiness and Maturity assessments across teams to identify improvement areas for Agile Maturity.
- Facilitated planning and 2 release trains with dependency boards and ensured seamless delivery on 40+ features over 18 monthly releases.

ACADEMIC QUALIFICATIONS

- MBA Marketing & Systems, Madurai Kamaraj University, 2004-2006
- BE Mechanical Engineering, Bharathiyar University, 1999-2003