**KOMANDURU SRINATH (k.srinath.c@gmail.com)
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Seeking the position of a Scrum Master in enhancing my career opportunities in the fields of Agile Practices and Product Delivery with an organization of high repute

**SUMMARY**

Technically sophisticated and committed professional with over 8 years of experience in the IT Industry, spanning across Scrum Master, Business Analyst, System Administration, Leading and Managing Teams. 3 years as a Scrum Master.

Experience in Facilitating the Sprint Planning, Sprint Demo, Daily standup and Retrospective Meetings.
Well versed with Backlog Refinement, Burn down Metric, Definition of Done.

Ability to lead cross-functional teams, collaborates with the clients, capture and document complex business process flows, and translate them in to written specifications for design and development of applications.

Responsible for creating Reports and Dashboards. Deft in analysis and design of new product features, writing technical documentation, code reviews, testing, and deployment.

Adept in conducting defect tracing, modeling framework, and defining data requirements for database and business applications. Worked on Report types, creating Profiles, Users, Roles, Public Groups and Permission Sets.

Ability to efficiently manage cases, tickets through proper tracking, troubleshooting and resolution of issues.
Strong analytical, troubleshooting and organizational abilities those are essential to lead and drive teams.

 **EDUCATION**

Master of Computer Applications, Kottam Institute of Advanced Studies, Osmania University, Hyderabad-2010
Bachelor of Science, Bhavan’s Degree and PG College, Osmania University, Hyderabad-2006

**CERTIFICATION**

Certified Scrum Master (CSM1 Credential ID: 001006189)
Certified Sales force PD1 (Credential ID: 18815915)

Trained in Scrum Master and Sales force CRM from the reputed institutions

Microsoft Certified Technology Specialist (MCTS) from NIIT

Lean Six Sigma Green Belt certified from Accenture

**SKILLS**Transparency Frequent Planning & Feedback Self-Organization Empowerment
Collaboration Cross-Functional Continuous Improvement Iterative **EXPERIENCE**

**Scrum Master @ Pennant Technologies., Hyderabad, India Feb 2020 – Present**Handling 3 teams with multiple duties on the project requirements and team level necessities.
Providing the Training/ Coaching teams on Agile Process and Scrum Activities.
Giving sessions to the new Scrum Masters on the Scrum tool the Organization accesses.
Guiding the team in improving the way they work and staying in alignment with the overall program.
Strong Effective Communication with the Scrum Teams. **Scrum Master @ High Raise International Sp Zoo., Wroclaw, Poland June 2019 – Nov 2019**

Involved with the Release Planning by working with Product Owners and Scrum Masters of various Scrum Teams.
Tracking the Release Metrics and Sprint Metrics.
Proposed Process Improvements in Scrum Teams wherever applicable.
Overcoming the lack of a game plan, log review and debug, forecasting the needs. Supporting escalation and monitoring.
Ensuring that Scrum is understood and enacted. Helping outside the Scrum Team understand which of the interactions are helpful and which aren’t.
 **Analyst @ Accenture Services Pvt. Ltd., Hyderabad, India Jan 2015 – May 2019**

**Clients**: Google (Sept 2017 to May 2019). Also worked with TNT and Anthem.

Servant Leader for the Scrum Team.
Responsible for building the product fast by eliminating the waste.
Making sure that collaboration is happening in the Scrum Team. Spear heading the team to achieve the set targets by conducting weekly/monthly/quarterly and yearly reviews.
Planning & Managing the Daily Scrum Meetings for the Development Teams.
Working on the Sales and Inventory part received from Googler’s, stores and retailers across the globe on Google Products.
Uploading data files and running the VB scripts using macros within the server for the reference of Googler’s.

 **Service Desk Engineer @ Standard Chartered, Bangalore, India Nov 2013 – Aug 2014**

Ensured timely delivery of projects & complete customer satisfaction via effective coordination with onsite/off-site team. Played vital role in designing queue monitoring format and quality standards. Ensured high quality deliverables and flawless operations of projects.
Resolved performance bottlenecks pertaining to projects and team and motivating the project team members for optimum performance. Created and communicating to all concerned about audit findings, audit conclusions and reports in total to trigger improvement actions.
Ensured service targets are met consistently through the predefined productivity norms within the defined costs, time and quality parameters.

 **Operations CRM @ IBM, Bangalore, India Jul 2012 – Oct 2013
 Business Analyst @ Maram software Pvt. Ltd., Hyderabad, India Jan 2011 – Apr 2012**

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