

CURRICULUM – VITAE

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Career Objective

Intend to build a rewarding career as a QA tester in an organization that gives value to merit and offers me an opportunity to utilize my skills, experience and realize full potential towards the accomplishment of professional growth.

Summary

Agile tester having 5.4 years of experience in manual and automation testing in AGILE projects. The activities include analyzing functional requirements , Involved in Test design and execution, tracking and reporting defects to JIRA and Azure Dev-ops, re-testing and updating the defects. Other activities include automation using cucumber, fraud feed testing using SPLUNK, Web Services testing using SOAPUI and database testing using TLR.

Area of Expertise

<input type="checkbox"/> Azure DevOps	<input type="checkbox"/> JIRA	<input type="checkbox"/> BDD
<input type="checkbox"/> Agile	<input type="checkbox"/> SQL	<input type="checkbox"/> TLR tool
<input type="checkbox"/> Cucumber	<input type="checkbox"/> SPLUNK tool	<input type="checkbox"/> IBM-RTC
<input type="checkbox"/> SOAPUI	<input type="checkbox"/> Selenium	<input type="checkbox"/> Maven

Certifications & Achievements

- **ISTQB** foundation level certification
- **NCFM**- Financial Market Certification
- **CCB**-Credit Card for Bankers Certification
- **British council** - Skill course certification
- **IBM** –SQL certification
- **Received 'Rising Star', 'Pat on the back' and 'Performer of the Month' for great performance for client from Capgemini.**

Current Organization

Company : **Zensar**
Profile : QA Analyst
Role : Software Engineer
Duration : 4th Feb 2019 – till date

Project 1: NedBank

Domain: Banking

Role: Test Analyst (**Automation**)

Project Description:

Nedbank Group is financial services group in South Africa offering Wholesale and Retail Banking services. The Nedbank-Ecobank Alliance is the largest banking network in Africa, with more than 2,000 branches in 39 countries.

Job Profile & Responsibilities

- Analysis of Functional requirements.
- Writing Test cases by coordinating with Onshore Team members.
- Good Exposure of BDD Framework.
- Experience in working in Automation Testing using Selenium WebDriver of web based applications.
- Experience of interacting with Business Analyst, Product Owner, onshore development team to test according to the requirement.
- Experience in implementing BDD Framework with Cucumber.
- Basic Knowledge of Build Management tool Maven.
- Creating Feature files using Gherkin language.
- Efficient in locating XPath.
- Hands on experience in defect tracking tool JIRA for logging bugs.
- Exposure to GIT.

Project 2: Assurant - OIPA

Domain: Insurance

Role: Test Analyst (**Manual**)

Project Description :

Oracle Insurance Policy Administrations is an **Equisoft Integrated** web - based application that deals with **Funeral Insurance** in **USA**.

Job Profile & Responsibilities

- Analysis of Functional requirements.
- Writing Test cases by coordinating with Onshore Team members.
- Logging and tracking bugs under Azure DevOps.
- Exposure to story pointing in Sprint Refinement meeting.
- Experience of interacting with Business Analyst, Product Owner, onshore development team to test according to the requirement.
- Sending comments for Sprint Retrospective.
- Experience in QA processes which involves Test Planning, Test Case Preparation, Allocation of stories, Test case execution, raise and track defects till closure.
- Attending Agile scrum meetings.
- Providing KT sessions for the functionality.

Previous Organization

Company : Capgemini India Pvt. Ltd
Profile : Agile Tester
Role : Associate Consultant
Duration : 17th August 2015 – till date

Project 1: American Insurance Group (AIG)

Domain: Insurance
Role: Test Analyst

Project Description:

AIG insures risk around the world, selling more than 90 types of insurance products in over 100 countries, in 400 offices, and 40 languages. AIG had a big global presence, but lacked scale. As it's hard to get scale when each country wants to do its own thing. AIG had silos – 91 to be exact – and no common backbone.

Job Profile & Responsibilities

- Analysis of Functional requirements.
- Involved in Test Planning.
- Involved in identifying test scenarios and designing of test cases.
- Track Bugs and communicating with onsite coordinators and Functional Testing team on a daily basis.
- Integration testing of front - end applications.
- Localization testing of different modules of applications.
- Maintaining test plan and test cases in ALM.
- Production and warranty support on demand.
- Effectively handling the team for maximum productivity and adherence to timelines.
- Preparing Test Plan, Effort Tracker, Sign off Reports, Test closure document, Status report and other client requested reports/documents for my team.
- Involved in daily status calls with Onsite coordinators and other Stakeholder's.
- Tracking & Reporting Defects to Quality Center, Retesting and Updating the Test Results to Quality Center.

Project 2: HSBC-Bank

Domain: Banking
Role: Scrum Tester

Project: Global Service Platform

Project Description:

GSP is a Banking project which mainly focuses on Internet banking. **GSP** is the replacement of the current online platform (website) of **HSBC** bank around the world, which is a whole bank portal for domestic as well as international customers for making transactions and payments globally as well as locally.

Worked on below functionalities :

- **INTERAC e-transfers**
- **GTFF (Global Transfer Family and Friends)**

Job Profile & Responsibilities

- Understanding and analyzing test requirements and keeping track of requirements in **IBM RTC** tool.
- Deriving test scenarios and documenting test cases.
- Collecting test data for functional testing.
- Participation in Sprint planning meeting and kick-off meeting.
- Participation in Other **scrum meetings** (Daily Standup and retrospective meeting).
- Tracking defects and selecting test cases for regression testing in **HP-ALM**.
- Interaction with **product owners**.
- Creating everyday task in **Sprint Backlog** under each stories in **RTC** tool.
- Participation in business **show and tell demo** after every sprint.
- Prepared and distributed each **sprint's document** to client as per their request.
- Worked on **Test Driven Approach**.
- Worked on **SPLUNK tool** for **fraud feed testing**.
- Analyzed and verified each logs on **TLR tool** for every transaction created on UI.
- Exposure to **Tealium Testing** for checking every tags on UI.
- Exposure to **SOAP UI** to perform **Web Services Testing**.
- Executed **SQL** queries through **database studio**.

Work Environments

Applications	: Web based applications
Databases	: MS-SQL , Database Studio
Operating system	: Windows 7
Environment	: Pega 7.1 platform, Citrix Xen desktop, Unit Testing, System Testing, Regression, UAT
Test Management Tool	: Quality Center 9.2, ALM 11.5, TestLink
Automation Tool	: Selenium Tool Suite
Other Tools	: IBM RTC tool, Splunk, TLR tool, SOAPUI ,JIRA

Academic Qualification

YEAR	COURSE	INSTITUTION / COLLEGE	UNIVERSITY	Percentage
2013	B. Tech (Information Technology)	GuruNanak Institute of Technology	West Bengal University of Technology	73.33
2009	10+2	Balika Siksha Sadan	W.B.C.H.S. E	63
2007	10th	Jalan Girls School	W.B.B.S. E	67

Personal Information

Father's Name : Jagriti Singh
 Date of birth : 02-03-1992
 PAN card : FBMPS2608E
 Sex : Female
 Nationality : Indian
 Marital status : Single
 Languages known : Hindi, English
 Permanent Address : 14 no., Panchi Dhobani Lane, Kolkata- 700007 (West Bengal)