**Lakshmi Prasanna**

**Email-** [**prasannaklakshmi87@gmail.com**](mailto:prasannaklakshmi87@gmail.com) ****

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**Professional Summary**

* **Having 5.1yrs of IT experience and 3.8 Years of experience in Salesforce.com configuration and customization.**
* Experience in SFDC Configurations/Customization of User Interface, **Page Layouts**, **Tabs**, Custom fields, Custom objects, **Validation Rules**, **Triggers.**
* **Experience on creating Apex Classes, Apex Triggers.**
* Experience on **Lightning Aura.**
* Experience **on Lightning web components**.
* Basic level knowledge in **Rest Api.**
* Experience in design, development, Unit testing and documentation of Salesforce.com application.
* Experience over creating **workflows**, **Process Builder**.
* **Responsible for development activities for Salesforce which includes Sales, Service clouds and including new area of configuration.**
* Knowledge on **Batch jobs** and **Scheduled jobs.**
* Used **SOQL** with consideration to governor limits for data manipulation
* Have good experience in **Test Methods, Test Classes** and writing **SOQL queries**.
* Created **lightning components** for new requirements in **lightning experience**.
* Experience in working with **Data Loader**, Import wizard and **Sandbox environments**.
* Experience in working with **salesforce.com sandbox** and **production environments**.
* Worked in **Agile environment**.
* **Knowledge on deployment activities.**
* Migrating aura components to **Lightning Web Components**.
* Implemented   Lightning Web Components (LWC) using the Visual Studio Code.
* Experience in design, development, Unit testing and documentation of Salesforce.com application.

**Educational Qualification**

* Completed **M.C.A**  from Duvvuru Ramanamma women's college

**Certifications**

* Salesforce PD1
* Salesforce Admin

**Professional Experience**

* Working as a Consultant in Capgemini from May 2022 to Nov 2022
* Worked as a Software Engineer at Accenture from Mar 2017 to Apr 2022

**Technical Skills**

**Salesforce Technologies :** Salesforce CRM, Salesforce, Apex Language, Apex Classes

Apex Triggers, SOQL, SOSL, Workflow & Approvals.

**Salesforce Tools :** Work bench

**Languages/Technologies :** APEX, Lightning Experience.

**Work Experience:**

**Project #1**

**Sales force Developer**

**Capgemini Bangalore, Karnataka**

**Project**: PSA Project.

**Team Size**: 10

**Technology**: Sales force CRM, APEX, Triggers, Lightning Aura, Visual Studio Code, SOQL, HTML, Data Loader, Git.

**Description**: This project is related to the automobile industry where we have developed application using lightning aura components. This application is used by dealers of Citreon in this project.

**Roles and Responsibilities**:

• Understanding the Business requirement and Functional specification documents.

• Involved in developing sprint design respective to user stories

• Involved in Building custom functionality in standard pages.

• Involved in Building Triggers.

• Involved in writing the Batch classes.

• Involved in writing the Schedule Apex.

• Involved in writing Lightning Aura components.

•. Created LDS Wire Adapters to read the data and LDS Functions to create, update, or delete records.

• Design KT documents and unit test documents respective to user stories.

**Work Experience:**

**Project #2**

**Salesforce Developer**

**Accenture Bangalore, Karnataka**

**Project**: VARIAN

**Team Size**: 10

**Technology**: Sales force CRM, APEX, Triggers, Visual force, Force.com , SOQL, HTML, Data Loader.

**Description**: Varian is a US based company, It’s a Manufacturer of medical devices and software for treating cancer and other medical conditions. This company sell the product to the medical colleges and Hospital in the bases of lease of product and rental bases and cost of the company. This company

selling products throughout the world and they have some agencies and distributors some of them under going trainings.

**Roles and Responsibilities**:

• Understanding the Business requirement and Functional specification documents.

• Involved in developing sprint design respective to user stories

• Involved in Overriding the standard pages

• Involved in Building custom functionality in standard pages.

• Involved in Building Triggers.

• Involved in writing the Batch classes.

• Involved in writing the Schedule Apex.

• Involved in creating the Reports and Dashboard.

• Involved in creating the Custom Objects.

• Configuring Record types, tabs, list views, page Layouts.

• Design KT documents and unit test documents respective to user stories.

**Project 3**

**Salesforce Developer**

**Project 3**: Stream

**Team Size**: 16

**Technology**: Sales force CRM, APEX, Force.com IDE.

**Description**: This project is handling all types of policy Claims Management, Case Management, Financial Services, Distribution Services, Reporting Services, and Customer Management as Personal Automobiles policy or home Owner policy. It’s tracking the actual loss percentage, Reserves, Calculating Demands of

vehicle or property. Using FNOL and Subrogation. It maintains all the details about of Policy and also maintain Customer, Organization, Third-party, Vehicles, and Property etc.

**Roles and Responsibilities**:

• Understanding the Business requirement and Functional specification documents.

• Requirement gathering and Data collection from various clients.

• Loading data using Apex Data Loader.

• Created Validation rule, workflow rule and Email.

• Created Custom objects and Fields.

• Created Visual Force Pages

**DATE:**

**PLACE: Bangalore.**  Signature