Prashant Shrivastava *(Available for Joining in 10 Days)*
E-mail : prashant.jinfo@gmail.com   **Cell :** +91-8516921002

9.5+ years of Insightful Experience in IT/Program Management
Proven expertise in: Program/Project Management • Delivery Management •
Digital Transformation • Agile methodology • Team Management • Scrum Mastery

Professional Summary

- Hands on Experience in all phases of SDLC. Implemented & worked in both Agile and Waterfall models of Software Development.

- Successfully undertaken Digital Transformation Projects for multiple organizations from conceptualization to delivery/maintenance.

- Domain Exposure -Insurance, BFSI, Recruitment, e-Governance, Health, Education, e-Commerce, Supply Chain Management.

- Well versed in project related Estimations, Concept Notes, Request for Proposal, Detailed Project Reports, Requirement Analysis, Project Plan & Strategy, Team Management, Report Preparation, Risk Analysis, Gap Analysis etc.

- Good Interpersonal skills, commitment, result oriented, smartly handling written and oral correspondence with both technical & non-technical stakeholders for smoothly achieving the desired results.

- Hands-on approach to troubleshooting, prevention & resolution of both technical & non-technical issues.

- Proposing and Setting up conventions, best practices and quality processes at both organizational & project levels. Introduced Agile Methodology & acting as an Agile (SAFe/Scrum) Coach/Cheerleader at the organizational level.

Awards & Achievements

- **Awarded 3 Times for separate projects** in IT Awards of Govt. of M.P. by the Honorable Chief Minister of Madhya Pradesh.

- Regularly Received Recommendation/Appreciation Letters from Top Management/ Client.

- Awarded (As a Project Manager) with "Best IT Solution in Public Health" by e-Health Magazine.

- Received regular appreciation on email from Client & Top Management. Regularly received top ratings in yearly appraisals.

- Awarded with Pat on the Back (POB) for raising quality defects, providing on time delivery and extending co-operation within team.

Technical Expertise

- **Tools**: Rally (CA Agile Central), Azure DevOps, JIRA, MS Project, Quality Center, Balsamiq, IBM Rational, Subversion (SVN), Bugzilla, Mantis, Basecamp, MS Office

- **Languages**: SQL, JAVA, C#

Professional Experience

Employer: National Institute for Smart Government
Date of Employment: Jan 2016 to till Date
Designation: Consultant-Program Management
Role: Project Manager, Scrum Master, Delivery Manager, Program Manager
Projects: e-Aushadhi, PFMS, Tracking Mobile Apps for RBSK, Nursing/ANM Mentors, GIS Survey, SEIRC, SIAF, Dastak, e-Commerce Portal, SHGJivika etc.
Clients: National Health Mission, MAP_IT, MPSEDC, Excise, SED, MPLUN, UADD, MPSRLM, NHM, Cottage & Village Industries.

Primary Responsibilities:
- Reporting to the CEO of the IT Nodal Agency of the State.

- End-to-End ownership of large & complex IT projects with multiple stakeholders.

- Handling in-house team of 20+ Technical Resources spread across multiple projects.

- Handholding, Mentoring & Evaluation of the project team members.

- Handling joint roles of **Scrum Master/Release Train Engineer** and **Project Manager** in multiple projects.

- Implemented project management process/tools to develop and execute project plans including - work plans, schedules, milestones, project scope.

- Single Point of Contact for Software Developers, Clients & other Stakeholders.
- Discussion with client for detailed business requirement analysis.
- Monitoring & review of the SLAs, Business Requirements, Project Processes, Deliverables, Issues, Quality, Scope & overall outcome of the projects.
- Risk Management, Issues Prevention, Resolution & Escalation.
- Liasoning to obtain necessary approvals, permissions, & sign-offs.
- Part of the recruitment Panel to hire resources with varied IT related skills.

Employer: Netlink Software Pvt. Ltd. (CMMI Level 3 Company)
Date of Employment: May 2013 to Aug 2014
Designation: Senior Test Engineer
Projects: System Integration, Phoenix
Clients: MSXi, AISECT

Primary Responsibilities:
- Involved as overall QC lead responsible for project delivery.
- Leading a team of 8 Automation & Manual Test Engineers.
- Preparation of Daily Status Report & Defect tracking and Management.
- Team co-ordination for day to day activity and assignment of task to team members.
- Preparation of Test Strategy & Test Plan Documents.
- Coordination with stakeholders for Project progress update, management reviews, participation in defect triage meetings.
- Liasoning with developers and programmers to swiftly resolve faults.
- Identification of test scenarios for automation.
- JAVA (Selenium WebDriver) - Script Writing & Code Review.

Employer: Patni Computer Systems Ltd (now known as Capgemini), India
Date of Employment: Nov 2008 to Nov 2011
Designation: V&V Engineer
Duration: 3 Years
Projects: –Auto System, Agent Resource System, and Synergy
Clients: MetLife, GE

Primary Responsibilities:
- Identifying gaps and ambiguities in software requirements.
- Creation and execution of Test cases & Test Scripts in JAVA

- Smoke, Functional and Regression testing of applications
- Creation of Weekly status reports
- Detecting, reporting & retesting the defects using Quality Center
- Taking back up for VSS (Data Repository)

Academic Record/Certifications

- **B. E. (First Division) in Computers** from Institute of Engineering & Technology, Devi Ahilya Vishwavidyalaya Indore) – year (2004-2008). (Acceptance Rate of **less than 2%** in Entrance Exam).
- Completed Certificate Course on **Program Strategy & Evaluation from** StanfordOnline (Online Learning Initiative of **Stanford University**).
- Cleared Certificate Course/Exam on **Cybersecurity** (& Vulnerability Assessment Specialist) from **Massachusetts Institute of Technology**.
- Scrum.org Certified PSM **(Professional Scrum Master)**.
- Cleared **TOGAF9** Certification (Part 1 & Part 2 Combined Exam).
- **PRINCE2® (Project Management Certification)** Foundation (& Practitioner - Renewal in progress).
- BCS/EXIN **Certificate in Business Analysis**.
- AWS Certificate of Completion on **AWS (Cloud Computing)** Fundamentals.
- Completed **ITIL V4** Foundation Certificate.
- ISTQB (International Software Testing Qualifications Board) **Certified Tester**.
- Perusing 6th (Final) Semester of MBA (IT) from Barkatullah University Bhopal.

Personal Details

Gender: Male
Permanent Address: 4-kalpana Nagar Raisen Road, Bhopal (M.P.)
Passport: Valid Indian Passport
DOB: 15/07/1985