Ravi Jethanandani 74/CH 1 Kendriya Vihar, Kharghar New Bombay - 410210 India

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E: ravi.jethanandani@gmail.com

PROFILE

- <u>Udemy Certified Tableau Developer Data Analyst/ Visualizer w/ 4+ years</u> of experience in developing worksheets, workbooks, reports, charts, maps, graphs and dashboards
 Sr. Oracle Developer w/ 11+ years of experience in Oracle, SQL & PL/SQL
- Expertise in Live/Extract Connection, groups, sets, parameters, bins, hierarchies, calculated fields, joins, data blending, prompts, forecasting, trends
- Built several data visualizations such as Bar Charts, Stacked Bars, Line & Area Charts, Pie
 Charts, Heat Map, Scatter Plot, Histograms, Gantt Charts, Bubbles Charts & Maps
- Achiever, Competent & Team Player

COMPUTER SKILLS

Languages: SQL, PL/SQL

RDBMS: Oracle 7.x/8.0/8.1/9.1/10g/11g/12c

Front-end: Developer 2000 (Forms 4.5/5.0/6i/9i, Reports 2.5/3.0/6i/9i)

Data Visualization Tool Tableau 10 (Desktop | Online | Reader | Prep | Public | Server)

Operating System: Windows 95/N,T/XP/Vista, HP - UX & IBM - AIX

Utilities: Application Express (APEX), Imp/Exp, SQL*PLUS and SQL*Loader

IDE Tools: TOAD, SQL Developer and PL/SQL Developer

EDUCATION

Senior Secondary Certificate (10th Class) Maths & Sciences 79 % Aggregate 70 % First Class Atomic Energy Central School, Bombay, India Jun 1987

Higher Secondary Certificate (12th Class) Physics Chemistry Maths 92.6% Aggregate 84 % First Class Distinction Atomic Energy Junior College, Bombay, India Jun 1989

B.E. Metallurgical Engineering Final Year TCPA 70 TCPA 66.66
First Class Regional Engineering College (REC/NIT), Durgapur, India Jun 1993

Bachelor of Engineering Degree Evaluation - Educational Credential Evaluators, USA

U.S. Equivalence: Bachelor's degree in Metallurgical Engineering

Grade Average: 3.50

ENGLISH LANGUAGE - Tests

| Certificate of Instruction & Medium of Study - English NIT, Durgapur, India Sep 1989 - June 1993 | | | | | | |
|--|--------------------|-------|---------------|----------|--|--|
| Test Of English as a Foreign Language (TOEFL) 643/677 May 1999 | | | | | | |
| Test of Written English (TWE) | | | 6.0/6.0 | May 1995 | | |
| Vocabulary Test | Expert Rating, USA | 70 % | 67 Percentile | Dec 2005 | | |
| Words & Phrases | Expert Rating, USA | 75 % | 78 Percentile | Dec 2005 | | |
| Spelling Test | Expert Rating, USA | 90 % | 91 Percentile | Dec 2005 | | |
| Sentence Structure | Expert Rating, USA | 92 % | 80 Percentile | Dec 2005 | | |
| English Vocabulary Test | Skill Guru, USA | 72.5% | | May 2011 | | |
| English Test | ESL, USA | 35/40 | Advanced –B2 | Nov 2011 | | |

| | | | CATIONS | |
|--|--|--|---------|--|
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| | | | | |

| Financial Markets – A Beginners' Module | 80 % | Apr 2006 |
|---|------|----------|
| National Stock Exchange (NSE), India | | |
| Insurance Foundation Test | 88 % | Aug 2011 |
| Accenture, India | | |
| Options Warm-Up | 80 % | Oct 2011 |
| Chicago Board Options Exchange, USA | | |

| | TECHNICAL CERTIFICATIONS | Oracle, SQL | . PL/SOL. Forms | /Reports & Tableau |
|--|---------------------------------|---------------------------------|-----------------|--------------------|
|--|---------------------------------|---------------------------------|-----------------|--------------------|

| Oracle D2K Programmer | Brainbench, USA 3.49/5.0 | 80 Percentile | Jun 2000 |
|----------------------------|---------------------------|---------------------|----------|
| RDBMS Developer | Brainbench, USA 3.19/5.0 | 78 Percentile | Jul 2000 |
| Oracle PL/SQL | Brainbench, USA 3.0/5.0 | 76 Percentile | Aug 2000 |
| Oracle Forms 6.0 | Brainbench, USA 3.24/5. | .0 75 Percentile | Oct 2000 |
| SQL (ANSI) | Brainbench, USA 3.66/5. | 0 68 Percentile | Oct 2000 |
| Oracle 8i PL/SQL | SkillDrill, USA | 3.67/5.0 | Apr 2001 |
| Oracle Forms & Reports | SkillDrill, USA | 3.67/5.0 | May 2001 |
| Foundation: Oracle 8i | SkillDrill, USA | 4.11/5.0 | May 2001 |
| Sr. Oracle 8 Developer | IQuestMark, USA | 80 % | Aug 2001 |
| Oracle Forms 9i | ExpertRating, USA 2.9/4.0 | 82 Percentile | Feb 2007 |
| Oracle SQL 9i | ExpertRating, USA 3.4/4.0 | 81 Percentile | Feb 2007 |
| SQL Test | ExpertRating, USA 2.5/4 | 87 Percentile | Jul 2007 |
| SQL Associate | CIU, USA | 75 % | Jun 2010 |
| Oracle 9i SQL | RankSheet, India | 76 % | Jul 2010 |
| Developer 2000 | oDesk, USA 3.0/5.0 | 70 Percentile | Jul 2010 |
| Oracle PL/SQL 9i | oDesk, USA 3.6 | 5/5.0 87 Percentile | May 2011 |
| Oracle PL/SQL 10g | oDesk, USA 3.1 | L/5.0 62 Percentile | May 2011 |
| Oracle SQL 9i | oDesk, USA 3.5 | 5/5.0 82 Percentile | May 2011 |
| SQL | oDesk, USA 3.0 |)/5.0 80 Percentile | May 2011 |
| Oracle | BroadBillS, India | 70% | Sep 2011 |
| Oracle Forms 10g | Brainbench, USA 3.79 | /5.0 89 Percentile | Sep 2011 |
| SQL Oracle | NNE, India 80 | % 86 Percentile | Sep 2011 |
| Oracle DBMS PL/SQL | NNE, India 80 | % 97 Percentile | Sep 2011 |
| Oracle Certified Associate | Oracle, USA | | Mar 2012 |
| (OCA) – PL/SQL | | | |
| Program with PL/SQL | SkillSign, USA 73 | % 97 Percentile | May 2012 |
| SQL Certificate | WisdomJobs, India 7/2 | 10 | Jan 2016 |
| Tableau Dashboard Techni | iques Udemy, USA | | Sep 2020 |
| Data analysis w/ Tableau | Udemy, USA | | Sep 2020 |
| Tableau for Beginners | Udemy, USA | | Sep 2020 |
| | | | |

| PUBLICATIONS | |
|--|----------|
| Role of Rare-Earths in modern steel-making | |
| KREC, Surathkal, India at the annual paper contest | Apr 1993 |
| The Development and Application of Diamond-Like-Carbon Films | |
| Journal of Metals, USA | Feb 1997 |
| Surface Engineered Ceramics - An Improved lot | |
| The American Ceramic Society Bulletin, USA | Apr 1997 |

| PROFESSIONAL ORGANISATIONS – MEMBERSHIP | | |
|--|----------------|-----------|
| Student Member, American Society of Metals | (ASM) | 1997 |
| Student Member, The Minerals, Metals & Materials Society | (TMS) | 1995 - 97 |
| Student Member, The American Ceramic Society | (ACerS) | 1996 – 97 |
| Member, Society for Adv. of Material and Process Engineering | (SAMPE) | 1996 – 97 |
| Member, American Society for Engineering Education | (ASEE) | 1997 - 98 |
| Associate Member, Computer Society of India | (CSI) | 2008 |
| | | |
| AWARDS/SCHOLARSHIPS/ASSISTANTSHIPS | | |
| R. D. Sethna Loan Scholarship, India | | 1995-96 |
| R. J. Advani Loan Scholarship, India | | 1995-96 |
| University Graduate Scholarship (UGS), University of Cincinnati, | USA | 1995-96 |
| Teaching Assistantship (TA), New Mexico Tech, USA | | 1997 |
| AIT Fellowship, Asian Institute of Technology, Thailand | | 2015-16 |
| Grant, Auckland ICT Graduate School, University of Auckland, Ne | | 2017 |
| Partial Tuition Scholarship, Dublin Business School (DBS), Dublin, | Ireland | 2017 |
| 20% Tuition - Scholarship, ESC Rennes, France | | 2017 |
| HUBS PGT Marketing & Business Studentship, University of Hull, | | 2018 |
| HUBS World Bank Studentship Marketing/Business, University of | f Hull, UK | 2018 |
| International Merit Scholarship Award, University of Chester, UK | 2018 | |
| International Scholarship Award, University of Chester, UK | 2018 | |
| International Student Masters Scholarship, Plymouth University, | 2018 | |
| Vice Chancellor's Scholarship, University of Roehampton, UK | 2018 | |
| Country Bursary, Northumbria University, UK | 2018 | |
| University of Brighton International Scholarship, University of Br | ighton, UK | 2018 |
| TEF Gold Scholarship . De Montfort University, UK | | 2018 |
| Professoriate Scholarship, University of Plymouth, UK | | 2018 |
| Salford MBA Scholarship, University of Salford, UK | | 2018 |
| Total Scholarship, Anglia Ruskin University, UK | | 2018 |
| Robert Gordon University Postgraduate Award, Robert Gordon U | Jniversity, UK | 2018 |
| Swansea University Thrive Bursary, Swansea University, UK | | 2018 |
| Ulster University International Scholarship, UK | | 2018 |
| International Academic Excellence Scholarship, University of Bra | dford, UK | 2018 |
| Business School MBA Scholarship, Kingston University, UK | | 2018 |
| College of Business Postgraduate Scholarship, University of Derb | y, UK | 2018 |
| Salford MBA International Excellence Award, University of Salfor | d, UK | 2018 |
| 20% Tuition - Global Leaders Scholarship - Deakin University, Aus | stralia | 2018 |
| MBA Scholarship, Aberystwyth University, UK | | 2018 |
| Vice-Chancellor's Award, Sheffield Hallam University, UK | | 2018 |
| International Bursary, University of Central Lancashire, UK | | 2019 |
| Academic Excellence Scholarship, Bournemoth University, UK | | 2019 |
| MBA Scholarship - Gold, Loughborough University, UK | | 2019 |
| Academic Excellence Scholarship, University of Southampton, UI | (| 2019 |
| 30% MBA Scholarship, University of Surrey, UK | | 2019 |
| Postgraduate Award, Manchester Metropolitan University, UK | | 2019 |
| Faces AADA Calculate Hairmanity of Faces LIV | | 2010 |

2019

2019

Essex MBA Scholarship, University of Essex, UK

Postgraduate Country-Specific Scholarship, University of Stirling, UK

| Vice Chancellor's Award Scholarship, University of Bradford, UK | 2019 |
|---|------|
| 50 % Dean Schoalrship, University of Essex, UK | 2019 |
| Partial Scholarship, Durham University, UK | 2019 |
| Partial Scholarship, University of Bridgeport, USA | 2020 |
| We got US-F Scholarship, University of South Florida, USA | 2020 |

EXPERIENCE

1> Consultant Oct 16 – To Date

Anit Technologies

- Created Bar (Interactive, Stacked), Line, Area, Pie, Bubble, Scatter and Waterfall Charts
- Formatted conditionally for highlighting of fields
- Incorporated Reference Lines and Bands onto a sheet
- Built interactive dashboards, reporting and visualizations to provide insights and make recommendations
- Created and developed Parameterized, Drill Down and AD Hoc Reports analyzing and rectifying issues within Tableau Server and dashboards
- Forecasted and trended lines for a Bar & Line chart
- Created Tableau Dashboards with interactive views, trends and drill downs
- Managed content on Tableau server like publishing workbook, scheduling jobs etc
- Used Actions for filtering, Highlighting and URL action
- Hands-on experience building groups, hierarchies, bins, table calculations, etc.
- Run regular training sessions to develop upcoming analysts across the organization
- Responsible in designing and developing dashboards to meet client requirements
- Establish standards and best practices for all dashboards to deliver a consistent branded
 Experience
- Responsible for conveying insights in an intuitive and compelling way to drive understanding and decision making
- Lead and mentor data visualization developers in information presentation and delivery
- Work closely with the lead architects to design and implement features based on best practices and best in class implementations
- Ability to conceptualize and build dashboards that are simple, visually appealing, yet showcase a powerful story using Tableau Desktop
- Problem analysis and troubleshooting issues with existing dashboards

Client: Nynad Plc,UK

2> Consultant
Anit Technologies

Developed & Maintained 'Bank Processing System' application

- The runtime state of a serially reusable package is kept in the SGA rather than in UGA
- Used DBMS_SHARED_POOL.KEEP package to pin the subprograms into the shared pool
 memory structure for faster access of the subprograms

Jan 12 - Sep 16

- Used user objects, user dependencies & IDEPTREE to help troubleshoot dependencies
- Row Chaining was detected in the I/O column of TKPROF. Overcome by increasing the PCTFREE value thereby increasing the performance of the system.
- SQL Access Advisor was accessed to help tune the schema and NOT just queries. Thereby, resulting in faster access of database objects in the schema

- Have the PLSQL_Optimize_Level to 2. As, the compilation of native code in 11g is about 60% that of 10g
- Triggers more than 60 lines of code were encapsulated in a Stored Procedure and called from the trigger. This increased the efficiency and resulted in faster running of the trigger.
- The ratio of GetMisses/Gets was more than 15%. So, we increased the memory of Data Dictioanry cache
- Used FORMS DDL to create tables from the user interface
- Programmed subprograms such as SP/SF to a PL/SQL library so that it can be attached to different forms
- Structured Hierarchical Tree as an item in a block and used different tree properties like get_tree_property, set_tree_property, get_tree_selection, set_tree_node_property etc.
- Navigated between different forms which were opened using OPEN_FORM using PREVIOUS_FORM, NEXT_FORM and GO_FORM.
- Restricted the query only once programmatically by setting the ONETIME_WHERE property on a block
- Enabled Query and DML Array Processing to optimize the performance of a form
- Called a report from a form using RUN REPORT OBJECT function
- Reported on the data using Group Left, Matrix reports etc.

Client: Affin Bank, Malaysia

2> *Team Lead* May 11 – Dec 11

Solutions Department, Accenture, India

- Maintained and supported 'Operational Risk and Control' (ORAC) application.
- Understood the functionality and flow of ORAC application by reading the system requirements: CSA, Policy, Risk Event, Risk Register and KRI modules and, 'How-To' User Guides: Action Plans, CSA, Policy, Risk Event and Risk Register.
- Read the 'Maintenance Strategy' and 'Support Guide' for better tackling maintenance and support related issues/incidents.
- Followed tips and techniques as outlined in the 'Problem Determination Guide' for handling maintenance/support related errors, failures and problems.
- Tracked the progress of Knowledge Transfer (KT) in 'Daily' and 'Planned Sessions' trackers.
- Supervised subordinates in tracking their progress in the KT life-cycle (SL, JS, RJS)
- Created and assigned 5 'Workspace Administrator' role to my resources in UNIT (Development) and SYST (Production Support) environments for APEX applications using APEX tool.
- Prepared introductory slides for Oracle APEX
- Resolved incidents/problems/requests via USD as a Level 3 Support
- Created Technical design document for Report studio reports based on Functional specifications.
- Interacted daily with the client regarding modifications of the reports as per the requirement.
- Built Reports with value prompts, select and search prompts and involved in designing the Drill UP and Drill Down reports according to the customer needs.
- Developed List, cross tab, drill through, master-detail, chart and complex reports which involved features such as Suppress, Drill-Up/Down, Multiple Prompts, Conditional formatting, Conditional blocks in Report Studio.

Client: Standard Life Assurance Plc, UK

3> *Team Lead* Apr 08 – Jan 11

- Mehta Enterprises, India
- Analyzed, designed and built complex reports
- Table Partitions were compressed, resulting in less physical I/O improving the query performance
- In TKPROF, we witnessed higher values for CPU and elapsed time. And, as there was a large gap between the two, Physical I/O was higher in this case. This should be avoided.
- Created an index on 36 CPU server, hence the index was created 20 times faster
- Used APPEND hint for an INSERT command, resulting in 40% gains in running of the INSERT
- With PLSQL_Optimize_Level = 2, we inlined the subprograms using PRAGMA Inline. This resulted in higher performance of the subprograms
- As, the EXECUTE CPU and PARSE CPU were NOT less than 1 second, we tuned the Shared Pool, for faster execution & running of the SQL Statement
- Created intuitive and user friendly reporting environment, ad-hoc and static reports
- Developed daily, weekly and quarterly reports for the management team and field managers
- Customized reports using breaks, filters and sorts
- Developed some specific reports with concept of cascading and value prompts as per business requirements
- Created calculations and summaries in the reports
- Troubleshooted user issues while bursting the reports and delivery to mail box via email
- Designed and implemented reporting best practices, standards and procedures

Client: Mehta Enterprises, India

4> Specialist, Technology Department

Feb 06 – Sep 06

Merrill Lynch India Technology Services (MLITS), India

- Supported and maintained 'Global Prime Brokerage' system
- Used APEX for converting forms and creating database objects
- In the V\$Librarycache view, the ratio of RELOADS and INVALIDATIONS was above zero. It should be near zero for sizing the shared pool thereby increasing the memory area
- The query was taking more than 2.5 seconds, which is a drawback. Tuned the SQL statements which resulted in faster queries
- As, our application was DML centric, we changed the default log buffe size to 1 MB.
 Subsequently, we saw lower times for DMLs in the transaction.
- Used NOCOPY hint in OUT and INOUT parameter of a package as it will be passed by reference rather than passed by value resulting in a faster running of the package
- Implemented RETURNING clause as it reduced network round trips and less server CPU time.
- By Bulk Collecting, witnessed improved performance as compared to fetching row by row.
- Made use of Hash Clusters, as the Hash Key was referenced in the WHERE clause containing equality conditions. This resulted in higher performance

Client: Merrill Lynch, USA

5> *Deputy Consultant*

Apr 05 – Jan 06

Computer Sciences Corporation (CSC), India

- Supported and Maintained 'Concert Inbound Service Order Entry (CISOE)' application
- Delivered modules with excellence, meeting timelines and committed quality levels
- Compressed Indexes, and it resulted in reducing storage space. It also resulted in less I/O trips when accessing data from these indexes

- Incorporated PLS_INTEGER and SIMPLE_INTEGER as number datatypes which require less storage and are faster and they use machine arithmetic. They are preferred over NUMBER which uses library arithmetic.
- Avoided constrained subtypes such as NATURAL, NATURALN, INTEGER, as they require additional checking at run time
- Drilled down reports using SRW.RUN_REPORT built-in
- Used sequences and PUBLIC synonym in the system
- Opened a form from another form using CALL FORM and OPEN FORM
- Explain Planned SELECT statements for optimising them
- Trained in 'Business Communication' skills.

Client: BT - Concert Plc, UK

6> System Analyst

Nov 00 - Mar 05

Polaris Software Lab Ltd., India

- Developed and maintained Global Account Reconciliation Tool (GART).
- Analyzed indexes using ANALYZE command
- Created views to present data in a pre-determined format.
- While creating the database, we made sure the Tablespaces were locally managed as the performance is better than the obsolete dictionary managed technology
- As the table was NOT going to have updates, we made sure the PCTFREE was less as it can help prevent row chaining and row migration which are undesirable
- We used auto-incrementing columns (12c) to populate PK. This works better than writing code, triggers and sequences for populating PK
- Created PK out of line I.e. as a table constraint as it gives better flexibility. If we need to create composite PKs in the future
- Wrote a database trigger firing at before INSERT or UPDATE of a table
- Rebuilt the index, as the BLEVEL of the index was more than 4, increasing the index operation
- As, our queries were using FK in the WHERE clause of the SQL statement, we went ahead and created indexes for the FK
- Function-based indexes were created for SQL functions such as UPPER, LOWER for better performance of indexes
- Optimizer_Index_cost_adj's value is 100 by default. Set it between 10 and 30, achieving huge performance gains
 - The cache size was 212 MB instead of the current 304 MB, then the number of physical reads increased by 74%. This should be avoided. So, increased the cache size to 334 MB as this decreased the physical reads by 7%.
- Used SRW.DO SQL to add DDL capabilities to Oracle Reports
- Trained in 'Technical Writing'

Client: GE Plastics (GEP), USA

IT Experience between 1998 & 2000 is omitted to give clear and short CV.

Hobblies/Interests

- Soccer, Scrabble & Skating