**Rajesh C. Pidtala**

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*An innovative and dedicated professional aiming for assignments in Project Management/Scrum Framework, People Management, MIS with a reputed organization*

* Trained on PMP methodology worked on various projects
* Certified yellow belt Six-sigma assist on Green belt project
* Extensive experience on designing SOP and maintaining documents as per legal regulations.
* Managing Quality Control across APM Terminals on the processes of Accounts Payable, Accounts Receivable and

reporting global performance to the senior management

* Experience in multiple domain / areas: Insurance / Finance & Accounting/Shipping/Terminals
* Managed multiple end to end transitions (onsite / offshore)

**KEY SKILLS**:



* **Project Management**: Core member Of IFS 10 Global project, handling on Data cleansing, Data migration, process mapping. Managing

both functional and technical team (Finance & Master data Management)

* **Service Delivery**: Responsible for independently managing multiple accounts and its P&L, People, Compliance of

Processes & Policies, LA’s, KPI’s and Process Improvements

* **Customer Experience Management**: Designing ways to exceed customer expectations, thus, increase customer

satisfaction, loyalty and advocacy.

* **Client Relationship**: Managed clients from all over the Globe: US, African continent, UK, China & India
* **Migration, Transformation & Project Management**: Managed multiple offshore & onsite Transition Projects.
* **Business Process Re-engineering**: Delivered many cross functional, revenue enhancing, cost saving, and transformation projects

**-** Experienced in multiple Automation (RPA) initiatives in major 2 projects

* Invoice Deviation tool roll-out for 28 locations in APM Terminals: - Reduced manual efforts in downloading

reports separately for each entity by collaborating with RPA team by developing “tool” it has an inbuilt email

matrix which helped in sending pending invoices status to entities

* Billing Standardization Project (North America Location)

Improved accuracy in TDR reports, elimination of manual intervention

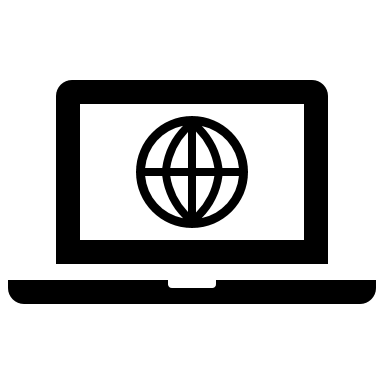
Direct uploading in ERP, reduce in errors and improved overall efficiency

# EMPLOYMENT DETAILS



|  |  |  |  |
| --- | --- | --- | --- |
| Organization | Employment Tenure | Designation | Role |
| **Maersk Global Service Centres** | From Apr-2019 till Date | Senior Analyst | Part of Core Team of **IFS** 1**0** Global Project (Data Implantation Team) |
| From Feb 2016-Apr-2019 | Analyst | Part of Transformation Team: -Working on Various Project  Manage Quality & Internal control for more than 28 locations, processes such as OTC & PTP |
| From Apr 2012-Jan 2016 | Analyst | General Ledger & Reporting (F&A) |
| From Feb 2010-Mar 2012 | Accounts Executive | Migrated OTC process from USA |
| **WNS (Ntrance)** | From June 2004 -Dec 2006 | Claims Advisor | Managing Medical claims for Norwich Union Insurance (AVIVA) |

Technical Purview:

 | HFM – Oracle | Power BI | OneStream |IFS | Advance Excel



EDUCATION

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **University/School** | **Year of Passing** | **Qualification** | **Specialization** | **Grade** |
| Mitcon B School | 2006 | Master in Business Administration | HR & Finance | Fist Class Distinction |
| Pune University | 2006 | Master in Commerce | Business Administration | Pass |
| Pune University | 2004 | Bachelor in Commerce | Business Administration | First Class |



MAJOR PROFESSIONAL ACCOMPLISHMENT



Recognitions

* Awarded "Going the Extra Mile Award" QC methodology to help deliver QC tests 2018
* Awarded **"Going the Extra Mile Award"** Invoice deviation Tool
* Standardization of Standard Operating Procedures (SOPs), role segregation and communication & escalation metrics.

Onsite Assignments

* USA (North Carolina): Worked on-site for migration of OTC process in 2010
* China (Chengdu) :- Worked on WebEx for migration ATR process in 2013



PROFESSIONAL TRAININGS

* 3 days training on Six sigma (Yellow belt) Certified)
* 4 days PMP training (trained)
* I house training on Internals controls & Audits -Maersk GSC

PERSONAL DETAILS

Date of Birth: 27th July 1981 | Languages Known: English, Hindi, Marathi, Telugu

Passport : Valid