

# Mahesh Ramani

Technology Delivery Manager – Agile

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## WORK EXPERIENCE

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- Have Stellar experience in IT Industry, **multi-domain talented** with Technology Delivery management experience in various industries like Retail, Telecommunications, Manufacturing, Media and Information Services, Automotive and Insurance.
- Worked as **Lead Agile Transformation Consultant** with TCS Agile Practice(CoE) focusing on Enterprise Agile Transformation encompassing Operating Model, People, Process, Tools/Automation and Technologies.
- Experience in **Agile/DevOps Assessment and Coaching** on New Agile Ways of Working, Scrum Processes, Practices and Engineering Mindset.
- Deep understanding of **Product Based Organization Operating Model**, Structure and Processes in a Scaled Agile Environment.
- Worked in various roles like **developer, technical lead, project manager, program manager, scrum master, senior scrum master** and **Agile Coach** in my career so far.
- Worked closely with senior management in the client side like **market unit heads, release train engineers, product management and architecture heads** for various critical, time sensitive and troubled deliveries.
- Proven track record in implementing **processes and guidelines** for offshore and near shore locations for their seamless integration with onsite teams for cost effective delivery without any compromise to quality.
- Worked in all facets of project management framework i.e. preparing **project charter**, managing **stakeholders**, preparing and implementing **project plan**, **risk** identification and mitigation, **resource** management, **communication** management, **release** management, **conflict** management, **dependency** management and activities sequencing, scope management, and support handover.
- Instrumental in implementing best practices and industry standards in my teams like **pair programming, collective code ownership, test driven development (TDD), Kanban model, follow - the-sun approach**, collaborative working mode between **operations and development**, production readiness documents like **FAQs, frequently used scripts, run books for batch jobs, application flow and dependency matrix to minimize production issues occurrence, proof of concept (PoC), technical spikes/technical debt for new technologies, optimization of legacy code** etc.
- Facilitated Agile SAgile ceremonies like **mid-release planning, release planning, vote of confidence, inspect and adapt, sprint planning, backlog grooming, daily scrum, client system demos, sprint retrospective**.
- Collaborated with cross functional teams to work through the dependencies and risks. Conducted and participated in **Scrum Of Scrum (SoS)** to discuss issues, impediments and plan for resolution, work sequencing, prioritization and de-prioritization, risk mitigation, conflict resolution etc.
- Implemented estimation techniques like **planning poker, expert judgement, T-Shirt size/ball park estimation at EPIC & feature level, low level estimation (bottom up) at story level, analogous/relative estimation**.
- Worked as **Techno-Functional consultant** in **Oracle Enterprise Resource Planning (ERP) e-Business suite applications** (Supply chain Management modules).
- Energetic, Trusted and Detail-Oriented **Agile Delivery Manager** with outstanding agile delivery management and conflict management skills.
- Accomplished **leader** known and respected for leading successful change in projects and building credibility with executive teams and staff.
- **Solutions driver** who bridges the gap between business and technology with expertise in managing complex projects and multiple concurrent projects.
- Acted as a single point of contact (**SPOC**) for issues escalation and resolution.

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## KEY SKILLS

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- Agile Scrum
- Story Based Development
- Conflict Resolution
- Project Management
- Product development
- Consulting
- E-commerce
- Supply Chain
- MS Power Point Skills
- Conceptualize ideas for digital transformation
- Agile/Waterfall Methodologies
- Agile Metrics
- Stakeholder Management
- Scrum Management
- Product Backlog

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## EDUCATION

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### **Master of Science (MS) (Manufacturing Management)**

BITS PILANI

Chennai, India – February 2005

### **Bachelor of Engineering (B.E) (Electronics & Instrumentation)**

Annamalai University

Chidambaram, India – November 2001

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## KEY PROJECTS

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### **Comfort Driving Assistance in manufacturing Electric Vehicles, Leading German Automaker**

- Managing multiple ADAS Embedded SW Projects in a multicultural with virtual location environment.
- Understanding of business need and deal with stakeholders on daily basis to define and manage their expectation in order to plan and deliver the projects on time with the expected scope and quality.
- Managing work packets across distributed locations of Chennai, Cairo & Germany in distributed agile ways.
- Effectively communicate program status through regular and meaningful reporting on progress to key milestone dates, risks and issues.
- Drive implementation of best agile practices: Dynamic team collaboration, informative metrics, lean development, continuous improvement.

### **E-commerce Website Modernization, Leading UK Retailer**

- Managed an outcome driven product agile delivery team for a leading UK based global retailer as part of future Operating Model Transformation encompassing agile ways of working, Automation, DevOps and Cloud.
- Managing & supporting End-to-End agile release train and deployment process/activities for continuous business value delivery.
- Leading Bi-weekly scrum planning meetings to develop team strategies and define project goals.
- Facilitating in translating business goals, feature concepts and customer needs into prioritized product requirements and use cases.
- A thought leader with significant contribution to communities of practice (CoP) or Centre of Excellence groups for Agile Transformation and Scrum Management.

### **E-commerce Transformation Program, Leading US multinational enterprise IT organization**

- Managed product team to transform from existing multi-level, highly customized e-commerce solution to unified, state of the art e-commerce global application platform for B2C market.
- Managed the team, which was instrumental in the new platform serving as an integrated system that provided an intuitive, engaging and consistent user experience with standardized integration framework and middle-ware layer that supported integration with various other in-scope applications.
- Facilitated agile adoption Retrospective for the project and guided team with outcome resulting in enhanced performance.
- Meticulously analyzed operating model, staffing plans and variances to recommend solutions to improve overall efficiency and productivity.

### **Underwriter's workbench applications migration, American Diversified Global Insurer**

- Spearheaded the migration of underwriter's workbench applications, which helped underwriters in handling Bonds and all related aspects such as account/principal management, rating and commission calculation, financial analysis of the principal to whom the bond was to be awarded etc.
- Facilitated the scrum team, which was responsible for the Work Bench to interface with a host of upstream and downstream applications to provide reports and gather data so processing of bonds were made relatively easier and hassle free.
- Co-ordinated a highly distributed development team to deliver a defect free solution.

### **Integrate source data and build ERP reservoir (Oracle 11i), American Video Gaming Company**

- Managed the project leveraging TCS capabilities in the field of Service Oriented Architecture and delivered, maintained a highly efficient application for the client organization.
- Successfully managed the team to integrate the various source system data of the client organization for different subject areas i.e. General Ledger, Inventory, Accounts Receivable, Chart of Accounts etc, qualified and processed the data and subsequently built a reservoir of data namely Global ERP.
- The ERP data served as backbone of client's financial body and higher management. The successful implementation of this project gave the client organization the strategic edge over its competitors.
- Successfully delivered Global Purchasing project, which provided one system with integrated tools where all purchasing capabilities could take place. The benefit of using one system was that one set of processes, procedures and interfaces for all users, organization wide; reduced the amount of interfaces needed to various systems as well as the effort required to support and maintain them.

### **Just In Time Manufacturing (JIT) Implementation, Trailer Manufacturing Unit**

- Managed a team that ensured production and conveyance of necessary units in necessary quantities at necessary time to various departments of trailer manufacturing unit.
- Led the design of in-house manufacturing software using oracle platform, transformed into JIT, by facilitating the flow of various manufacturing processes through standardized jobs.
- Successfully project managed to ensure software effectively used the Kanban system, which smoothened the flow of production. It resulted in efficient deliveries reducing the production cost and time.

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## ORGANIZATIONS WORKED

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<b>Valeo India Pvt Ltd</b> Agile Delivery Manager	(Jul 2019 – Till Date)
<b>Tata Consultancy Services</b> Associate Consultant	(Mar 2007 – Jul 2019)
<b>Axyom Software Solutions</b> Software Engineer	(Mar 2003 – Feb 2007)
<b>Arasan Company Firm</b> Graduate Engineer Trainee	(Dec 2001 – Feb 2003)

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## TOOLS & TECHNOLOGIES

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- Project Methodology: Scrum, Scaled Agile Framework (SAFe), Waterfall, Iterative, Kanban
- Project Management Tools: Jira, Confluence, Quality Center (QC), Microsoft Project Plan (MPP), Microsoft Excel, Microsoft Word, Microsoft Power Point, Visio, SharePoint
- Programming Languages: PL/SQL, SQL
- RDBMS: Oracle 11g, PL/SQL
- Operating Systems: Windows 7, Windows NT, Windows XP, Sun Solaris
- **Agile & Test management Tools:** Agile Manager, ALM v12, Microsoft Share Point Server 2012, Quality Center v9.2, Jira v5.1, Redmine
- Front End & Middleware Applications: WCS, Java, .Net, HTML, CSS, Javascript, TIBCO
- Back End Applications:
  - **Sterling Application:** Sterling OMS, Sterling Call Center, Sterling CPQ (Visual Modeler & Configurator)
- **Oracle Applications v11i:** Oracle SQL developer v1.5.4, Order Management, Service Request, Oracle CRM
- Other Applications: BMC Remedy Action Request System v7.6, WLI
- Build & Configuration Management tools: Alfresco, Team Foundation Server, SVN, Jenkins

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## CERTIFICATIONS

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- **Certified Scrum Master** from Scrum Alliance Org
- **SAFe Agilist** from Scaled Agile Academy

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## PERSONAL DETAILS

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- **Date of Birth:** 16-Oct-1979
- **Marital Status:** Married
- **Nationality:** Indian
- **Passport Number:** K9709618
- **Passport Expiry:** 08-Jul-2023