



Aakash Kaushik

Certified PMO & Master/Adv RPA IT professional

Mohali, Gurgaon, India

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Professional Certification:

Program Manager/Master//Advanced Certified with Robotic Process Automation

Certified with Microsoft Devops Certification

Certified with ASP.NET with Bebo Technology Chandigarh

Certified with SIX SIGMA. LEAN. GREEN. BLACKBELT

Certified with PMP

Certified with Scrum Master

Certified with AWS.

PYTHON.

Linked In: <https://www.linkedin.com/in/aakash-kaushik-6a76622b/>

Professional Summary

- Having overall 8 years of IT experience, working as RPA Manager & Solution Technical Architect in Application development.
- 8 + years of experience in Robotic Process Automation (RPA) using RPA tools.
- 8 + years of experience in business Process Automation using Fusion BPM.
- Responsible for interface with stakeholders and get Architecture Sign off .
- Responsible for troubleshooting and assist project team(s) in resolving critical technical issues.
- Establish technical frameworks and reusable assets for adoption across engagements.
- Assess automation opportunity from a technical perspective and provide a solution.
- Responsible for creating SoW after assessment.
- Responsible for creating effort estimation of any automation task.

- Responsible for creating a query document based on RFP.
- Responsible for creating POCs for expressing ideas.
- Experienced in building Automation Anywhere Processes and Business Objects for various business systems.
- Expertise in using RPA (Robotics Process Automation) features and worked extensively with Automation Anywhere to create Bots and Automation of repetitive task.
- Extensive experience in Designing, Configuring, Development, Fine-tune & Performance optimization of applications and delivering a variety of complex Web & Windows-based application.
- Extensively worked on debugging application for fixing bugs and Production support.
- Strong skills in software development, testing, designing and communicating Coding considering long-term portability, packaging, maintenance and support.
- Good knowledge of agile methodology.
- Experience to handle multiple projects at the same time and can balance and prioritize multiple tasks.
- Experience in staging and deploying the automation solution into the test and live environments.
- Effort Estimation for Change Requests management.
- Team management and Team coordination on all technical aspects.
- Managing the deliveries on DEV/UAT/Prod environments. Responsible for UAT.
- Coordination with operation team on deployments.
- Overall responsibilities for project deliveries on time and answerable for that.
- Travel to technology partner locations for technical workshops and issue escalation and management.
- Support PR-sale activities and provide technical solutions to stakeholders.
- Evaluate RPA Platforms and provide recommendations.
- Conduct interviews, technology awareness sessions.
- The train project team(s) in adopting re usability and best architectural, design and coding practices.
- Coordinate and participate in structured peer reviews and walk through
- Conduct internal platform training programs
- Experience of Telecom, Insurance, banking, Health domain for Aetna and Cigna.

Technical Competency:

Software Skills	Robotic Process Automation (RPA), Automation Anywhere, Blue prism, uipath, Testing, asp.net, python, SQL, MongoDB, sap, trello, Jira, Agile, Excel, Black belt six-sigma, VBScript, MS office. Oracle, MySQL, MongoDB, Crm, People Soft, Trello, Share point, C, C++, ASP.NET, (Automation Anywhere11 & UI PATH and Blue prism 6.3), Python, networking Windows (7,8,10) Microsoft azure, Dynamic CRM, Salesforce, Jira
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RPA Tools	Automation Anywhere, UiPath, Blue Prism, Java, Python
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Organization details:

- Working as a Program manager/Technical/Solution Architect in (Info stride) Mohali from the side of (Concentrix)from Nov 2018 to till now. Working in Client-Side Mohali (Info stride).
- Worked as a Team Manager in NTT DATA, Gurgaon from March 2016 to Oct 2018.
- Worked as a Sr. Software Developer in Bharti Airtel, Gurgaon from July 2014 to Feb 2016.
- Worked as a Software Developer in Bebo Technical, Chandigarh from June 2012 to Jan 2014.

Assignments


The details of the various assignments that I have handled are listed below:

1	Project Name	– Claim Process - Medicare (RUMBA)
Description of the project – Heath Care.		
<p>Claims pend FCOM when the financial comment indicator displays "View Financial Comment" Displays in the claim remark/comments. Review Contract comments and processes the claim according to the comments.</p> <p>The bot will run periodically and login into the RUMBA application and select a pend code from Claim process screen.</p> <p>The bot will perform several actions on the claim and will release the fund to participant or Member.</p>		


2	Project Name	- BRGS (Ambulance Claims)
Description of the project – Heath Care.		
BRGS (Ambulance Claims) captures ambulance claims when pricing claims using Burgess		
3	Project Name	

		DIGITAL MARKETER SPECIFICATIONS Microsoft Azure & Power Automate& Microsoft Dynamic API & Sales force
	Description of the project; On Automation Anywhere	
	<p>Digital Marketer Bot has two skills Campaign management and Social media platform management. Campaign means posting an ad – via Google Ad Words or Facebook Ads. This bot also keeps track of campaign performance. For managing social media platforms, this bot can post articles on platforms like Linked In, Facebook, Twitter etc. – Read comments – Conduct Sentiment Analysis of comments – Track followers, subscribers and generate reports</p> <p>.</p> <p>Skills: Campaign Management, Managing Social Media Platforms</p> <p>Responsibilities: -</p> <p>Experience in programming in VB or.Net.</p> <p>Expert in developing components those facilities business validations, database/web service interactions.</p> <p>Strong problem solving and analytical skill around-</p> <p>Configuring bots, object using workflow principles, solving day to day technical issues while running bots, managing version control and bot log aggregation. Develop and test cases with a strong emphasis on using code to solve technical challenges and shorten the test cycle through automation. Estimate test efforts, analyse and communicate test results and participate in day to day QA Activities. ☐ Add to our company’s performance and scalability testing efforts and improve the test frameworks, tools and technologies used by the organization to maintain a high-quality bar. o This can also include writing specialized testing tools for our software platform. Work with Development, Test and Product Management to design and implement test and validation strategies. ☐ Execute and manage test cases and results; report on test and defect metrics. ☐ Create, execute and troubleshoot automated test scenarios across our systems. ☐ Contribute to robust, scalable.</p>	

	<ul style="list-style-type: none"> Facilitate the creation of the tasks for the Sprint with dependencies identified. Work with key SMEs and partners to troubleshoot and prioritization actions.
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4	Project Name  Sap doc attachment, STN Creation Process
	Description of the project. On Blue prism
	<p>Advance Requests – Any advance payment request is received via email hence a PDF copy of the email is attached to the payment request in SAP as a supporting documentation</p> <p>Adjustments – Any adjustments entries posted on vendor account has to be supported hence necessary approvals & email communication is attached in SAP as a PDF copy.</p> <p>The STN (stock Transfer Note) creation for Kandla Port to Kandla Plant; Kandla port to Rajpura plant by road transport Process is operated by SSC –OTC Bunge Mohali team and owned by RKM India Team. The team receives the Parcel and Bill of entry information from RKM India team and transporter wise details along with the bill of entry (BE number) from port Surveyor.</p> <p>Once request is received by the SSC team, the person in charge creates the tanker wise dispatch details will include delivery number along with invoice number against each tanker entry and send the invoice PDFs to the port surveyor.</p> <p>For the requests for Ludhiana railway station to Rajpura Plant, SSC Team receives the email along with the attachment from Gate Cell team, SSC Team updates the master tracker and process the request based on the request details and then send the updated master tracker to the respective sender ID's.</p> <p>Responsibilities: -</p> <p>Experience in programming in VB or .Net.</p> <p>Expert in developing components those facilities business validations, database/web service interactions.</p> <p>Strong problem solving and analytical skill around-</p>

	<p>Configuring bots, object using workflow principles, solving day to day technical issues while running bots, managing version control and bot log aggregation. Develop and test cases with a strong emphasis on using code to solve technical challenges and shorten the test cycle through automation. Estimate test efforts, analyses and communicate test results and participate in day to day QA Activities. Add to our company's performance and scalability testing efforts and improve the test frameworks, tools and technologies used by the organization to maintain a high-quality bar. This can also include writing specialized testing tools for our software platform. Work with Development, Test and Product Management to design and implement test and validation strategies. Execute and manage test cases and results; report on test and defect metrics. Create, execute and troubleshoot automated test scenarios across our systems. Contribute to robust, scalable.</p>
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5	Project Name	 Saber: On Automation Anywhere
	Client	Saber
	Description	It's a hospitality-based project. It's a data entry project
	Responsibilities	<p>Responsibilities: -</p> <p>Design, develop and deploy Robotics Process Automation (RPA) solutions.</p> <p>Experience in programming in VB or .Net.</p> <p>Expert in developing components those facilities business validations, database/web service interactions.</p> <p>Strong problem solving and analytical skill around-</p> <p>Configuring bots, object using work flow principles, solving day to day technical issues while running bots, managing version control and bot log aggregation. Develop and test cases with a strong emphasis on using code to solve technical challenges and shorten the test cycle through automation. Estimate test efforts, analyses and communicate test results and participate in day to day QA Activities. Add to our company's performance and scalability testing efforts and improve the test frameworks, tools and technologies used by the organization to maintain a high-quality bar. This can</p>

		<p>also include writing specialized testing tools for our software platform. ☐ Work with Development, Test and Product Management to design and implement test and validation strategies. ☐ Execute and manage test cases and results; report on test and defect metrics. ☐ Create, execute and troubleshoot automated test scenarios across our systems. Contribute to robust, scalable.</p>
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6	Project Name	SE2[™] Se2: On Automation Anywhere
	Description	<p>it's based upon the financial. Duration 6 months on Automation Anywhere</p> <p>1. Annuity: Duration 6 months on Automation Anywhere (Recognizing potential trends in the maturing insurance industry, se2 sought to accomplish two primary goals: • Leverage its best-in-class technology platform to expand the business opportunities of its parent company security Benefit • Provide a new solution to meet the annuity processing needs of insurance carriers hit hard by heightened regulatory scrutiny, competition, and shrinking margins. Both objectives were met through the provision of a low-cost, fully integrated annuity processing solution with a focus on meeting regulatory and compliance requirements and addressing customer needs. The introduction of se2 provided an entirely new processing solution to the insurance industry that relieves carriers of the processing burden, lowers costs and meets all regulatory compliance needs.)</p> <p>2. KWZ: Provide a new solution to meet the annuity processing needs of insurance carriers hit hard by heightened regulatory scrutiny, competition, and shrinking margins.</p>
	Environment	Automation Anywhere
	Team Size &Duration	26
	Role	Automation Engineer

	Responsibilities	<p>Analyzed business requirements, functional specs.</p> <p>Designed, Developed and Executed set of test cases to validate the functionality of the application.</p> <p>Perform User Interface, Integration, System and Regression Testing.</p> <p>Created automation script using Selenium and Selenium Web driver.</p> <p>Worked on Hybrid Framework using Selenium Web Driver.</p> <p>Executed test scripts using Selenium Web Driver.</p> <p>Defect Tracking and Defect Logging using JIRA.</p> <p>Attended daily scrum calls.</p>
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Education

- B-Tech from. S.V.I.E.T (PTU) in 2015.
- 12th from UP Board, Allahabad in 2011.
- 10th from HR Board, Panchkula in 2008.
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- **Personal Details**

Date of Birth	6 th Oct 1993
Father's Name	Mr. Anirudh Kumar
Nationality	Indian
Address	Dream Homes, Zirakpur, Mohali, (Punjab) Bhagat singh calony Saharanpur (UTTAR PRADESH) s