**SHAIK MUZAHID BASHA**

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Mobile 7981929868 Expiry Date : 23rdjune2026.

Chennai.

**OVERVIEW**

Business Analyst – Overall 5.3 years of Experience - ERP Implementation/Blockchain/Application Development.

**Current Organization:**

Company : Azentio Software Pvt Ltd (3I Infotech Limited, Chennai)

Designation : Business Analyst

Duration : June 2020 to Present

**Responsibilities:**

* Gather and document customer business requirements
* Work with customers to configure Orion11j software to support customer business requirements
* Architect solutions for complex business requirements which may include complex configurations and/or complex technical components.
* Define detailed functional requirements for automations and integrations.
* Work with technical teams to design and test automations and integrations
* Perform quality reviews of deliverables developed by other team members
* Collaborate and communicate with Project Managers and colleagues to facilitate on time and on budget project delivery
* Achieve or exceed billable utilization targets
* Continue to increase product knowledge and pursue relevant certifications
* Support the sales cycle through solution review and feedback, and assistance with scoping and estimation
* Smooth execution of the sprints
* Facilitation support for users in UAT
* Managing User stories – Prioritizing the user stories
* Clearing the impediments if any
* Detailing the requirements as per the stakeholders’ needs and expectations
* Requirements elicitation & Acceptance criteria
* Clarifying the details of requirements with stakeholders
* SPOC for the agile team for all requirements related queries
* Impact analysis for changes
* Maintaining the traceability matrix and dependencies.
* Components mapping
* Work closely with the PO on the sprint execution
* A representative of the PO in the agile team in clarifying questions and issues.
* Assists the PO in managing the sprint and the product backlog
* Take a lead role in the sprint retrospectives

**Domain**: SCM & Finance, CRM, Blockchain.

Previous Company : AmitySoft Technologies Pvt. Ltd. Designation : ERP Functional Consultant

Domain : SCM & Finance

Duration : Nov 2018 to June 2020

**Responsibilities:**

* Collection of Required Master Data as per the formats to upload in the ERP.
* Testing of the Clients specific scenarios of each module in the ERP.
* Documentation of the AS & TO BE Process and circulate across the organization.
* Facilitating the Process related discussions with the client employees and the higher level management to finalize the scenarios of each and every module.
* Giving solutions to the client queries and collecting all the development related requirements.
* Designing & Documentation of the Functional Specifications for the development of new reports, screens, Integrations, Triggers and Automations.
* Coordinating with the Developers for the successful development and deployment of deliverables in ERP.
* Testing of the development of new reports, screens, integrations and automations.
* Preparation of Test cases and documentation of the test results.
* Identifying opportunities of new developments or customizations to improve the revenue for the organization.
* Conducting UAT for the client employees and taking sign off.
* Uploading of the Master data and opening balances using master data uploading tools for the Live server.
* Giving Ad-hoc solutions to the client queries regarding process related and work around issues.
* Active participation in the Go-Live stage and in the support phase.
* Regular Updation of the Project status to the client management as well as company management.
* Handling of various Internal ticketing system to prioritize the work and complete the tasks on time.
* Coordination with the support team for the resolution of bugs & errors in the ERP
* and for the resolution of issues.
* Act as a liaison between the business functions and the technical team.
* Act as subject matter mentor to more junior members.

Previous Company: PKC Management Consulting

Designation : Sr. Associate

Domain : SCM & Finance

Duration : May 2017 to February 2018 and June 2018 to October 2018

Previous Company : Future Group (Nilgiri’s Dairy Farm Pvt Ltd) Domain : SCM & Finance

Company Name : Future Group

Duration : August 2015 to May 2017

**Responsibilities:**

* SAP MM, SD, PP Support
* Master Data management
* Customizations
* Functional Specifications
* Requirements Gathering
* Solution Configuration
* Functional Testing

**EDUCATIONAL QUALIFICATION**

Bachelar of Engineering in ECE from Anna University, Chennai, 2012 .

12th, Board of Intermediate Education, Andhra Pradesh,2008.

10th, Board of Secondary Education, Andhra Pradesh, 2006

**PERSONAL INFORMATION:**

Date of Birth : 10-08-1991

Gender : Male

Marital Status : Single

Languages known : English, Hindi, Urdu, Tamil, Telugu, Kannada.

I hereby declare that all the above details are true to best of my knowledge.

Shaik Muzahid Basha

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