Sukesh Cherlo

Certified SAFe® Advanced Scrum Master

&

Advanced Certified Scrum Master (**A-CSM**ᔆᴹ**)**

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Professional Synopsis

- Nearly 17+ years of experience in Product Delivery, Release Management, Mentoring, Coaching and conflict resolution. Strong technical aptitude and experience leading teams in delivering quality products using Object-oriented and Distributed Microservice Architecture.

- Effectively managing multiple priorities, and performs under pressure in a fast-paced, rapidly changing environment.

- Gained functional skills in analysing the client requirements: translating new ideas into clients' solutions including opportunity identification, requirements development, delivery, support & analysis and documentation.

- An effective communicator with exceptional relationship management skills with the ability to relate to people at any level of business and management and significant experience working with customers, product managers and technical teams for securing & executing product development.

Certification

- **Certified SAFe® Advanced Scrum Master**

- **Advanced Certified Scrum Master (A-CSMᔆᴹ)**

- **Certified Scrum Master (CSM)®**

Core Competencies

Delivery Manager/ Release Manager / Scrum Master
- Facilitating Product level Vison Board and Road Map sessions, Scrum of Scrums, Release Retrospectives.
- Working with Product Manager, Product Architect, Scrum Masters, Product Owners and stakeholders to help assure strategy and execution alignment to deliver value.
- Facilitating Pre–backlog grooming sessions ahead of Backlog Refinement sessions to discuss technical challenges and dependencies.
- Facilitating Sprint planning, daily scrums, Sprint Reviews and Sprint retrospectives.
- Managing process definition & implementation methodology.
- Overseeing delivery management for technical deliverables of concurrent projects.
- Defining best practices for product support and documentation.
- Work closely with product owners in backlog management and continuous delivery of features.
- Educate and reinforce agile methodology and Scrum framework to team members and key stakeholders.

Application Development
- Conducting client interaction for system study, requirements gathering and analysis.
- Implementing & providing all kinds of support for applications & software
- Design and development of the workflow diagrams. System design and creation of algorithms.
- Managing the application development as well as Unit, Integration and System Testing.
- Debugging and troubleshooting the application.
- Managing smooth implementation and testing of the application at client location.
- Extending post go-live and application maintenance support to the client.
- Leading the team in various phases of application development.

Career Highlights

June'17 to Till Now   Berkadia Services India Pvt Ltd as **Lean Agile Team Leader & Delivery Manager**

July'16 to May'17   Openbook Technologies Pvt Ltd, Hyderabad, India as **Program Manager**

July'13 to March'16   Belogic Systems Private Limited, Hyderabad, India as **Senior Delivery Manager**

July'11 to March'12   Bartronics India Ltd, Hyderabad, India as **Project Manager**

Oct'09 to Dec'10   XYLO Technologies, Rochester, MN, USA as **Release Manager & Programmer Analyst**

Apr'07 to Sep'09   Innovation Software, Rochester, MN, USA as **Programmer Analyst**

End Client:
Since Jul'07   Mayo Clinic, Rochester, MN, USA as **Release Manager & Programmer Analyst**

Nov'05 to Jan'07   American International Assurance (AIA), part of AIG New Zealand as **Systems Analyst Developer**

Mar'05 to Nov'05   Techcon Ltd., Auckland, New Zealand as **Analyst Programmer**

Jul'04 to Feb'05   Tribox Ltd., Auckland, New Zealand as **Web Developer**

Apr'02 to Feb'04   ZIP Internet Limited, New Zealand as   **Web Developer**

Title: Berkadia Services India Pvt Ltd

Period: Since Jue'17 to Till Now   **Team Size: 55**

Platform: Angular JS, Node JS, React JS, MySQL, PostgreSQL, Microservice Architecture, Docker - Enterprise Container Platform, API Gateway, Kibana, Agile Methodology, AWS, Visual Studio Team Services (VSTS), Microsoft Azure Devops.

Roles and Responsibilities:

- Establish product level cadence and drive product level ceremonies (e.g. Product Vision, Roadmap session, Release/sprint projection Planning, Pre- backlog grooming, Scrum of Scrums, Release Retrospectives).
- Helped manage risks and dependencies and escalated and track impediments when necessary during the Product level Scrum of Scrums/Delivery Review Meetings and worked towards resolving.
- Facilitating Product level Sync up calls between Product Owners, Scrum Masters and UX personnel and discuss the Product backlog Readiness and dependencies.
- Maintain Product level Team Health Metrics and work continuous improvement on Velocity, Burn up Trend, Team Capacity.
- Foster a team collaborative environment that tears down silos between groups – act in a single voice.
- Facilitating Sprint planning, daily scrums, Sprint Reviews and Sprint retrospectives.
- Maintained Dependency tracker across product teams and have a visibility.
- Focusing on people and Continuous Improvement all the time, provide team a platform for improvement not only during the retro but all the time.
- Continually learning Coaching techniques to manage oneself and a team.
- Provided guidance and coaching to scrum teams on how to use scrum practices and ensure the teams are practicing the core agile principles of collaboration, prioritization, team accountability, and visibility.

Title: Openbook Technologies Private Limited

Period: Since July'16 to May'17   **Team Size: 35**

Platform: Java/J2EE, Springs & Hibernate, Android SDK, Mysql, Apache Tomcat, XML, MyEclipse , Android Studio 2.2.3 , SQL Lite, PostgreSQL, Agile Methodology, AWS (Amazon Web Services) Code Deploy, JIRA, Microsoft Project.

Roles and Responsibilities :

- Successfully delivered projects in different Technologies i.e. JAVA/J2EE - Client Server Applications (Web), Mobile Development (Android).
- Planned and Managed projects using both Waterfall and Agile/SCRUM methodologies.
- Managed Client teams Interfacing with Key Business Stakeholders at board and CXO levels.
- Conducted and Managed daily Scrum Meetings and Sprint Review Meetings.
- Updated Project Dashboard with various reports (Earned Value, Burn rate, Resource allocations, Key Milestones,

etc.)
- Analyzed and maintained all reported project activities emphasizing items such as Scope Variations, Slipped Tasks, Upcoming Tasks, and Actual Hours vs. Planned Hours.
- Responsible for Project Estimation, monitoring and Project Delivery.
- Created Work Breakdown Structure (WBS), input project activities, determined activity durations, and logic relationships.
- Responsible for identifying potential risks in delivery and addressing them during project reviews and updating in risk register.
- Exposure to ISO-9001, CMM Level 5 standards.
- Contributed to the full application development life cycle from planning, requirement gathering, development, testing and Deployment.
- Responsible for development of all application components and UI resources
- Integrated Google Android API.
- Conducted Code Reviews.
- Used MyEclipse and Android Studio IDE 's to design and Develop the Application.

Title: Belogic Systems

Platform: Java/J2EE, MyEclipse, Tomcat web server, Spring, Hibernate, XML, HTML CSS, Java Script, Epsilon, EPUB, Agile Methodology, JIRA.

Period: Since July'13   **Team Size: 85**

Description: Our Application Development practice specialised in application services that span the full software development life cycle. We are not restricted to one software development methodology we are flexible as per client requirements. Our practice is well-versed in a variety of methodologies, including Agile, Waterfall, Scrum and Time boxing model. We specialised in HTML, SGML and XML, each project is custom-developed by examining the customer's needs and applying a suitable approach for conversion.

Highlights
• Planned and Managed projects using both Waterfall and Agile/SCRUM methodologies.
• Monitored projects for adherence to schedule, cost and for achieving milestones.
• Updated Project Dashboard with various reports (Earned Value, Burn rate, Resource allocations, Key Milestones, etc.)
• Analyzed and maintained all reported project activities emphasizing items such as Scope Variations, Slipped Tasks, Upcoming Tasks, and Actual Hours vs. Planned Hours.
• Participated in internal quality audits as per the organization standards to achieve better process compliance.
• Operational responsibilities include strategic planning, technology support, marketing, sales, and overall management and administration of the business.
• Responsible for developing client relations in the Indian sub-continent and Asia Pacific region.

Title: Financial Inclusion System

Platform: MyEclipse, Tomcat web server, Spring, Hibernate, RESTFUL web services, CSS, Java Script, CVS, MYSQL, ISO 8583 Standard Message Formats, DES3 Encryption, Agile Methodology.

Period: Since July'11   **Team Size**: 13

Description: Financial inclusion is a process where the bank is available for all the villages in the mode of POS machines (HHM) instead of an ATM. The BCs /CSPs enrol themselves to take in charge of the transactions that are done in the village. The villagers enrol themselves on which they are given a card which is similar to a debit card. Customer can do deposit, withdrawal, balance inquiry and mini statement. These transactions take place either in offline or in online mode. In offline all the transactions are sent to Core Banking Server via FTP or SFTP at EOD. In Online all live transactions will get updated in Core Banking Server less than a minute. ISO 8583 Standard Message Format used for transactional request and responses.

Highlights
- Project planning, scoping, effort estimation, tracking.
- Managing the application development as well as Unit, Integration and System Testing.
- Leading the team in various phases of application development.
- Code review at regular intervals.

Title: CMTT Inventory System

Platform: IBM Rational Application Developer 7.5.5, Websphere Server, Java/J2EE, JSP, Jquery, CSS, Java Script, Servlets, Clear Case, SQL Server 2005, Agile Methodology.

Period: Since Mar'10   **Team Size**: 5

Description: The system supports the concept of inventory element ownership and responsibility at a module, team and individual level. It is used by project managers, team leads, liaisons, analysts and developers. Modules, teams and individual levels are displayed as tree structure in the left pane and would have branches and leaves.

Highlights
- Created Windows Explorer like Tree Structure using Jquery.
- Dynamic JSP pages with JSTL, JavaScript and CSS.

Title: MSS (Mayo Scheduling System)

Platform: IBM Rational Application Developer 7.5.3, Java/J2EE, JSP, JUnit, XML, CSS, Java Script, Ajax, WebServices, Servlets, ColdFusion, CVS, Sybase, DB2, Rapid SQL, Agile Methodology.

Period: Oct'08 to Apr'10   **Team Size**: 15

Description: It is the only patient appointment scheduling system used in Mayo Clinic, Rochester. MSS deals with many modules like Patient Appointment Browser (PAB), Integrated Calender (Xcal), Appointment Manager (AM). It is integrated with other Systems like GPAS (General Patient Appointment System), PAB (Patient Appointment Browser) and MARS Scheduling engine. .

Highlights
- Created dynamic JSP pages with JavaScript and CSS.
- Managed code review meetings to ensure source code development standards were being met.
- Release Manager for MSS release version 3.0 which includes:
  - Communicating with Build Team (CMTT) for daily builds during the Release
  - Prepare Action plan for the Release.
  - Coordinating with Testers and Developers during the Release.
  - Send Daily updates to the Team.
  - Java and ColdFusion code merge in CVS.
  - Provides support and testing on Release Go-live day.
- Provides on-call support for Production.

Title: Schooner

Period: May'08 to Oct'08   **Team Size**: 5

Platform: IBM Rational Application Developer v6.0, JAVA/J2EE, JSTL, CSS, JSP, Java Script, Servlets, Axis2 Java WebServices ,Log4j, SQL Server and Tandem databases, Serena Source Control.

Description: It is a Web Application System used by developers and Installers. For an Installer it is a dashboard that shows an overview of the install requests that need attention. It helps to identify installation priorities. Install activities and priorities change from day to day.

Highlights
- Successfully created dynamic JSP pages with JSTL, JavaScript and CSS.
- Involved in development of Java Utility classes (String and Date).

Title: Telephone Operator Directory (TOD) Client

Platform: IBM Rational Application Developer v6.0, Java Swing, Abstract Windowing Toolkit (AWT), DB2, Subversion Source Control.

Period: Jul'07 to Nov'07   **Team Size**: 5

Description: It is a client server desktop backup application in which user interface is developed using Java Swing, communicating to DB2 database (using JDBC drivers). Directory Search included Name, Phone, On-Call, Soundex, Name (All), Service (All), Phone Area. The total application was developed in MVC architecture.

Highlights
- Successfully developed and designed using JFC/Swing GridBagLayout, Swing Layout 1.0.
- Involved in design and development using
  - AWT components like Frame, Panel.
  - JFC/Swing Jcomponents like JFrame, JLabels, JTable, JCombox, and JDialog.

Title: Telephone Operator Directory (TOD) Web

Period: Dec'07 to Apr'08   **Team Size**: 5

Platform: IBM Rational Application Developer v6.0, JSTL, CSS, JSP, Java Script, Servlets, ColdFusion, Subversion Source Control.

Description: It is a Web Application System for Mayo Clinic Operators used to Search the Directory, maintaining and scheduling the on-call. System is also used to generate Reports like On-Call Gap Report, Statistical Report.

Nov'05 to Jan'07   American International Assurance (AIA), part of AIG New Zealand as Systems Analyst Developer

- Successfully handled projects like:

Title: Broker Management System (BMS)

Platform: Swing, Abstract Windowing Toolkit (AWT), SQL Server, AS/400

Description: It is a client server desktop application in which front end user interface is developed using swing, communicating to AS/400 (using ODBC adapter) and SQL Server database (using JDBC drivers).

Highlights
- Successfully developed and designed using JFC/Swing GridBag Layout, Flow Layout and Border Layout.
- Involved in design and development using
  - AWT components like Frame, Panel.
  - JFC/Swing Jcomponents like JFrame, JLabels, JTable, JTree, JCombox, and JDialog.

Title: AIG NZ Website

Platform: IBM Websphere Application Server (v6.02), Eclipse, HTML, CSS, JSPs, Servlets, XML, MS SQL, and Struts1.1.

Description: The website has two types of user's i.e. public users and brokers. Public users have access to public part of website, where as brokers have access to both public as well as broker pages. Brokers are authenticated by user login. All broker pages require secure HTTPS connection.

Highlights
- Handled design & development of JSP pages and Action Servlet using Struts Framework.

Title: Advance Commission System

Platform: Java, WebObjects, Enterprise Objects Framework (EOF), Sybase, Report Mill.

Description: It is used for calculating and reporting the commission for Agencies and Brokers based on the business submitted. The system computes advance commission, as earned commission, production commission, Premium split commission and override commission.

Highlights
- Developed Static and dynamic HTML pages with JavaScript and CSS.
- Designed and Developed Commission Calculation module with focus on the business facade (Business Logic) and Reporting Frame work (Report Generation).

Title: Migration and Update

Platform: DB2 8.1, IBM WebSphere Application Server 5.x., Tapestry, EJB 2.0, Servlet, XML and Struts1.1.

Description: It aimed to migrate the existing data (historical claims) from legacy AS400 OLAS database to OLASME database and to synchronize the application on the daily basis.

Highlights
- Handed design and development of Migration module with focus on the business layer (EJBs) & the user interface (tapestry).
- Involved in Development of several java classes to upload large amounts of data from file system.

Mar'05 to Nov'05   Techcon Ltd., Auckland, New Zealand as Analyst Programmer

Notable Accomplishments
- Handled projects like

Platform: DB2, IBM WebSphere Application Server, Tapestry, EJB, Servlet, HTML, XML, Style Reports.

Description: It is an n-tiered J2EE based architecture that included significant amount of logic separation and layer abstraction to facilitate code reuse, improved maintainability and portability.

Title: Quote (WML application)

Platform: DB2, IBM WebSphere Application Server, Tomcat, Tapestry, Servlet, WML

Description: It aimed to provide mobile quotation capability to the brokers of the Insurance Company on a subset of the life, disability and health insurance products that the company offer.

Jul'04 to Feb'05   Tribox Ltd., Auckland, New Zealand

Notable Accomplishments
- Handled Web Projects like
    - www.itti.ac.nz
    - www.spscoatings.com
    - www. tribox.co.nz
    - www.tapanz.com
    - www.pasefikasolutions.com

Apr'02 to Feb'04   ZIP Internet Limited, New Zealand as Web Developer

Notable Accomplishments
- Worked on web projects like www.teamworkproductions.co.nz, www.itti.ac.nz, www.pasefikasolutions.com, www.tapanz.com, www.spscoatings.com, www.mmlaw.co.nz, www.tribox.co.nz, www.baroque.co.nz, www.communicationriggers.co.nz. Using technologies like Java, JSP, HTML, DHTML, JavaScript, Apache Web Server and JBuilder 5.0.
- Efficiently provided design and multimedia services like web design, Flash presentation design and development, logo design and HTML/XHTML, DHTM, CSS, and JavaScript coding to clients.
- Successfully developed Online Tracking for ZIP's Internet and phone customers.
- Developed and provided customized Internet, telephone and website design solutions jointly with the product management team.

Provided technical support to set up of new telephone / internet connections and login enquiries for the existing customers.

Academia

1998   BE (Chemical Engineering) from Bangalore University, India

IT Skill Set

Languages	**:** Java, SQL, XML, UML, Cold Fusion and Perl.
Development	**:** Swing, JavaScript, HTML, XHTML, DHTML, JSTL, CSS, J-query.
Middleware	**:** Servlets, JSP, EJB.
Mobile Application Development	**:** Android SDK.
Databases	**:** Sybase, DB2, Microsoft SQL Server, Oracle, PostgreSQL.
Application/Web Servers	**:** IBM WebSphere Application Server (WAS), Java Web Server (JWS), Web Logic, Jboss, IIS Web Server and TomCat
IDE	**:** Android Studio**,** IBM WebSphere Application Developer, Eclipse, Web Objects, NetBeans, JBuilder.
Framework	**:** Spring**,** Hibernate**,** Struts, JFC, WebObjects.
Middle Layer	**:** J2EE, EJB (Session Bean & Entity Bean) and RMI.
Web Design Tools	**:** DreamWeaver MX, Adobe Photoshop, Flash MX.
XML Parsers	**:** DOM Parser, SAX parser.
Version/source control	**:** GITHUB, CVS, Perforce, Subversion, Clear Case.

Apr'99 to Nov'01: Commenced career with Stentor Technologies, Hyderabad, India as Junior Developer and handled projects like:
- Intranet Messaging System (IMS).

- E- Commerce Application.
- Student Tracking System.

Personal Information

Languages Known	: English, Hindi, Telugu, and Kannada
Nationality	: India
Permanent Resident	: NEW ZEALAND