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Pramod S

Salesforce Developer

## SUMMARY

Over 11 years of experience in software development, 7+ years in Salesforce. Proven track record of designing, developing, and implementing Salesforce solutions. Deep understanding of Salesforce platform, including Apex, Visualforce, Lightning Components and integrations with third-party systems. Experience on Sales, Service, Marketing and Community clouds.

## KEY SKILLS

- |                     |                      |                  |                                  |
|---------------------|----------------------|------------------|----------------------------------|
| • Apex Programming  | • Visualforce        | • Aura/Lightning | • LWC (Lightning Web Components) |
| • Triggers          | • Test/Batch Classes | • Data Loader    | • SOAP/REST API                  |
| • Security Controls | • Validation Rules   | • Workflow       | • Agile Methodologies / Scrum    |

## PROFESSIONAL EXPERIENCE

### Salesforce Developer | Zycus Infotech - IBM

10/2019 - Present

- Involved in writing lightning components for standard SF and community pages.
- Configuration including Data Model setup, Security controls, Workflows, Process builder flows, Email Alerts, Community Setup, Portal users and Accounts configuration etc.
- Implemented integration with YouTube using Rest API and showed user specific videos from client's multiple YouTube channels to community landing page.
- Handled day to day customer and business issues and worked on enhancement of current system.
- Detailed requirement gathering, solution designing, deployment using Github.
- Involved in writing Apex Classes, Test classes, controllers, process automation, Reports and Dashboards, data loading.

### Salesforce Developer | Tieto

08/2017 - 12/2018

- Handled complex campaign and case management module independently
- Implemented integration with third party system using Rest API
- Developed a visualforce page with lightning look and feel using SLDS
- Involved in writing Apex Classes, Triggers, Test classes, Visualforce Pages and controllers

### Salesforce Developer | Capgemini

01/2015 - 08/2017

- Involved in requirement gathering, solution designing, writing Apex Classes, Triggers and Data loading
- Involved in writing Apex Classes, Triggers, Test classes, Visualforce Pages and controllers
- Security controls, Profiles, Roles, OWD, Page layouts, Validations, Workflows, Process builder, Email Alerts

### Software Developer | Spicer India Limited

12/2012 - 12/2014

### Software Developer | iGATE

09/2010 - 11/2012

## EDUCATION & CERTIFICATIONS

- **Salesforce Certified Platform Developer I** | Salesforce
- **MBA - Business Administration** | IMT Ghaziabad
- **BE - Computer Science** | Pune University