**CHARLES D. MOTT**

Scrum Master

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EDUCATION

University of North Dakota, MS

Michigan Technological University, BSBA

SKILLS

Project Management

Team Building

Process Improvement

Agile Training

Requirements Analysis

Backlog Management

Guide Team Improvement (Retrospectives)

Sprint Planning

Systems Thinking

Documentation

Risk Based Testing

CERTIFICATION

Professional Scrum Master II

PROFILE

I am a highly motivated Scrum Master with over five years of experience coaching and leading multiple teams in SAFe and Scrum practices. I have experience working with product owners to provide a prioritized backlog of work. My organization, analysis, and communication skills allow me to create effective presentations and make recommendations to management that provide information for critical business decisions. I have knowledge of systems management tools and techniques to design business processes that improve productivity. I hold Professional Scrum Master II certification from scrum.org. I have real world experience applying scrum principles, practices, and theory, with software development teams.

EXPERIENCE

**SCRUM MASTER** 09/19-02/20

Schneider National (contractor: Tek Systems)

* Scrum master /lean leader for a customer portal application
* Provide coaching on agile practices
* Delivered MVP release after two 2-week sprints

**PROJECT MANAGER /SCRUM MASTER/BUSINESS ANALYST**  03/14-05/19

Northwestern Mutual

* Scrum master/lean leader for a large development effort using the SAFe framework. Coordinated all scrum ceremonies and managed cross-team dependencies.
* Provided coaching and mentoring for multiple teams.
* Planned and executed a hackathon to encourage innovation and improve coordination between teams. As a result, we made a change to the project implementation that created millions in potential savings over the life of the product.

**PROJECT MANAGER** 03/12-03/14

Northwestern Mutual Centralized Testing Services (contractor: Manpower)

* Lead the implementation of a standard risk-based testing process by providing training, creating guides and templates, promoting awareness, and developing measures to evaluate success. Risk based testing efforts saved $400,000 in testing costs that year with no increase in defects or incidents.
* Researched, planned, and managed the migration of the department SharePoint site from MS SharePoint 2007 to MS SharePoint 2010.

**WRITER/EDITOR** 03/09-03/12

Complete Data Management

* Co-editor and contributing author to “System Health Management with Aerospace Applications” published by John Wiley and Sons, July 2011.

**OPERATIONS MANAGER** 02/08-03/09

Michigan Tech Transportation Institute