Narendran Gunasekaran

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# Summary

**Overall 3.4 years** of **IT** Experience as a **Software Engineer** with a demonstrated history of working in the **banking industry & Financial Services, Manufacturing Domains**. Skilled in **MS SQL Database Administration** and **Dev ops Tools Application DBA**, **Microsoft Azure Data Fundamentals**, **Microsoft** **Azure Cognitive Services in AI.** Strong information technology professional with a **Bachelor of Engineering (BE) in Computer Science**. **Microsoft Certified Technology Associate.**

# Experience

## Software Engineer

### **HCL Technologies**

**Mar 2018 - Sep 2020 (2 years 7 months)** **Client: USAA Bank**

**Description :**

**The United Services Automobile Association is a San Antonio-based Fortune 500 diversified financial services group of companies including a Texas Department of Insurance-regulated reciprocal inter- insurance to people and families who serve in American Military, or served in United States of America Armed forces.**

**Role and Responsibilities** : **Microsoft SQL SERVER DBA**

* Installed **SQL Server 2012 , 2014 , 2016 Instances** using Power shell Scripts.
* Worked with **IBM Avamar**, **DELL EMC** **App direct 4.5.0** for **Backup and Restore** Purposes.
* Monitored Database Health using **Sentry One Performance Monitoring tool**.
* Tracked the **Events** running against the **DB** using **SQL Profiler and Extended Events.**
* Knowledge of **HADR** options Like **DB Mirroring, Log shipping, Always On** for SQL Server
* Have Experience in **Database Migration** in SQL SERVER.
* **Provided 24/7 Oncall Support for Onshore – Texas, Offshore – Chennai, Near shore – Mexico.**
* Installed **Devops tools** like **Gitlab, Docker, IBM Urban Code deploy** using **Chimera Automation** tool.
* Handled More than **5000 tasks** and **Incidents** for **Dev ops** tools and **Database Security** related Tickets in **SERVICE NOW** Ticketing Tool and closed as per the **SLA**.
* Created and Scheduled Jobs in **SQL Server Agents**.
* Installed **Eclipse IDE**, **Java Related Plugins**, Applications like **Qtest, Sonarqube** for the USAA Bank end users and have strong Knowledge in **GIT, GITHUB, VERSION CONTROL**
* Provided Authentication for **GITLAB** Projects, added **new users** to the respective projects in **GITLAB** and **Qtest** and Job Failures in **Control-M** Closed the Tickets on time as per the **SLA.**
* Knowledge in **NOSQL** Databases like **Azure COSMOS DB creation and GEO Replication**.
* Strong **interpersonal skills, written and verbal communication** **Strong decision-making, problem-solving skills, critical thinking Skills.**
* Strong knowledge of **MS Office products**

## Software Engineer

### **HCL Technologies**

**May 2017 - Feb 2018 (10 months) Client - Harman International**

**Description** : **HARMAN International is a global leader in connected car technology, lifestyle audio innovations, professional audio and lighting solutions, and design and analytics. In** **March 2017, HARMAN became a wholly-owned subsidiary of Samsung Electronics.**

**Roles and Responsibilities**: **Microsoft SQL SERVER DBA Trainee (HCL Trainee May 22nd to Aug 19th 2017), MS SQL DBA (HCL Technologies FTE MS SQL DBA AUG 2Oth 2017 – Feb 2018)**

* **Installed Instances and Upgrades in SQL Server 2012.**
* Experience in **Backup and Restore Process in SQL SERVER Databases**
* **Monitored system's health and performance** using **IDERA** Tool
* Ensure high levels of **performance, availability, and security**
* Analyzed, solved issues in real time for **Harman Client using Service Now ticketing tool.**
* Refine and **automate regular processes using SQL SERVER Agents, track issues, and document changes.**
* Provided **24x7 On call support to USA – Connecticut Stamford, Europe – Hungary, Offshore – Noida for Critical production systems.**
* Handled **Database Security Related Tasks and Closed as per SLA**.
* Served as support for **MS SQL** **database administration tasks like backup/ recovery, and space management, Database security.**
* **• Installed Devops tools like Jira, Gitlab, GIT- Version Control, Jenkins, Docker, IBM Urban Code deploy using Chimera Automation tools in Windows , Linux ,Mac OS.  
  • Knowledge Exploring the history of version control  
  • Experience Initializing a GIT repository  
  • Experience useful commit messages in GIT Version Control  
  • Knowledge in Git three-tree architecture  
  • Tracked when files are added, edited, deleted, or moved.  
  • Viewed change sets and comparing versions.  
  • Modified changes for retrieving previous versions.**

# Education

## University of Madras

### **Master of Business Administration - MBA, Human Resources and Marketing**

**2013 – 2015 71%**

## Anna University

### **Bachelor of Engineering - BE, Computer Science**

**2009 – 2013 CGPA 7.26**

## Sri Sankara Vidyalaya

### **Higher secondary, Computer Science**

**1996 – 2009 10TH - 85.36% 12TH - 86.41%**

# Licenses & Certifications

 **MTA: Database Fundamentals - Certified 2019** - **Microsoft**

**16193118 – License ID**

 **Microsoft PowerShell** - **Udemy**

**UC-9c7e8d61-b2da-4ff0-9abc-e3ba1a34b74**

 **ITIL Service Operation** - **Udemy**

**UC-118e1866-9a9b-4a19-9f0c-a8ce008e481a**

 **Git Essential Training: The Basics** - **LinkedIn**

 **Azure Data Fundamentals** - **Udemy**

**UC-29c96daa-a359-47f2-9e52-0a0c7fbcc2ed**

# Skills

* **Microsoft SQL SERVER Database Administrator**
* **Service Now Ticketing Tool**
* **DevOps Tools Admin**
* **ITIL**
* **Microsoft AZURE Data Fundamentals**
* **Microsoft Azure Machine Learning – Azure Cognitive Services in AI, Bots Services**
* **Microsoft Office**

# Honors & Awards

 **Narendran Gunasekaran** - **HCL Technologies**

**Aug 2019**

**Won the Best Professional award of the Year 2019**

 **Narendran Gunasekaran** - **HCL Technologies**

**May 2018**

**Spot Award for Emerging Professional**

 **Narendran Gunasekaran** - **USAA**

**Mar 2020**

**Best Performer of the quarter from the client end**