Karthikeya Koganti

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Summary

* A Salesforce Certified Platform Developer with over 8 years of IT experience includes 6 years of experience as Salesforce Developer this includes configuration, customization, integration with external systems and lightning component development, classic to lightning migration, lightning component, lightning design system. 6 years of experience on JAVA and Oracle PL/SQL.
* Experience in building new Applications with the Lightning App Builder and Lightning components.
* Experience on Salesforce CRM platform and Worked on different environment of SFDC such as Sales and Service Clouds.
* Experience in Data Migration using Import Wizard and other integration tools like InfoSphere, Apex Data Loader.
* Hands on experience on creating Custom Objects and Tabs, designing Custom Fields, Validation Rules, Workflow Rules and Field-Level Dependencies, Approval Processes.
* Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard.
* Developed Lightning Components, Apex classes, Controller classes, Apex Triggers.
* Designed, developed and deployed Apex Classes, Controller Classes, Batch Apex and Apex Triggers for various functional needs in the application using the Eclipse IDE.
* Experience in Data Migration using Import Wizard and other integration tools like InfoSphere, Apex Data Loader.
* Good knowledge on integrating REST Web service with third party systems.
* Have good experience Test Methods for Apex Triggers, Apex Classes and writing SOQL and SOSL queries.
* CloudCraze eCommerce implementations, providing both oversight and hands on contributions to the software design, development, and integration
* Added Lightning Component to Lighting Pages and Record Pages. Have worked on Apex classes, Visualforce Pages, Controller classes and Apex Triggers for various functional needs in the application.
* Developed Web Service Callouts from Salesforce to External Applications using SOAP and REST API.
* Hands on experience in Salesforce.com Integration, Developing and Deploying custom integration solutions.
* Design, develop and maintain application architectures that support client’s business requirements.
* Worked on Migration tools Force.com IDE and Change Sets.

Technical Skills:

* SalesForce Technologies:

Apex Language, Apex Classes, Apex Triggers, Lightning components, SOQL,SOSL, Visual Force (Pages, Components and Controllers), Apex Data Loader, S-Controls, Apex Web Services, Force.com, AJAX, Dashboards, Reports, Custom Objects, Force.com IDE, Force.Com Platform (Sandbox and Production), Sales Cloud, Service Cloud, REST API.

* Salesforce.com Tools:

Force.Com Eclipse IDE Plug-in, Force.Com Data Loader, Apex Explorer,vlocity

* Programming Languages:

C, C++, Java, PL/SQL, and APEX.

* Web Technologies:

XML, HTML, J2EE,JavaScript, JSP.

* Other Tools:

MS Office, Adobe Photoshop, MS Excel.

* Operating Systems:
* MS Windows, UNIX, Linux Mac OS-9/10.
* Databases:

MS SQL Server, DB2, Oracle Applications.

* Async Apex (batch jobs, future calls, schedulers), Dynamic Apex,
* SOQL/SOSL/DML operation, SOQL query optimizations, Custom SOAP/REST
* services, Integration with external SOAP/REST services, Mock Interfaces,
* Security and Sharing model in Apex, Apex triggers, Distributing Apex in
* managed Packages.

Experience:

Senior salesforce developer/vlocity

Frontier communications Allen, TX

Feb 2020 to till date

* Developed various Apex Classes, Triggers, Controller classes and methods for functional needs in the application compatible with lightning.
* Expertise in writing the Batch process using batch apex process.
* Creating a Sync of contacts, Email alerts, Events and tasks between Salesforce to Outlook and Outlook to Salesforce successfully.
* Design UI screens using JSP, CSS, Java Script and HTML.
* Developing Lightning Component Framework and also List views.
* Writing Apex Test classes to Unit Test Apex classes before moving to Production.
* Involve in UNIT testing and Integration testing.
* Addressing, analyzing and fixing the technical issues raised by testing team
* Interact with various Business users for requirements gathering.
* Experienced in Test Driven Development for maximum code coverage and better code quality.
* Experience in handling administration, customization, configuration, mapping, data migration and
* integration of Salesforce.com applications.
* Implemented Sales cloud using Salesforce standard Salesforce objects Leads, Accounts, Contacts,
* Opportunities, Products, Quotes, Work Orders for sales cloud implementation.
* Creating custom fields, record types, page layouts, list views on standard and custom objects. Worked on planning for Tracking the field history and activity history on case object.
* Worked on building assignment rules, validations rules and triggers on case object.
* Performed data migration into salesforce application using apex data loader through CSV files.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical
* Creating apex classes, test classes, Visual force pages and their controller classes.
* Experience in building SOQL and SOSL queries
* Involved in validations, Flows and Process Modular design using Appian.
* Optimize and improve the overall runtime of Omni scripts, DataRaptors and Vlocity Integration
* Procedures using best practices.
* Building Complex and Reusable Components in Vlocity.
* Created DataRaptor,Remote Actions, REST APIs to extract and Load Data from Salesforce.
* Deep Understanding and hands-on experience in Vlocity OmniScript, Vlocity DataRaptor, Vlocity Cards
* and Templates, Vlocity Actions development.
* Worked on RESTful application from salesforce to client applications
* Develop and design salesforce enterprise communities portal pages using lightning components
* Implement single sign on SSO using salesforce saml along with google oauth 2.0 for salesforce communities portal for enterprise customers

Env:

Saleforce.com platform, Standard and Custom Objects, Validation rules, Workflow &amp;

Approvals, Record types, Reports, Apex Language, Seibel Visual Force (Pages, Component &amp; Controllers), Data Loader,Vlocity DataRaptor,Data migration, HTML, Java Script, Custom Tabs, Access and Security Controls.

Senior Salesforce Developer

USCC, San Antonio, TX

November 2018 to December 2019

Responsibilities:

* Interacted with various business user groups for gathering requirements for Salesforce Implementation and documented the Business and Software requirements. Worked with Lightning tools to upgrade to the Sales force platform.
* Created custom objects and custom fields in Lightning experience.
* Involved in creating a component for custom buttons which are not supported in lightning.
* Written Apex Triggers on Account, contact and opportunity to automate business process.
* Written Apex Classes, Batch Classes and Schedule class according to the business requirement.
* Implemented SFDC Integration using REST/SOAP Web Service API'S. Integrated the SOAP/REST API based Web Services on Demand for extracting the data from external systems.
* Integrated Salesforce.com with external systems like Oracle and SAP   using SOAP API and Restful API.
* Good with Java, J2EE Object oriented Programming objects technologies and concepts implemented in Salesforce.
* Written helper classes support for Apex Triggers.
* Writing the apex code according to governor limits.
* Writing relationship SOQL queries according to the business requirement.
* Worked on Rest API to design and support web services platform.
* Sent an Email Notification to the Partner through Process builder once after approving the access to purchasing records.
* Worked on Apttus CPQ configuration and integration.
* Used Salesforce Lightning components for building customized components replacing the existing ones.
* Responsible for building J2EE technologies with Oracle as a database and deployed onto Websphere Application Server.
* Experienced in integration of Salesforce.com with external applications by using **Web Services API**, **Metadata API**, **SOAP**, and **IBM websphere**.
* Commerce Cloud / CloudCraze technical expertise. Able to design, configure and customize(if needed)
* Cross industry exposure to Cloudcraze solutions and use cases.
* Worked on Process builder for automating the actions such as creating and updating the custom object records.
* Wrote SOQL and SOSL queries within custom controllers, extensions and triggers.
* Responsible for weekly and monthly data export, updates, and backup for the organization.
* Used Apex data loader, import wizard to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.

Environment:

* Apex, Apex Classes, SOQL, Lightning Components, Apex triggers, Batch Apex, Linux, Schedule Apex, Restful API, Workflows and Approvals, Case Management, SalesForce.com Platform, Salesforce.com Custom Objects, HTML, Java Script, J2EE, Workflows, Reports, Force.com SalesForce.com, Change Set, Import & Export Data, MS Office Suite (Word, Excel, PowerPoint, Outlook).

Salesforce Developer

24hours fitness, carlsbad, CA

November 2015 to October 2018

Responsibilities:

* Interacted with different business teams and developing teams to acquire the requirements and documentation of business and technology requirements.
* Developed Custom objects, Custom fields, Tabs, Record types as per the requirements of the organization. Salesforce developer.
* Automated business logics in the organization using validation rules, workflow rules and apex triggers.
* Created and configured Page layouts and search layouts to organize fields, custom links, related lists and other components in detail and edit pages of records.
* Created complex workflow rules and defined related tasks, email alerts, and field updates.
* Enhanced the security by configuring profiles, organization wide defaults, sharing rules and roles.
* Developed various Custom Objects, Tabs, Components and Visual Force Pages and Controllers.
* Developed APEX Classes, Controller Classes and APEX Triggers for various functional needs and implemented the business logic as per the requirements.
* Developed and deployed workflows and approval processes for opportunities and products/ assets management.
* Developed Unit test class for Apex class and worked for improving code coverage.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.

Environment:

* Saleforce.com platform, Apex Classes, Controller Classes, Triggers, Visualforce, Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Page layouts, Email Services, SOQL, SOSL, SSIS Integration Toolkit for Salesforce, Force.com IDE

DD Infotech Ltd, Hyderabad, India

Sep 2014-July2015

Salesforce Developer

Responsibilities:

* Worked closely with sales team and business analysts and performed detailed analysis of Business and technical requirements and designed the solution.
* Developed Apex Classes for Visualforce pages.
* Developed Triggers required for the application
* Have written Batch Apex for the asynchronous data updates.
* Created E-Mail Templates for the email alerts created.
* Used analytic snapshots for bi-weekly reports.
* Used SOQL & SOSL considering the Governor Limits for data manipulation using the apex code.
* Created case escalation rules to escalate cases automatically if they are not resolved within a certain period of time, also worked on app-exchange tools for tracking orders.
* Developed Apex Triggers, Apex Classes and Test Methods.
* Customized standard Salesforce objects like Accounts, Contacts, case management and solutions.
* Developed Test classes for all the Apex classes and Triggers with minimum 95% code coverage for triggers and classes
* Implemented Salesforce.com web services client using Salesforce web services API, Java, XML and partner WSDL.
* Exported data from legacy system and imported into SFDC through Apex data loader for data migration.

Environment:

* Saleforce.com, Security Controls, Escalation rules, Assignment rules, Record types, Custom objects and Fields, Apex Classes, Visual Force(Pages & Components), Workflows, Rules, Eclipse, Force.com Explorer, Apex Data Loader.

Client: iStar Softech Technology, Hyderabad, India

Oct 2011 – Aug 2014

Role: Salesforce Admin

Responsibilities:

* Managed and maintained Database system for 1500 users.
* Interacted with onshore and offshore clients and provided solution to their queries.
* Engaged in client requirement gathering and requirement analysis activities.
* Deployed projects and their enhancements from sandbox to production environment.
* Created code change document and detailed documentation of all business processes.
* Configures Workflows, Approvals, process builders, validation rules and triggers.
* Worked on code coverage to increase it above 80%.
* End to end testing for all the processes in project.
* Created and maintained Reports and Dashboards to ensure data quality and integrity.

Environment:

* Java 1.4, J2EE, JEE, JSP, JavaScript, DB2, JMS, Web Logic 8.1, Apache Struts, PVCS, JUnit, HTTP, Hibernate 3.0, AJAX, Lotus Notes, Windows XP, Novell Networks, Text pad, Microsoft Office 2003.

Education Details:

* Bachelor’s in Computer Science & Engineering, 2011
* University: JNTU Kakinada