**Objective**: I look forward to work in a creative, innovative and challenging environment which will enhance my career and satisfies organizational goals and objectives.

**Present Employer-**

Former Employer- 1) Coforge Private Ltd (NIIT earlier Feb-2021 to present)

2) 24x7 Esi.Inc (Mar 2020 – Feb 2021)

3) Capgemini pvt Ltd. (Oct 2019- Jan 2020)

4) Accenture Solutions Private Ltd. (March 2011- Oct 2019)

**Designation** – Assistant Test Manager

**Experience** – 10+ years of experience

**Role** –Duck Creek QA Assistant Manager

**Professional Summary**

* Result focused & customer-oriented QA lead with professional expertise in designing test strategy, test plan, estimation, leading testing efforts for large/complex projects.
* Over 10 years of IT experience with more than 7+ years of experience in P&C Insurance domain, specializing in liability & property policy life cycle validations. I have worked extensively for Policy validations for Primary Casualty, Property & Cyber, Media & Worker’s Comp LOBs also worked for testing Claims module extensively & Billing module for Duck Creek.
* Strong understanding of QA principles, QA process, Use cases, & software development life cycle- Agile and Waterfall.
* Proven ability to lead complex testing projects from initial conceptualization through implementation in global delivery model with testing team based both onshore and offshore.
* Established risk-based testing & defect management process for offshore test team.
* Extensive work experience in functional testing (web, windows applications), black box testing, smoke testing, regression testing.
* Excellent analytical, communication and interpersonal skills. Proficient in technical writing and presentations and a good team player.
* 4 years of experience in API testing using SoapUI.
* 3 years of experience in TAC tool
* Expertise in Regression Runner Automation Suite creation for Rate and form testing.

**Technical Skill set:**

|  |  |
| --- | --- |
| **Tools** | * HP QC, ALM, soap UI, TFS, Duck Creek Policy, Jira, DevOps-Microsoft Azure |
| **Test Automation Tools** | * TAC, Regression Runner, TOSCA |
| **Language** | * SQL, PLSQL. T-SQL |
| **Operating System** | * Unix, Windows Server 2008 R2, Windows 7 |

###### Certifications:

**Tosca test suite certification**-

* Test Design Specialist
* Test Design Specialist Level1
* Automation Specialist 1
* Automation Specialist 2
* **AINS 21 Certified.**

###### Project Details:

**Company- Coforge Pvt Ltd- NIIT earlier**

**Duration: Feb 2021– Currently working**

**Client: Gainsco Auto Insurance**

Environment- Duck Creek based application, DevOps, Guidewire CC

Testing Tools- Microsoft Azure, excel based premium calculator Rater, Regression Runner,

Responsibilities:

* Managing and leading QA team of 7 members, delivering projects in 2 weeks Sprint cycle.
* Main tasks include requirement analysis, test strategizing, test cycle planning, estimation, test plan review & test execution review.
* Analyzed the business requirement document and system specifications and identified the test requirements.
* Creating SOP document, Test strategy and Test Result documentation.
* Maintain the Scrum and Test cases in the DevOps Tool.
* Have experience in testing rating premium calculations, forms testing & UI validations for Personal Auto LOB
* Test Case Execution, Test Review
* Defect discussion with Scrum master and PO, Reporting & Tracking in DevOps.
* Developed and maintained an automated regression suite through Regression Runnner tool which is helping as of now to reduce manual efforts for upgrades regression testing for rating and form testing.
* Expertise on Regression Runner automation tool-Regression Runner. Managed the Rate and form testing through RR for around 2 states.
* Create a test suite through TAC.

**2.Company- 24x7 ESI**

**Duration: Mar 2020- Feb2021**

**Client: ProSight US**

Environment- Duck Creek based application, Jira

Testing Tools- HP ALM, Jira, excel based premium calculator Rater.

Responsibilities:

* As a QA Specialist I'm responsible for ensuring the quality of system configurations against client requirements by evaluating system behavior, running tests cases, and conducting quality management reviews.
* Analyzed new requirements and uses cases to develop test approach and deliverables (test approach & architecture, scenarios, test conditions, test cases, test data, and expected results)
* 5+ years of experience in the PC insurance with very good understanding of underwriting, rating, insurance rules, forms, claims, billing preferred.
* Collaborated and partnered with vendors, contributing to a blended / unified team between internal development resources and external vendor resources.
* Developed updated and maintained testing standards and procedures.
* Developed test coverage approach and maintained test plan in test management tool.
* Reported test-planning and test-execution progress, defect tracking, sprint and release level quality and risk status.
* I lead the release management and quality process to validate that solutions meet business requirements.
* Conducted root cause analysis, triages and validates fixes.
* Liaised between technical and non-technical resource team members to answer day to day business questions either directly or indirectly as supported by the Business Leads and SMEs

**2.Company- Capgemini**

**Client- Chubb US**

**Duration: Oct 2019- Feb2020**

Environment- Duck Creek based application, Jira

Testing Tools- HP ALM, Jira, excel based premium calculator Rater.

Responsibilities:

* Managing and leading QA team of 10 members, delivering projects in monthly release cycle.
* Main tasks include requirement analysis, test strategizing, test cycle planning, estimation, test plan review & test execution review.
* Analyzed the business requirement document and system specifications and identified the test requirements.
* Creating Test Requirements Specification documents, Test plan and Test Result documentation.
* Have experience in testing rating premium calculations, forms testing & UI validations for GL, Cyber & property LOBs.

**3.Company- Accenture**

Industry – P&C Insurance Industry

Client – **Axis Capital US**

**Duration: Mar 2011- Oct 2019**

Environment – Duck Creek based application, MS TFS.

Testing based tools- TFS, SoapUi, excel based premium calculations Rater.

Responsibilities:

* Managing and leading QA team of 8 members, delivering projects in monthly release cycle.
* Main tasks include requirement analysis, test strategizing, test cycle planning, estimation, test plan review & test execution review.
* Analyzed the business requirement document and system specifications and identified the test requirements.
* Creating Test Requirements Specification documents, Test plan and Test Result documentation.
* Have experience in testing rating premium calculations, forms testing & UI validations for GL & property LOBs.
* Worked for all 3 modules of the Duck Creek- Policy, Claims & Vanilla functionality of Billing module.
* Developing & maintaining excel based raters for test data used for validation of premium calculations against 100+ premium impacting factors.
* Involved in SDLC, Agile Process, Business Process Design and Implementation.
* Wrote and executed the test cases manually and automated Functional, Integration, regression, positive, negative and UAT testing.
* Performing Regression test using automated testing tool Tosca.
* Installed the Automation tools and managing the complete process.
* Logged the errors, reported defects, determined repair priorities and tracked the defects until resolution using Team Foundation Centre.
* Monitoring test progress throughout the project release cycle, providing test results and detailed status reports.
* Extensively worked on testing Crystal Reports, Active Dynamic reports and Business Object Reports.
* API testing with use of SoapUI.