**Nisha Painuly**

**Mobile: +918954165592**

**Email: painulynisha1234@gmail.com**

**Address:** Near air force station, Sector 38, Gurgaon

**Career Objectives:**

To learn, work and stand on my own is my objective. I want to experience how to work in an organization and to get along with everyone in the organization. I want to know my capabilities and strength.

**Experience:**

* Working with NIIT Limited since February 2016 as the **Assistant Team Manager** having **4.6 years** of experience in the area of **Quality Assurance team** of eLearning modules and platforms encompassing popular Learning Management Systems (LMS) and CRMs**.** Within 10 months, was also given an opportunity to work in **Release Engineering (RE)** Team. Presently, handling 23 projects in both Quality team and Release Engineering (RE) Team in parallel.
* I have been working on various LMS .i.e. **SABA, MTS, Moodle, Hockey, CSOD, HCA LMS** and **Workday** and have thorough knowledge of the LMS and its behaviours.
* Additional 6 months of experience in constructing **Storyline, Easy generator, GOMO and Evolve** tool.
* Additional 3 months of experience of **Enable Now** tool for Content Development.
* Additional 4 years of experience in Accessibility (WCAG) testing.

**Roles and Responsibilities:**

**Assistant Team Manager for QA (Quality Assurance) Team:**

* Analyzing and understanding Software Requirementspecifications provided by the client and identifying the required **Test Scenarios**.
* Effective designing and execution of **Test Cases** using “Test Design Techniques” as per the

SRS.

* Test Execution as per the Test Execution Check list.
* Categorization and reporting of **bugs**.
* Involved in preparing process related documents and preparing the user manuals.
* Exposure in performing Black Box Testing: **Smoke Testing, Sanity Testing, Functional Testing, Usability Testing, User Interface Testing, Compatibility Testing, Retesting, Regression Testing, Localization Testing, Internationalization Testing**.
* Working in Agile Test Environment.
* Knowledge of **SDLC, STLC** and **Bug Life Cycle**.
* Understanding of Priority and Severity of a Defect.
* Worked on Web Testing, LMS (SABA, Workday, Moodle), multi-browser testing of courses on different devices.
* Report and track defects in the issue tracking system Atlas Next.
* Testing courses developed using tools Flash, Lectora and HTML5 etc.
* Strong analytical, organizational and interpersonal skills.
* Ability to handle a team of testers while working on multiple deliveries simultaneously.
* Co-ordinating smooth implementation of test plans with the development team.
* Training the new members in the team and getting them productive quickly.
* Experience of working in pressured environment to strict deadlines.
* Able to test multiple projects at the same time.

**As a Release Engineer:**

* Handling and resolving all client queries, which involve sharing process flow for the projects, weekly status, ToRs and feasible deadlines.
* Receiving and releasing all the projects across the confluence.
* Tracking the project status in-house, monitoring the in-house teams to maintain the SLA and good KPIs.
* Uploading and validating the projects on test server.
* Coordinating with the central teams, project managers and clients to make their respective projects go live.
* Handling the sales force tickets as per the SLA of the projects.
* Creating and executing test cases with Quality team, for new projects.

**Work Experience:**

**PROJECT PROFILE: SHELL**

 **Duration:** February 2016-Present

 **Domain:** E-learning

 **Testing Environment:** OS: Windows 10

 Browser + Platform: IE11, Chrome (Latest), Edge

 Web Server: SABA(LMS), Workday

 **Development Technology:** Lectora WBT

 **Testing Methodology:** Agile, Waterfall Model

 **Team Size:** 10

 **Description:**

* **SHELL** provides post-secondary education and the services that can help a diverse learner’s body begin to prepare for career opportunities in various fields involving technology. Involves testing of Platform for both student and Instructor, different functionality’s like audio, video, content, instruction text, embedded links, pop-ups, OST(On Screen Test) on different environments like Windows, Mac, IPad, and Tabs Etc. with different browser combinations.

 **Roles and Responsibilities:**

* Involve in the Test planning of the project.
* Analyzing and understanding **Software Requirement Specification** provided by the client and identifying the required Test Scenarios.
* Testing software to identify and resolve problems from an end users perspective.
* Liaising with developers and programmers to swiftly resolve faults.
* Monitoring the testing process and identifying and logging test failures.
* Involved in **End to end Testing, Ad hoc Testing**, **Regression testing**.
* Responsible in effective designing of Test Cases and execution of Test Cases.
* Preparing Test Reports. Testing full product suite's, identifying problems & resolving them with the development team.

**As a Dance Teacher:**

* Worked with Yagvendra Negi in Saraswati Sangeet Kala Kendra, Rishikesh as a Kathak teacher.

**Educational Qualifications:**

* 10th ICSE board with 67% in the year 2008
* 12th ISC Board with 75% in the year 2010
* **Bachelor’s** in **IT** with 84% in the year 2016
* Completed **GNIIT(Software Engineering)** from NIIT with 79%
* **Certification** in **Six-Sigma Green Belt.**
* **B.Ed** in **Kathak** dance from Prayag Sangit Samiti, Allahabad.
* **Senior Diploma** in **Tabla** from Prayag Sangit Samiti, Allahabad.

**Key Skills:**

* I can work in a team and also lead the team.
* Multi-tasking is my forte, Project management, Cross-Functional Team Collaboration and Solutions Delivery.
* Good Grasping power and believe in learning is a life-long process.

**Technical skills:**

**Knowledge about**: MS Word, MS Excel and MS PowerPoint

**Programming language:** C#, XML, C++, ASP.NET, Java, Partial knowledge of Python

**Web designing language:** HTML, CSS and JavaScript

**LMS:** SABA, Workday, Cornerstone, Moodle, Successfactor

**Database:** Microsoft Access and SQL

**Test Management Tool:** Atlas Next, Spotter, JIRA

**Tool:** Microsoft Visual Source Safe (VSS), Partial knowledge of **Selenium**

**Extra-curricular:**

* Won **“ACE of the Quarter”** award in **NIIT Ltd** within **8 months** of joining.
* Won **“Team of the Quarter”** award in **NIIT Ltd** within **1 year and 4 months** of joining.
* Won **“Star of the Month”** award in **NIIT Ltd** in the month of **Oct 2017**.
* Won **“ACE of the Quarter”** award in **NIIT Ltd** in the month of **March 2019**.
* Won **“Award of Excellence”** award in **NIIT Ltd** in the month of **April 2019**.
* Won **“ACE of the Quarter”** award in **NIIT Ltd** in the month of **April 2020**.

**Declaration:**

I hereby declare that above furnished particulars are true to the best of my knowledge and belief.

**Place: Gurgaon (Haryana) (Nisha Painuly)**