**VARUN**

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**PROFILE SUMMARY:**

* Around **7 +years** of IT Experience in Microsoft System Configuration Manager (SCCM) 2012 & 1702 & Altiris 8.1
* Worked as a Release manager, ensuring all the SLA’s are met & worked as primary resource in project transitions and implementations.
* Experience in SCCM build Central site, Primary site, Secondary site, Management Points and Distribution Points
* Configuration changes to Altiris Client Management Suite, Software Packaging and Deployment, Patch Management, Inventory Solution
* Specialist in Patch Deployment and Software Deployment (Application deployment) using CMS version 7.0 and 7.1, SCCM 2007 and SCCM 2012
* Sound understanding of ITIL framework and process flows while maintaining SLA. Concepts regarding change management
* Worked on Application Deployment, Patch Deployment, Troubleshooting through SCCM Desktop Management Symantec Altiris (CMS) Client Management Suite , (SMS) Server Management Suite, (AMS) Asset Management Suite, (MDM) Mobile device Management Suite,
* Involved in configurations of SCCM site, client or maintenance task(s) settings.
* Installing SCCM clients with Client-Push and good experience in Trouble shooting.
* Backup of CAS, Primary sites and troubleshooting of backup failures.
* Creating boundary and boundary groups.
* Expertise in Software Distribution using SCCM and troubleshooting deployment failures
* Patch management using Windows Server Update Services (WSUS) and SUP.
* Good experience in SCCM operations like SCCM Client Installation, Client remediation, Hardware Inventory, Software Inventory and software metering.
* Good Experience in Application Management in SCCM 2012 and troubleshooting through logs.
* Having hands on experience in creating custom reports using SQL Queries
* Knowledge on operating system deployment and Microsoft deployment toolkit.
* Have Experience with Microsoft SCCM2012 technical support with advanced knowledge of server and client maintenance, troubleshooting, query writing, and application deployments.
* Creation and distribution of customized Windows XP and Windows 7 Image including standard software using SCCM 2007/SCCM 2012.
* Having hands on experience in supporting tools such as Right Click Tools and Client center tool.
* Extensive experience in Installing and Configuring Windows 2008 & 2012 Server.
* Knowledge in Active Directory infrastructure, Domain Name Services & DHCP.
* Providing proper training and handover the project on time to the customer.
* Prepared the Weekly and Monthly reports/dashboards and share with management for customer reviews
* Administration of entire project and give end to end support for the entire project solving technical problem and providing technical solution on time.
* Good Flexibility in working as a team and maintaining the standards.
* Provide 24/7 support with client interaction

**TECHNICAL SKILLS:**

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| Operating System | Windows 7, windows 8 & windows 10 |
| Server OS | Windows Server 2008 & 2003 |
| SCCM Tools  Altiris | SCCM-2007 & SCCM2012  SNOW & BMC (Ticketing Tool)  Altiris 8.1 |
| Data Base | SQL Server 2008 |
| Virtual Technology  Security Tools | VM Ware , VSphere  Tenable IO Security , Crowd Strike, Qualys |
| Scripting Language | VB Scripting(knowledge) |
| Trouble shooting tools | Right click Tools and Client center Tools |

**PROFESSIONAL EXPERIENCE:**

**1st Organization Virtu Tech Solutions Private Limited**

**Designation System Administrator**

**2nd Organization Capgemini Technology Services India Limited**

**Designation Altiris & SCCM Administrator**

**3rd Organization CES Limited**

**Designation Senior Engineer – Infrastructure Services**

**Current organization Infosys Private Limited**

**Consultant - EUC**

**ROLES AND RESPONSIBILITIES:**

**SCCM & Altiris Administrator, Application & package deployments, security patching,**

**End to end troubleshooting, Vulnerability Remediation’s and VM tools.**

* Managing 30000+ workstations using Altiris CMS 8.1
* Implemented projects like Upgrade to Microsoft Office 2010, Upgrade to windows XP SP3, IE upgrade and SAP upgrade.
* Configuration changes to CMS, Software Packaging and Deployment, Patch Management, Application Management, Inventory Solution.
* Deployment of software using Software Portal.
* Testing & deploying Microsoft security patches on client systems worldwide
* Testing & deploying global client application packages on client systems worldwide.
* Providing regular reporting on infrastructure status: agents, security patches, applications deployed.
* Editing SQL queries to provide customized reports to the clients.
* Good Experience in SCCM Software Distribution Packages and Applications modules And Troubleshooting.
* Administration of System Center Configuration Manager (SCCM) 2007 and System Center Configuration Manager (SCCM) 2012 in a multi-site environment.
* Ability to create Advertisement/Collections/Packages within an SCCM 2007, 2012 environment.
* Understanding of setup/use/troubleshooting of software deployment “Maintenance Windows”
* Full understanding of downloading and deploying MS patches using WSUS within SCCM 2012 R2
* Deploying updates with System Center Configuration Manager
* Deploying all types of patches using SCCM
* Deploying Patches to All workstations by SCCM 2012R2
* Reporting with SCCM 2012 Scripting experience
* SCCM Software Updates and troubleshooting
* Handling daily, weekly, monthly, quarterly and half yearly tasks proactively like checking the Drive space availability on all site roles, Windows update sync status from Microsoft update site, verify there is no inbox backlogs

**ACADEMIC PROFILE**:

* B-Tech from JNTU KAKINADA University with 56%. in 2015
* Board of Intermediate with 64% in 2011
* SSC with 69% in 2009

**PERSONAL DETAILS**:

Languages Known : English, Telugu and Hindi

Marital Status : Single

Nationality : Indian

Date of Birth : 22nd July 1994

**STRENGTHS**:

* I possess a workaholic nature with a sharp mind.
* I am perseverant at achieving my goal through sustained effort.
* Self-disciplined, sincere and have a strong desire to perform to the best of my abilities.
* I have good communication skills.
* Worked with NA clients very keenly

**DECLERATION:**

I declare that the above-mentioned information is true and correct to the best of my knowledge.

(GANNAMANENI VARUN)

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