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Summary

Highly seasoned Senior Salesforce Developer with a 5+ years of experience in Salesforce Ecosystem. I'm passionate about designing and coding in Salesforce platform and thrive in high-intensity highly complex coding environments. Expert at explaining highly complex data systems to a wide variety of audiences. Proven multitasker, independent worker, and team player. Excellent communication and presentation skills

Core Qualifications

- Extensive experience in Salesforce Development and Design
- Hands on working expertise in Apex Classes, Visualforce, Aura Components, and Lightning Web Components
- Excellent in integration middleware platforms such as Informatica, Dell Boomi, Jitterbit, and MuleSoft and API Integrations (REST and SOAP)
- Implementation experience - in all phases of the SF platform development lifecycle -- from concepts to POC to a fully completed application
- Have ability to integrate various business processes across different systems
- Eligible to work in the United States with no restrictions

Certification

- Salesforce.com Certified Developer I
- Salesforce.com Certified Developer II
- Salesforce.com Certified Administrator

WORK EXPERIENCE

Indiana Pacers – Indianapolis,IN 2020 - Present

Pacers Sports & Entertainment (PS&E) is the corporate identity exemplified by the Indiana Pacers, Indiana Fever, Fort Wayne Mad Ants, Pacers Gaming, Pacers Foundation, Inc., and

Gainbridge Fieldhouse. Pacers Sports & Entertainment is a high-performance company that manages the National Basketball Association's (NBA) Indiana Pacers and all events at Bankers Life Fieldhouse

Salesforce Developer

2020 - Present

Senior developer responsible for development, enhancement, debugging, maintenance and testing of software applications built on Salesforce.

Acted as SME in everything Salesforce and provided technical guidance and facilitated code reviews with junior developers .

Extensive development with Apex, Visualforce, Aura and Lightning components Collaborated with architects and developers in identifying, evaluating, and developing technology solutions including integrations with other enterprise software solutions.

Led and participated in daily/weekly scrum meetings with the product owners, and developers to discuss issues and achieve goals.

Developed web services using REST, SOAP, and other APIs to support various integration points with other systems and migrated existing data from legacy systems, in and outbound using data loader and web services.

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Ticketmaster-Beverly Hills, California

2017 - 2020

Ticketmaster Entertainment, LLC. is the world's largest ticket marketplace and a global leader in ticketing products and services with headquarters in Los Angeles. In 2010 it merged with Live Nation under the name Live Nation Entertainment.[1] Through official partnerships with thousands of venues, artists, sports teams, festivals, performing arts centers and theaters, Ticketmaster processes 500 million tickets per year across 30+ different countries. TicketMaster has no customer service, and for the last few years, is notorious for stealing money from customers under false transactions, with no way for customers to contest charges or receive refunds.

Salesforce Developer

- Evaluated Data entry, import processes and ensure proper Data quality standards exist for the Salesforce.com application

- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application
- Created and managed all custom fields, validations, workflows, triggers, objects and relationships, permissions, dashboards and reporting, sales processes, campaigns, record types, and applications

Salesforce Developer

- Developed various Batch Apex classes and scheduled those using Apex Schedulable classes on daily basis
- Interacted with various business user groups for gathering the requirements for salesforce.com CRM implementation.
- Used SOQL & SOSL with consideration to governor limits, data migration and custom developments for data manipulation needs of the application using platform database objects
- Migrated existing data from legacy systems, in and outbound using data loader and web services
- Involved in data mapping and migration of data from legacy systems to salesforce.com objects