

**A. SURAJ KUMAR GUPTA**  
B.Tech (Electronics & Communication and  
Engineering)  
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Career Objectives:

Seeking a challenging position in a reputable organization where I can utilize my Software Development Managerial skills and personal capabilities optimally and grow with the organization.

Professional Experience:

- Proven expertise spanning over a decade within the IT Industry. Strong background in analysing, designing, developing, testing and implementing BPM – PEGA/PRPC applications for 6 years. Additionally, experienced in OBIEE development for 5 years.
- Contributed to the entire development lifecycle, spanning creation of activities, data transforms, decision rules, declares expressions, user interface elements, integrations, services, agents, flows and UI rules.
- Performed unit testing of application components to ensure accuracy and functionality prior to release.
- Demonstrated expertise in developing Answers, Agents/iBOTS, and Oracle BI Publisher reports within OBIEE for enhanced data analysis and reporting capabilities.
- Designed dashboards, scorecards, metrics, and reports for business intelligence purposes.
- Cultivated proficiency in incident tracking, troubleshooting, and root cause analysis techniques for optimal handling of critical production issues.
- Actively engaged in leading the daily and weekly status call with onshore Co-Coordination.
- Ability to learn and adapt to new technologies, good team player in dynamic work group environments and also self-motivated to work independently with excellent communication skills.

Technical skills:

OS : Windows Platform  
BPM Tools : Pega PRPC 7.2/7.3, 8.6, Pega Agile Studio  
Analytic : OBIEE 11.1.1.6, OBIEE Dashboards  
Databases : Oracle 11g, Teradata  
Reporting Tool: OBIEE, IR  
Other Tools : Omniture, Jira, Tableau, F5, AZDO, Postman

Certifications: -

Certified System Architect (CSA) 7.2V  
Certified Senior System Architect (CSSA) 7.2V

## PROFESSIONAL EXPERIENCES:

### Project # 01:

Firm : Coforge  
Experience: Aug 2022 to Till Date  
Clients : NSW-Basix & CAG  
Role : Pega Developer

#### Roles and Responsibilities: -

- Implemented various PRPC components such as Report definitions, Data transforms, Data Pages, Validation rules, and Activities.
- Employed decision table and script to enhance the Save and Continue feature throughout the application, maintaining current functionalities.
- Collaborated on the implementation of Connect REST and Connect SQL rules, facilitating the integration of external web services and execution of SQL queries.

### Project # 02:

Firm : Capgemini  
Experience: May 2021 to Aug 2022  
Client : Job Feed, P2W, CFP, S2R  
Role : Manager, Lead, Pega Development

#### Roles and Responsibilities: -

- Executed projects with Agile and Scrum methodologies after providing estimates and budget based on high level business requirements.
- Ensured smooth communication and coordination among BA's, Architect, developers, and QA teams during daily Scrum Calls.
- Efficiently managed user stories and QA bugs by utilizing AZDO for tracking and updates.

### Project # 03:

Firm : Virtusa  
Experience: Dec 2019 to May 2021  
Client : Cotiviti  
Role : Pega Development

Roles and Responsibilities: -

- Applied Declarative features, such as Expressions, on-change and decision rules for improved efficiency.
- Developed and implemented Pega Knowledge management framework POC to enhance customer support through intuitive help sites and community platforms.
- Developed and deployed an email listener to automate data extraction from external mailbox and update case status in portal.

Project # 04:

Firm : Cognizant  
Experience: Feb 2019 to Oct 2019  
Client : Anthem & CNO LLC  
Role : Pega Testing

Roles and Responsibilities: -

- Prepared and implemented test case scenarios and performed extensive functional testing, with meticulous documentation.
- Analysed EDI mapping sheet for WCF (Wellpoint Common Format) and identified areas for improvement.
- Verified and validated proper population of pega fields based on requirement specifications outlined in the EDI sheet.

Project # 05:

Firm : Infosys  
Experience: May 2017 to Nov 2018  
Client : Norfolk Southern Corporation  
Role : Pega Developer, Enhancement

Roles and Responsibilities: -

- Designed flows for proper execution of work objects, utilizing diverse Flow shapes such as Assignment, Utility, Decision, and Notify shapes.
- Demonstrated expertise in creating flow actions while also enhancing user experience through the development of engaging UI components including harnesses, layouts, and sections.

#### Project # 06:

Firm : Infosys  
Experience: Apr 2016 to Apr 2017  
Client : Amgen  
Role : OBIEE Developer

#### Roles and Responsibilities: -

- Designed and developed OBIEE Repository (RPD) by importing database into physical layer of RPD using connection pool.
- Implemented custom aggregation rules while developing dimension hierarchies and assigning levels, resulting in enhanced data analysis. Proficiently utilized filters and dashboard prompts to effectively filter report data.

#### Project # 07:

Firm : SOFTCRYLIC Technology Solutions India Pvt Ltd  
Experience: Jan 2011 to AUG 2014  
Client : OSP Group & La Redoute  
Role : OBIEE Developer

#### Roles and Responsibilities:

- Designed and implemented analytical dashboards with basic reports (Table, Bar chart, Line chart) to enhance data visualization.
- Utilized page and dashboard prompts to streamline data value filtering in reports while enhancing performance through enabling Caching and removing stale cache using Event polling.

#### Academic Profile:

- Bachelor of Technology (ECE) from Bharath University in 2011 with 7.8 CGPA.
- Higher secondary (+2) from Sri Chaitanya Educational Institutions in 2007 with 81% aggregate.
- SSLC (10th) from Gopi Krishna high school in 2005 with 84% aggregate.

#### Declaration:

I hereby declare that all the details mentioned above are true to the best of my knowledge and belief.

Place: Hyderabad

(A. SURAJ KUMAR GUPTA)