**Patrick R. Sinks**

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**About me**

Outcome driven professional with 30 years of extensive experience in the technology field that includes 20 years in key leadership roles. Eleven years of experience as an Agile Coach assessing, structuring and training organizations to deliver the highest business value early and frequently. My true focus is to serve and partner with people and organizations

* Scrum Alliance – CSM, CSP
* Leading SAFe - SA
* ICAgile ATF and ACC Certification
* ICF Coach Core Competencies

**My journey**

Tracfone – Senior Agile Cach July 2020 to present

* Serve as a Senior Agile Coach fully supporting the cultural and agile transformation
* Launched 7 AWS Cloud scrum teams that included introduction to Agile training
* Conduct monthly training that introduces all new onboarded employees on the TracFone transformation from past, current and future state. Similar trainings conducted on an ad-hoc basis
* Facilitate weekly coaching charter conversations to build internal capabilities

CirrusLabs – Senior Agile Coach, Senior Mgr Agile Practice March 2020 to July 2020

* Serve as a Senior Agile Coach working with a Big 4 Consulting company working with the SDE ART supporting 9 teams and the program.
* Work with CL Agility leadership team on how best to support the client and develop CL staff on best practices
* Conduct training and workshops targeted on outcomes to increase agility, adjust current ICAgile training to be approved for remote classes. Co-trained ICAgile Fundamentals, ATF and ACC classes
* Work with leadership and ART team on providing realistic delivery goals to improve completion of commitments

Agile Coach - Consultant April 2018 to March 2020

**Senior Agile Coach**

* Agile Coach at Swift Technologies responsible for educating new practitioners, PO’s, teams and leadership using a modified Spotify model.
* Work directly with the Transformation lead on recruiting both internal and external coaches.
* Create coaching, product owner and team launch bootcamps to support 2 additional Tribes for approximately 28 new teams. Help Agile CoE to become a Member Organization with ICAgile.
* Actively participate in local and global Agile CoE’s to build a high performing, highly collaborative coaching team
* Travel to Malaysia office to support new coaches and team launches

**Enterprise Agile Coach**

* Working at Fidelity coaching 23 teams in the ECC/Cloud Computing space.
* Work directly with the Agile Delivery lead focusing on areas of improvement and maturity for the teams. Launched leadership team to focus on their improvement backlog. Launch product teams, educate on MVP and outcomes
* Use various assets to measure Agile maturity, work with the coaching CoP to create valuable metrics that will influence change and outcomes
* Create content and conduct training and workshops

**Agile Program Coach**

* Working with Lowe’s on coaching 2 programs with 50 plus teams. This includes coaching at the portfolio/program and team levels.
* Partnering with the Agile Transformation Office, creating a toolbox of best practices that can be leveraged cross the organization.
* Actively work with the Agile CoP to create Agile maturity assessments and best practices
* Conduct classes and workshops varying from Agile Mindset, estimation, story writing.
* Create value driven metrics that drives true change

**Agile Coach**

* Working at Anthem coaching a release train with 6 teams plus 2 non SAFe teams. Assess current state, work directly with the leadership to create roadmap for future state
* Program and team level coaching
* Conduct workshops on estimation, story writing, story mapping and re-educate on good Scrum practices
* Co-coach with Agile CoE for PI planning
* Create value driven metrics that drives true change

Ferguson Enterprises – Agile Transformation Coach June 2017 to April 2018

* Serve as the Enterprise Coach driving the Agile transformation across the organization. Assess current state, work directly with the CIO and senior leadership to create roadmap for future state
* Program and team level coaching, currently supporting 23 teams
* Develop a simple and repeatable process for bootstrapping new Agile teams and rebooting current teams, conduct training for teams and leadership
* Coach delivery teams on Scrum and Kanban frameworks
* Create value driven metrics at the enterprise and team levels

Pliant Solutions/Blue Agility April 2017 to May 2017

**Agile Coach/Consultant**

* On site Agile Coach for Florida Power & Light supporting the Power Delivery IT organization working directly with IT senior leadership on implementing wide scale SAFe implementation
* Program and team level coaching, supporting 12 teams
* Facilitate training, assist with organizational backlog prioritization, conduct workshops for story writing, backlog refinement, estimation, XP engineering.
* Educate senior business leaders on their role within an Agile transformation

Solutions IQ Sept 2016 to March 2017

**Lead Agile Consultant**

* On site Agile Coach for Wells Fargo Advisors supporting 9 Agile teams
* Program level coaching SRPT initiative, providing consulting services to program leadership.
* Facilitate training on Agile frameworks, story writing, backlog grooming, sprint reviews, retrospectives, PO, Scrum Masters and iteration planning, use of VersionOne, engineering practices

Eliassen Group May 2014 – Sept 2014, Jan 2015 - Sept 2016

**Sr. Agile Coach/Client Delivery Lead, Consultant**

* Senior Agile Coach for State Street Financial supporting 277 Agile teams, responsible for engagement and servant leader to 11 coaches. Worked directly with the SVP of the Agile office to create organizational roadmap for future state
* Program level coaching for the Digital Enterprise initiative, implementing scaled Agile across the program, including European locations.
* Introduced the SAFe framework, building the first release train within the organization, levering best practices
* Facilitated various leadership and team training on Agile frameworks, story writing, backlog grooming, sprint reviews, retrospectives, PO, Scrum Masters and iteration planning, use of RTC
* Coach/mentor new Scrum Masters, PO’s, executives and assist teams to overcome obstacles.

Capital One, Richmond, VA Aug 2009 – May 2014, Sept 2014 to Jan 2015

**Manager, Scrum Master/Agile Coach**

* Stood up 17 Agile Scrum teams and 5 Kanban teams, recognized for creating high performing Agile teams.
* Key player in the Agile Transformation for the Global Finance IT team.
* Facilitated various team training exercises on story writing, backlog grooming, sprint reviews, retrospectives, sprint planning, Pair/Mob Programming
* Coach/mentor new Scrum Masters, assist teams to overcome obstacles.
* Lead Global Finance Agile Community of Practice, sharing ideas with other teams on how to improve with their Agile maturity.

SFS, Inc., Williamsburg, Virginia March 2005 – November 2013

**Owner/Agent**

Consultant, Richmond, VA July 2004 – March 2005

**Information Technology and Project Management Consultant**

First Health Services Corporation, Richmond, Virginia February 2003 – June 2004

**Technology Manager, Distributed Systems**

Capital One, Richmond, Virginia December 2001 – February 2003

**Technology Manager, End User Services**

US Wood Products, Inc., Los Angeles, California July 1999 – November 2001

**Director, Information Technology**

Countrywide Securities Corporation, Calabasas, California June 1997 – July 1999

**Vice President, Information Technology**

**PROFESSIONAL AFFILIATIONS**

Scrum Alliance

Agile Alliance

Scrum Alliance

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Agile 757 – Hampton Roads

ScrumRVA

Southern Florida Agile Group

**TRAINING AND EDUCATION**

Basics of Six Sigma Projects and Teams

Budgeting – Harvard ManageMentor Plus

IT Infrastructure Library (ITIL)

Keeping Teams on Target: Harvard ManageMentor Plus

Leading and Motivating: Harvard ManageMentor Plus

Institute of Computer Technology - Los Angeles, California 1983 (Computer Programming and Systems Analysis)